FILED
09/15/2026
Executive Secretary G.P.S.C.

Docket # 44280
Document # 228443

COMMISSIONERS:

JASON SHAW, Chairman
LAUREN "BUBBA" McDONALD, Vice-Chairman
PETER HUBBARD
DR. ALICIA M. JOHNSON
TRICIA PRIDEMORE

REECE McALISTER
EXECUTIVE DIRECTOR

SALLIE TANNER
EXECUTIVE SECRETARY

Georgia Public Service Commission

(404) 656-4501
(800) 282-5813

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

FAX: (404) 656-2341
psc.ga.gov

September 15, 2026

Jeremiah Haswell
Director, Regulatory Affairs
Georgia Power Company
Regulatory Affairs Bin 10230
241 Ralph McGill Blvd., N.E.
Atlanta, Georgia 30308-3374

RE:Docket No. 44280 / Georgia Power Company's 2025 Annual Surveillance Report

Data Request from Commission Staff (STF-PIA-45)

Dear Mr. Haswell:

Enclosed herewith, please find Commission Staff Data Request **STF-PIA-45.** Georgia Power's initial responses to this Data Request package are requested as soon as possible, but not later than **October 15, 2026.**

If you have any questions concerning this transmittal, please contact Rob Trokey at 404-656-4549.

Sincerely,

Rob Trokey
Director
Electric Unit

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

In the Matter of	**)**	
	)	
	)	**Docket No. 44280**
Georgia Power Company's	**)**	
2025 Annual Surveillance Report	**)**	

STAFF'S DATA REQUEST STF-PIA-45 TO GEORGIA POWER COMPANY

Jeremiah Haswell
Director, Regulatory Affairs
Georgia Power Company
Regulatory Affairs Bin 10230
241 Ralph McGill Blvd., N.E.
Atlanta, Georgia 30308-3374

COMES NOW the Staff of the Georgia Public Service Commission ("Commission") and, pursuant to the authority vested in it by the Commission pursuant to O.C.G.A. § 46-2-57, herein propounds the following interrogatories and requests for production of documents (collectively, "data requests"), **to be answered under oath** by designated representatives or agents of Georgia Power Company. Staff requests that a complete set of the responses and supporting documents be filed with the Commission's Executive Secretary in the manner set forth in Utility Rule 515-2-.04(4). Staff requests that an original and five (5) copies be filed with the Executive Secretary of the Commission. **Accompanied therewith shall be an electronic version of the filing, which shall be made on a 3 ½ inch diskette or a CD ROM containing an electronic version of its filing in Microsoft Word® for text documents or Excel® for spreadsheets.** As contemplated by law, responses to these Data Requests are expected from Georgia Power Company on or before **October 15, 2026.**

DEFINITIONS

As may be used in this document:

1. "The Company," "Georgia Power" or "The Utility" means Georgia Power Company and its present and former officers, employees, agents, representatives, directors, and all other persons acting or purporting to act on behalf of said Company.

2. The term "you" and "your" refer to "the Company."

3. The term "person" means any natural person, corporation, corporate division, partnership, other unincorporated association, trust, government agency, or entity.

4. The term "document" or "documentation" shall have the broadest possible meaning under applicable law. "Document" or "documentation" means every writing or record of every type and description that is in the possession, custody or control of the Company including, but not limited to, correspondence, memoranda, e-mails, drafts, workpapers, summaries, stenographic or handwritten notes, studies, notices, publications, books, pamphlets, reports, surveys, minutes or statistical compilations, computer and other electronic records or tapes or printouts, including, but not limited to, electronic mail files; and copies of such writing or records containing any commentary or notation whatsoever that does not appear in the original. The term "document" or "documentation" further includes, by way of illustration and not limitation, schedules, progress schedules, time logs, drawings, computer disks, chart projections, time tables, summaries of other documents, minutes, surveys, work sheets, drawings, comparisons, evaluations, laboratory and testing reports, telephone call records, personal diaries, calendars, personal notebooks, personal reading files, transcripts, witness statements and indices.

5. The term "referring or relating to" means consisting of, containing, mentioning, suggesting, reflecting, concerning, regarding, summarizing, analyzing, discussing, involving, dealing with, emanating from, directed at, pertaining to in any way, or in any way logically or factually connected or associated with the matter discussed.

6. "And" and "or" as used herein shall be construed both conjunctively and disjunctively and each shall include the other whenever such construction will serve to bring within the scope of these discovery requests any information that would not otherwise be brought within their scope.

7. The singular as used herein shall include the plural and the masculine gender shall include the feminine and the neuter.

8. "Identify" or "identifying" or "identification" when used in reference to a person other than a natural person means to state: the full name of the person and any names under which it conducts business; the present or last known address of the person; and, the present or last known telephone number of the person.

9. "Identify" or "identifying" or "identification" when used in reference to a document means to provide with respect to each document requested to be identified by these discovery requests a description of the document that is sufficient for purposes of a request to produce or a subpoena duces tecum, including the following:

a) the type of document (e.g., letter, memorandum, etc.);

b) the date of the document; the title or label of the document;

c) the Bates number or other identifier used to number the document for use in litigation; the identity of the originator;

d) the identity of each person to whom it was sent;

e) the identity of each person to whom a copy or copies were sent;

f) a summary of the contents of the document;

g) the name and last known address of each person who presently has possession, custody or control of the document;

h) if any such document was, but is no longer, in your possession, custody or control or is no longer in existence, state whether it: (1) is missing or lost; (2) has been destroyed; or (3) has been transferred voluntarily or involuntarily, and if so, state the circumstances surrounding the authorization for each such disposition and the date of such disposition.

10. "Identify", "identifying" or identity" when used in reference to a communication should be read to include information regarding the date of the communication, whether the communication was written or oral, the identity of all parties and witnesses to the communication, the substance of what was said and/or transpired and, if written, the identity of the document(s) containing or referring to the communication.

INSTRUCTIONS

1. If you contend that any response to any data request may be withheld under the attorney-client privilege, the attorney work product doctrine or any other privilege or basis, please state the following with respect to each such response in order to explain the basis for the claim of privilege and to permit adjudication of the propriety of that claim:
    a. the privilege asserted and its basis.
    b. the nature of the information withheld;
    c. the subject matter of the document, except to the extent that you claim it is privileged.
2. **The answers provided should first restate the question asked and also provide the name of the Company employee(s) or agents responsible for compiling and providing the information contained in each answer.**
3. These data requests are to be answered with reference to all information in your possession, custody or control or reasonably available to you. These discovery requests are intended to include requests for information, which is physically within your possession, custody or control as well as in the possession, custody or control of your agents, attorneys, or other third parties from which such documents may be obtained.
4. If any data request cannot be responded to or answered in full, answer to the extent possible and specify the reasons for your inability to answer fully.
5. These data requests are continuing in nature and require supplemental responses should information unknown to you at the time you serve your responses to these interrogatories subsequently become known.
6. **If you contend that any response to any data request may be withheld under the attorney-client privilege, the attorney work product doctrine or any other privilege or basis, please state the following with respect to each such response in order to explain the basis for the claim of privilege and to permit adjudication of the propriety of that claim:**
    a) the privilege asserted and its basis.
    b) a log should be provided identifying starting and ending bates numbers.
    c) the nature of the information withheld;

d) the subject matter of the document, except to the extent that you claim it is privileged.

e) a description of the document to which the privilege applies.

STF-PIA-45-1 When was the recalculation threshold for Budget Bills established as 10% plus $5?

STF-PIA-45-2 Has the Company performed any analysis related to increasing or decreasing the 10% trigger? If so, please provide the analysis and results.

STF-PIA-45-3 For each month from January 2020 through the most recent available month, please provide the number of Budget Billing accounts where the monthly recalculation resulted in a proposed adjustment that:

a. exceeded both the 10% and $5.00 thresholds and was therefore implemented,
b. exceeded the $5.00 threshold but not the 10% threshold and was therefore suppressed,
c. exceeded the 10% threshold but not the $5.00 threshold and was therefore suppressed.
d. For categories (b) and (c), please also provide the average difference between the recalculated amount and the current Budget Billing amount for accounts where the threshold was not met.

STF-PIA-45-4 Provide the number of Budget Bill adjustments for each month from January 2023 through June 2026. If available, provide a breakdown of the adjustments occurring due to the annual cycle, and the number occurring due to the 10% plus $5 trigger.

STF-PIA-45-5 In an Excel spreadsheet, from January 2023 – December 2025 provide the number of customers per month with deferred balances:

a. Less than $300
b. Between $300 to $600
c. Greater than $600

STF-PIA-45-6 In an Excel spreadsheet, from January 2023 – December 2025 provide the number of customers per month with over-collected balances:

i. Less than $300
ii. Between $300 to $600
iii. Greater than $600

STF-PIA-45-7 Has Georgia Power compared customer bill volatility on budget bill vs other rate structures such as (R, REO, RD)? If so, please provide that information to the Commission.

STF-PIA-45-8 Please provide a copy of all non-bill communications provided to Budget Billing customers (bill inserts, mailers, post cards, letters) after account setup that are used to help educate how the billing program operates. If there are none, please explain.

STF-PIA-45-9 How frequently does the Company provide educational information about Budget Billing to currently enrolled customers?

STF-PIA-45-10 Please provide the number of customer complaints received by Georgia Power related to Budget Billing per month since January 2020.

STF-PIA-45-11 From January 2021 - Present, provide the number of customer complaints by rate structure and the method of communication from the customer.

STF-PIA-45-12 Please provide all customer satisfaction surveys, questionnaires, focus groups, or other customer research conducted by or on behalf of Georgia Power since January 2020, including but not limited to research related to rate design, billing practices, program awareness, reliability, or overall service experience.
For each, please provide:

a. The date or date range during which the research was conducted,
b. The subject matter or stated purpose of the research,
c. The customer segments included,
d. The entity that administered the research, if external, and
e. The full results, findings, or summary reports produced, including all segmentations and cross-tabulations by customer class, income level, geography, or any other variable analyzed.

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

In the Matter of	)	
	)	
	)	**Docket No. 44280**
Georgia Power Company's	)	
2025 Annual Surveillance Report	)	

CERTIFICATE OF SERVICE

I hereby certify that the foregoing **Staff's Data Request STF-PIA-45** in the above-referenced docket was filed with the Commission's Executive Secretary, an electronic copy of same was served upon all parties and persons listed below via electronic mail, or unless otherwise indicated, as follows:

Sallie Tanner
Executive Secretary
Georgia Public Service Comm.
244 Washington Street, SW
Atlanta, GA 30334
stanner@psc.state.ga.us

Justin Pawluk, Staff Attorney
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334
jpawluk@psc.ga.gov

Kurt J. Boehm, Esq.
Jody Kyler Cohn, Esq.
BOEHM, KURTZ & LOWRY
36 East Seventh Street, Suite 1510
Cincinnati, Ohio 45202
kboehm@bkllawfirm.com
jkylercohn@bkllawfirm.com

Tia Brightwell
Terry Cummings
Shelia Edwards
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
brightwelltia@gmail.com
cummingsterry3@gmail.com
shelia@trappcomm.com

Jim Clarkson
Resource Supply Management
135 Emerald Lake Rd
Columbia, SC 29209
jclarkson@rsmenergy.com

Jeremiah Haswell
Director, Regulatory Affairs
Georgia Power Company
Bin 10230
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374
JHASWELL@southernco.com

Brandon Marzo
Troutman Pepper Hamilton Sanders LLP
600 Peachtree Street NE, Suite 3000
Atlanta, GA 30308-2216
brandon.marzo@troutmansanders.com

Charles B. Jones, III
Lloyd Avram
Roy Bowen
Georgia Association of Manufacturers
The Hurt Building
50 Hurt Plaza, Suite 985
Atlanta, GA 30303
cjones@gamfg.org
lavram@gamfg.org
rbowen@gamfg.org

Kevin Higgins
Justin Bieber
ENERGY STRATEGIES, LLC
215 South State Street, Suite 200
Salt Lake City, Utah 84111
khiggins@energystrat.com
jbieber@energystrat.com

Trudy Jones
Deborah Opie
Brionte McCorkle
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
dr.twj1@gmail.com
deborah@gcvoters.org
brionte@gcvoters.org

Dante Mugrace
PCMG and Associates
90 Moonlight Court
Toms River, NJ 08753
Dmugrace@pcmgregcon.com

J. Brett Newsom
Adam Wise
Interstate Gas Supply, Inc.
Suite 2150
Atlanta, GA30326
brett.newsom@scanaenergy
adam.wise@scanaenergy.com

Jeffry C. Pollock
J. Pollock Incorporated
12647 Olive Boulevard
Suite 585
St. Louis, Missouri 63141
jcp@jpollockinc.com

Emily W. Medlyn
General Attorney U.S. Army Legal Services Agency
ELD Division 9275 Gunston Road
Fort Belvoir, Virginia 22060-4446
emily.w.medlyn.civ@army.mil

William Bradley Carver, Sr., Esq.
Joel L. McKie, Esq.
HALL BOOTH SMITH, P.C.
191 Peachtree Street NE, Suite 2900
Atlanta, Georgia 30303
bcarver@hallboothsmith.com
jmckie@hallboothsmith.com

Sandra Willis
McKelson Fraser
Linda Gray-Clark
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
mssanwil@gmail.com
mckelsonfraser@yahoo.com
linda.clark64131990@outlook.com

James Riles
Harriet Feggins
Fenika Miller
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
jrismoney@ail.com
olivialoveu78@gmail.com
fenikamiller@gmail.com

Eugene Vickerson
Eddie White
Dorothy Burnam
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
eugenecvickerson@gmail.com
Edman1226@gmail.com
dorothyburnam@icloud.com

Cynthia Tucker
Cynthia Pryor
H. Benjamin Williams
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
cynthiatucker34@yahoo.com
skeetscynthia@yahoo.com
docben@att.net

Christopher Stathums
Chequeta Riles
Carol Dollison
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
christathums@gmail.com
criles111@aol.com
directordoll@yahoo.com

Brandon Winns
Anita Garnes
Tara Opie
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
Coronerbrandonmichael@gmail.com
Anitagarnes17@gmail.com
Tarakspecializes@gmail.com

Brendalyn Gardner
Candace Woodall
Sharrita Harden
Georgia Conservation Voters Education Fund
725 Ponce De Leon Avenue, FL 2
Atlanta, GA 30306
choreografitti60@yahoo.com
ritaharden73@gmail.com

Robert Jackson, Esq.
Robert B. Jackson, IV, LLC
260 Peachtree Street, Suite 2200
Atlanta, GA 30303
rbj4law@gmail.com

Isabella Ariza, Esq.
Sierra Club
50 F Street NW, 8th Floor
Washington, DC 20001
isabella.ariza@sierraclub.org

Ben J. Stockton, PE, MBA
Executive Director
Concerned Ratepayers of Georgia
2230 Allen Road
Macon, GA 31216
encomanager13@gmail.com

Steven C. Prenovitz, MBA
Consultant
Concerned Ratepayers of Georgia
4295 Amberglade Ct
Norcross, GA 30092
scprenovitz@gmail.com

Newton M. Galloway
Terri M. Lyndall
Galloway & Lyndall, LLP
406 North Hill Street
Griffin, Georgia 30223
ngalloway@gallyn-law.com
tlyndall@gallyn-law.com

Bryan Jacob
Southern Alliance for Clean Energy
1455 Hampton Hill Drive
Alpharetta, GA 30022
bryan@cleanenergy.org

Robert B. Baker
Robert B. Baker, P.C.
2480 Briarcliff Road, NE, Suite 6
Atlanta, GA 30329
bobby@robertbbaker.com

Katie Southworth
William Collier
Southface Energy Institute
241 Pine Street, NE
Atlanta, GA 30308
ksouthworth@southface.org
wcollier@southface.org

Nicole R. Barnett Slaughter
G.A. State Bar No.: 039239
HAMLET LAW
5215 Junction Park Circle, Suite 202
Wilmington, NC 28412
nslaughter@hamlet-law.com
mhamlet@hamlet-law.com
smorin-gage@hamlet-law.com
jallen@hamlet-law.com

William Collier
Southface Energy Institute
241 Pine Street, ME
Atlanta, GA 30308
wcollier@southface.org

Jennifer Whitfield
Jillian Kysor
Southern Environmental Law Center
Ten 10th Street, NW, Suite 1050
Atlanta, GA 30309
jwhitfield@selcga.org
jksor@selcga.org

Alan R. Jenkins
Jenkins at Law, LLC
2950 Yellowtail Avenue
Marathon, FL33050
aj@jenkinsatlaw.com

John R. Seydel
City of Atlanta Office of Resilience
55 Trinity Avenue
Atlanta, GA 30303
Jrseydel@atlantaga.gov

Alicia Brown
City of Savannah, Office of Sustainability
801 E. Gwinnett Street
Savannah, GA 31401
alicia.brown@savannahga.gov

David Nifong
City of Decatur, Department of Public Works
2635 Talley Street
Decatur, GA 30030
david.nifong@decaturga.com

Mike Wharton
Athens-Clarke County Unified Government,
Sustainability Office
110 Bray Street
Athens, GA 30601
Mike.Wharton@accgov.com

Donald Moreland Georgia Solar Energy Association 1199 Euclid Avenue Atlanta, GA 30307
don@solarcrowdsource.com

Scott Thomasson
Thomasson Law, LLC
1025 Bond Street
Macon, GA 31201
scott@thomassonlaw.net

Angie Fiese
Cypress Creek Renewables, LLC
5310 S. Alston Avenue
Building 300
Durham, NC 27713
angie.fiese@ccrenew.com

Matt Kozey
Cypress Creek Renewables, LLC
1000 Wisconsin Avenue, Suite 100
Washington, D.C. 20007
Matt.kozey@ccrenew.com

Nikhil Vijaykar
Jason Keyes
Alicia Zaloga
Keyes & Fox LLP
580 California St. 12th Floor
San Francisco, CA 94104
nvijaykar@keyesfox.com
jkeyes@keyesfox.com
azaloga@keyesfox.com

Scott F. Dunbar
Keyes & Fox LLP 1580 Lincoln St., Suite 1105 Denver, CO 80203
sdunbar@keyesfox.com

Matthew Deal ChargePoint Inc.
254 E. Hacienda Ave. Campbell, CA 95125
Matthew.Deal@chargepoint.com

Alicia Zaloga
Keyes & Fox LLP
1155 Kildaire Farm Road
Suite 202-203
Cary, NC 27511
azaloga@keyesfox.com

Jared Ballew
ChargePoint, Inc.
254 E. Hacienda Avenue
Campbell, CA 95125
Jared.ballew@chargepoint.com

J. Brett Newsom
Adam Wise
Interstate Gas Supply, Inc.
Suite 2150
Atlanta, GA30326
brett.newsom@scanaenergy
adam.wise@scanaenergy.com

William Bradley Carver, Sr., Esq.
Joel L. McKie, Esq.
HALL BOOTH SMITH, P.C.
191 Peachtree Street NE, Suite 2900
Atlanta, Georgia 30303
bcarver@hallboothsmith.com
jmckie@hallboothsmith.com

L. Craig Dowdy
Steven L. Jones
Taylor English Duma LLP
1600 Parkwood Circle, Suite 200
Atlanta, Georgia 30339
cdowdy@taylorenglish.com
sjones@taylorenglish.com

Chequeta Nails Riles
Deborah Opie
Brionte McCorkle
Georgia Conservation Voters Education Fund
725 Ponde De Leon Ave FL 2
Atlanta, GA 30306
criles111@aol.com
deborah@gcvoters.org
brionte@gcvoters.org

So certified, this15th day of September 2026.

_____

Rob Trokey
Director
Electric Unit