Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Five9, Inc.**
ADDRESS:	3001 Bishop Drive, Suite 350
CERTIFICATE NUMBER(S):	R-1120
PREPARED BY:	Lucette Bixler
PHONE:	925-574-8064
EMAIL:	Lucette.bixler@Five9.com

CUSTOMER SERVICE NUMBER:	1-800-553-8159

COMMISSION COMPLAINT CONTACT:	
NAME:	Crispen Maung
TITLE:	SVP, Compliance & Privacy
PHONE:	408-502-0450
EMAIL:	Crispen.maung@five9.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Lucette Bixler
TITLE:	Director, Compliance & Privacy
PHONE:	925-574-8064
EMAIL:	Regulatory@Five9.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Noel Bernardo
TITLE:	Sr. Manager Tax Compliance
PHONE:	925-201-2000
EMAIL:	tax@five9.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Legal
TITLE:	
PHONE:	925-201-2000
EMAIL:	Legal@Five9.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	