BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION
STATE OF GEORGIA

Sustainable Newton, Sara and Randall ("Randy") Vinson, and Theodosia and William ("Billy") Wade, Petitioners, v. VoltaGrid, LLC, Respondent.	Docket No. 57243

Exhibit MC-10

Remote Operations Center

[START Remote Operations Center.mp3]

MALE VOICE: Welcome to the ROC, VoltaGrid's Remote Operations Center in Houston, Texas. VoltaGrid's real-time site monitoring system. From the ROC, we can monitor and ensure reliable power for communities and project sites, assuring firm energy resources for our customers.

Let's explore the key benefits of the ROC. First, enhanced equipment monitoring ensures optimal performance. With AI built into our programming, our continuous real-time data tracking detects potential issues before they become costly problems, guaranteeing consistent power delivery.

Second, improving reliability. By scheduling proactive maintenance based on real-time insights, we significantly reduce unexpected failures, keeping power flowing smoothly. Next, our customers enjoy substantial cost savings with fewer onsite checks required and lower maintenance expenses. Our solutions lead to a

healthier bottom line. Safety is paramount.

Our remote monitoring minimizes the need for personnel and hazardous environments, allowing for quicker responses to potential issues and ensuring everyone stays safe. Real-time data monitoring empowers better decision making. By analyzing trends, our customers can optimize distribution and innovate their operations.

Finally, our Remote Operations Center offers scalability and flexibility, allowing customers to adjust power supply based on demand without delay. With our Remote Operations Center, we're not just providing power, we're powering the future reliably, safely, and sustainably.

[END Remote Operations Center.mp3]

C E R T I F I C A T E

I, Tricia Ghrist, certify that the foregoing transcript of Remote Operations Center was prepared using standard electronic transcription equipment and is a true and accurate record.

Signature: 

Date: 09/22/2026

0

09/22/2026 4:9

3

33019 4:8

a

accurate 4:6
adjust 3:13
ai 2:13
allowing 3:4,13
analyzing 3:8
assuring 2:8

b

based 2:19 3:14
benefits 2:10
better 3:7
bottom 3:1
built 2:13

c

c 4:1,1
center 1:1 2:4 3:12,15 4:4
center.mp3 2:2 3:18
certify 4:2
checks 2:24
communities 2:8
consistent 2:16
continuous 2:14
cost 2:23
costly 2:15
customers 2:9 2:22 3:8,13

d

data 2:14 3:6
date 4:9
decision 3:7
delay 3:14
delivery 2:17
demand 3:14
detects 2:14
distribution 3:9

e

e 4:1,1
electronic 4:5
empowers 3:7
energy 2:9
enhanced 2:11
enjoy 2:22
ensure 2:7
ensures 2:12
ensuring 3:5
environments 3:4
equipment 2:11 4:5
expenses 2:25
explore 2:10

f

f 4:1
failures 2:21
fewer 2:23
finally 3:11
firm 2:9
first 2:11
flexibility 3:12
flowing 2:21
foregoing 4:3
future 3:16

g

ghrist 4:2
guaranteeing 2:16

h

hazardous 3:3
healthier 3:1
houston 2:5

i

improving 2:18
innovate 3:9
insights 2:20
issues 2:15 3:5

k

keeping 2:21
key 2:10

l

lead 2:25
line 3:1
lower 2:24

m

maintenance 2:19,24
making 3:7
male 2:3
minimizes 3:2
monitor 2:7
monitoring 2:6 2:12 3:2,7

n

need 3:3

o

offers 3:12
onsite 2:23
operations 1:1 2:1,4 3:10,11 3:15,18 4:3
optimal 2:12
optimize 3:9

p

paramount 3:1
performance 2:12
personnel 3:3
potential 2:15 3:5
power 2:7,16 2:21 3:13,16
powering 3:16
prepared 4:4
proactive 2:19

problems 2:16
programming 2:13
project 2:8
providing 3:16

q

quicker 3:4

r

r 4:1
real 2:5,14,20 3:6
record 4:6
reduce 2:20
reliability 2:18
reliable 2:7
reliably 3:17
remote 1:1 2:1 2:4 3:2,11,15 3:18 4:3
required 2:24
resources 2:9
responses 3:5
roc 2:3,6,11

s

safe 3:6
safely 3:17
safety 3:1
savings 2:23
scalability 3:12
scheduling 2:19
second 2:18
signature 4:8,8
significantly 2:20
site 2:5
sites 2:8
smoothly 2:22
solutions 2:25
standard 4:4
start 2:1
stays 3:6
substantial 2:23
supply 3:13
sustainably 3:17
system 2:6

t

t 4:1,1
texas 2:5
time 2:5,14,20 3:6
tracking 2:14
transcript 4:3
transcription 4:5
trends 3:8
tricia 4:2
true 4:6

u

unexpected 2:21
using 4:4

v

voice 2:3
voltagrid's 2:4 2:5

w

welcome 2:3