UNITED WAYS
OF GEORGIA

FURTHER TOGETHER

Stronger Communities. A Brighter Georgia.

October 20, 2026

Jason Shaw, Chairman
Georgia Public Service Commission
244 Washington St. SW
Atlanta, GA 30334-5701

Dear Chairman Shaw:

On October 19, 2026, the United Ways of Georgia 211 Steering Committee approved a request from the United Way Floyd, Polk, and Chattooga for assignment of the N11 Code 211 to provide services in these counties: Bartow, Carroll, Gordon, and Haralson counties. These counties are not currently designated as a Georgia 211.

Contact information for United Way Floyd, Polk, and Chattooga is as follows:
Alli Ellard, CEO
United Way Floyd, Polk, and Chattooga
3 Central Plaza #370
Rome, GA 30161
Office: 706-620-1990

On behalf of the 211 Steering Committee and the United Ways of Georgia, I am pleased to welcome these counties into the official Georgia United Way 211 network.

Sincerely,

Ben Moser, Chair
Georgia 211 Steering Committee
President & CEO
United Way of the Chattahoochee Valley

UNITED WAY
Floyd, Polk
& Chattooga

PETITION OF UNITED WAY OF GEORGIA FOR ASSIGNMENT OF THE N11 CODE 211
IN BARTOW, GORDON, HARALSON AND CARROLL COUNTY

Petitioner, United Way of Floyd, Polk & Chattooga County (UWFPC), and pursuant to the Rules of the GEORGIA PUBLIC SERVICE COMMISSION ("Commission") hereby petitions the Commission to assign UWFPC in accordance with the items of the above-referenced, the abbreviated N11 dialing code 211.

The Local Calling of the 211 Service subscriber will be the basic Local Calling area as defined below, as facilities permit. N11 Service will be made available in the following Basic Local Calling Areas:

County	**ILEC**	**Exchange(s)**
BARTOW	AT&T	Cartersville, Adairsville, Kingston
GORDON	AT&T, Frontier Communications of Fairmount	Calhoun, Fairmount, Ranger
HARALSON	AT&T	Bremen, Buchanan, Tallapoosa
CARROLL	AT&T	Carrollton, Bowdon, Roopville, Temple, Villa Rica

In support of this petition, UWFPC shows the following:

1. UWFPC proposes to provide connection to a community resource line, texting, chat, and a web-based resource page twenty-four (24) hours, seven (7) days a week. Individuals will connect through this line to non-emergency information and referrals regarding various health and human services. Individuals can also obtain volunteer and donation opportunities with nonprofit organizations by calling this line.
   There will be no cost to the user to access this service. Services will be made available in English and Spanish.
2. UWFPC is currently providing this service and is now officially requesting to be assigned Bartow, Gordon, Haralson and Carroll Counties including the exchanges listed above in this petition.
3. UWFPC has received approval from the Georgia 211 Steering Committee to provide comprehensive information and referral services using the abbreviated dialing code 211 in Bartow, Gordon, Haralson, and Carroll Counties. The Georgia 211 Steering Committee has been granted the authority to coordinate the assignment of and implementation of NII-211 Information and Referral Service as filed with the Georgia Public Service Commission on April 22, 2002, and supplemented on May 1, 2002, in accordance with Federal Communication Commission's (FCC) 3rd Report an Order -Docket Number 92-105, adopted on July 21, 2000.
1. Assignment of such abbreviated dialing codes to not-for-profit information service providers, such as UWFPC is in the public interest, as it will provide consumers within the State of Georgia with ready and convenient access to health and human service information for which there is a present and substantial demand.
2. Pursuant to the Petition, UWFPC respectfully requests that this Commission assign UWFPC the abbreviated dialing code 211 in Bartow, Gordon, Haralson and Carroll Counties.

WHEREFORE, UWFPC hereby requests the Commission to assign to UWFPC the abbreviated dialing code 211 in Bartow, Gordon, Haralson, and Carroll Counties.

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Alli Ellard, CEO
United Way of Floyd, Polk & Chattooga