FILED
08/14/2026
Executive Secretary G.P.S.C.

PUBLIC DISCLOSURE DOCUMENT

Docket # 15296
Document # 227620

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION
STATE OF GEORGIA

IN RE:	)	
	)	
SERVICE QUALITY STANDARDS FOR	)	Docket No. 15296-U
CERTIFICATED MARKETERS AND THE	)	
REGULATED PROVIDER	)	

SOUTHSTAR ENERGY SERVICES LLC'S
MONTHLY SERVICE QUALITY STANDARDS REPORT

Pursuant to Commission Rule 515-7-8-0.7, as amended, and the Commission's Order in Docket No. 15296-U, SouthStar Energy Services LLC d/b/a Georgia Natural Gas files its Performance Standards Report for billing accuracy and Call Center Response Time Report for July, 2026. Redacted from the public disclosure filing is information concerning the number of bills issued and the billing accuracy rate. Also redacted from the public disclosure filing is information concerning the number of calls to the call center and the call center response time compliance rate.

Respectfully submitted this 14th day of August, 2026.

/s/ Robert B. Remar
Robert B. Remar
Georgia State Bar No. 600575
Joseph Kirkpatrick Knight
Georgia Bar No. 226055

Attorney for SouthStar Energy Services LLC d/b/a Georgia Natural Gas

SMITH, GAMBRELL & RUSSELL, LLP
1105 W. Peachtree St. NE, Suite 1000
Atlanta, GA 30309
Telephone: (404) 815-3500
Facsimile: (404) 815-3509