Jun 24, 2026

Ms. Sallie Tanner, Executive Secretary
Georgia Public Service Commission
224 Washington Street S.W.
Atlanta, GA 30334-9052

Lte Wireless Inc. Application for a Certificate of Authority to Provide Competitive Local Exchange Service

Dear Ms. Tanner,

Enclosed for filing please find the original of the Application for Certificate of Authority to Provide Competitive Local Exchange Service submitted on behalf of Lte Wireless Inc. An electronic version of the application has also been filed with the Commission.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to the attention of Enzo Damato at (845) 248 – 8078 or via email to edamato@ricetelecom.net.

Thank you for your assistance in this matter,
/s/ Enzo Damato

Enzo Damato
Regulatory Consultant

Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

APPLICATION FOR CERTIFICATE OF AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE SERVICE (CLEC)

I. APPLICANT

NAME OF COMPANY	LTE WIRELESS INC.				
ADDRESS 1	244 5th Ave NYC				
ADDRESS 2	Ste W221 Floor 2				
CITY	New York city	STATE	NY	ZIP CODE	10001
TELEPHONE	(212) 671-0540	FAX			

EMPLOYEE DESIGNATED TO RECEIVE AND RESPOND TO COMMISSION REQUESTS:					
NAME	Faizal Hassad	TITLE	Manager		
ADDRESS 1	244 5th Ave NYC				
ADDRESS 2	Ste W221 Floor 2				
CITY	New York	STATE	NY	ZIP CODE	10001
TELEPHONE	(212) 671-0540	FAX			
EMAIL ADDRESS	regulatory@ltewireless.com				

NOTE: FAILURE TO NOTIFY THE COMMISSION, IN WRITING, WHEN THERE IS A CHANGE IN THE CONTACT PERSON OR ADDRESS(ES) LISTED IN THIS APPLICATION WILL RESULT IN CANCELATION OF THE APPLICATION OR SUBSEQUENT CERTIFICATE OF AUTHORITY.

II. ATTORNEY OR AGENT

IF APPLICANT IS NOT A GEORGIA CORPORATION, GIVE NAME AND ADDRESS OF AN ATTORNEY OR AGENT IN THE STATE OF GEORGIA UPON WHOM PROCESS MAY BE SERVED IN ANY SUIT AGAINST APPLICANT.

ATTORNEY NAME					
NAME OF FIRM	Registered Agents Inc				
ADDRESS 1	8735 DUNWOODY PLACE				
ADDRESS 2	STE R				
CITY	Atlanta	STATE	GA	ZIP CODE	30350
TELEPHONE	(212) 671-0540	FAX			
EMAIL ADDRESS	regulatory@ltewireless.com				

III. ORGANIZATION

STATE AND DATE OF INCORPORATION:			
STATE	South Dakota	DATE	April 9, 2018

LIST THE NAMES, TITLES, AND ADDRESSES (IF DIFFERENT FROM ABOVE) OF ALL OFFICERS OR PARTNERS:			
NAME	Peter Orr	ADDRESS	244 5th Ave. NYC, NY 10001
TITLE	Director of Operations		Ste W221 Floor 2
NAME	Dennis Morris	ADDRESS	244 5th Ave. NYC, NY 10001
TITLE	Director of Sales and Marketing		Ste W221 Floor 2
NAME	Gregory Savage	ADDRESS	244 5th Ave. NYC, NY 10001
TITLE	Consultant to Director /Chairman of Wireless Services		Ste W221 Floor 2
NAME	James Sharp	ADDRESS	244 5th Ave. NYC, NY 10001
TITLE	Chief Engineer		Ste W221 Floor 2

ATTACH A COPY OF THE CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS ISSUED BY THE GEORGIA SECRETARY OF STATE. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., “EXHIBIT A”).	Exhibit A

IF APPLICANT IS A SUBSIDIARY, PARENT, OR AFFILIATE OF ANY OTHER COMPANY, REGARDLESS OF TYPE OR INDUSTRY, ATTACH A CHART SHOWING THE RELATIONSHIP OF THE APPLICANT TO ALL AFFILIATED COMPANIES. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., “EXHIBIT A”). IF NO AFFILIATED COMPANIES, SO STATE.	No Affiliated Companies

IV. EXISTING AUTHORITY

DOES THE APPLICANT OR ANY AFFILATED COMPANY HAVE EXISTING CERTIFICATES OF AUTHORITY ISSUED BY THE GPSC? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES		NO	X
IF YES, PLEASE LIST THE NAME OF EACH COMPANY AND THE CERTIFICATE NUMBER(S):				

DOES THE APPLICANT OR ANY AFFILIATED COMPANY HAVE EXISTING AUTHORITY GRANTED BY ANY STATE OR FEDERAL ENTITY? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	
IF YES, PLEASE LIST THE NAME OF EACH COMPANY AND THE STATE OR FEDERAL ENTITY THAT GRANTED SUCH AUTHORITY:				

Lte Wireless Inc holds CLEC certifications in:

- NY
- OR
- ND
- IA
- MO
- KY
- WI

and designation as a wireless ETC in:

- MN
- NO
- ND

HAS THE APPLICANT OR ANY AFFILIATED COMPANY HAD ANY PREVIOUS AUTHORITY REVOKED BY ANY STATE OR FEDERAL ENTITY? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES		NO	X
IF YES, PLEASE LIST THE NAME OF EACH COMPANY AND THE STATE OR FEDERAL THAT REVOKED SUCH AUTHORITY:				
ATTACH A COPY OF ALL ORDERS REVOKING AUTHORITY. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., "EXHIBIT A").				

V. COMPLIANCE WITH COMMISSION RULES AND ORDERS

COMMISSION RULE 515-12-1-.34 CODE OF CONDUCT FOR WINBACK ACTIVITIES REQUIRES CLECS TO ANNUALLY FILE BY MARCH 31 OF EACH YEAR CUSTOMER SERVICE CONTACT INFORMATION AND COMPANY CONTACT ESCALATION.				
DOES THE APPLICANT AGREE TO COMPLY WITH COMMISSION RULE 515.12-1.34? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	

COMMISSION RULE 515-12-1-.37 FAMILY VIOLENCE SHELTER CONFIDENTIALITY REQUIRES CLECS TO SUBMIT AN AFFIDAVIT UPON CERTIFICATION AND ON JANUARY 31 OF EACH ODD-NUMBERED YEAR THEREAFTER AN AFFIDAVIT ATTESTING THAT THE CARRIER WILL COMPLY WITH THE REQUIREMENTS OF THE RULE.				
DOES THE APPLICANT AGREE TO COMPLY WITH COMMISSION RULE 515.12-1.37? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	
DOWNLOAD CURRENT FAMILY VIOLENCE SHELTER CONFIDENTIALITY PROTECTION AFFIDAVIT FROM THE GPSC WEBSITE. ATTACH EXECUTED AND NOTARIZED AFFIDAVIT TO THE APPLICATION. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., EXHIBIT A).	EXHIBIT B			

COMMISSION RULE 515-12-1-.38 TELECOMMUNICATIONS RELAY SERVICE REQUIRES CLECS TO REMIT CONTRIBUTIONS ON A QUARTERLY BASIS TO THE TELECOMMUNICATIONS RELAY SERVICE FUND.				
DOES THE APPLICANT AGREE TO COMPLY WITH COMMISSION RULE 515.12-1.38? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	

COMMISSION RULE 515-12-1-.39 UNIVERSAL ACCESS FUND REQUIRES CLECS TO REMIT CONTRIBUTIONS ON A QUARTERLY BASIS TO THE UNIVERSAL ACCESS FUND.				
DOES THE APPLICANT AGREE TO COMPLY WITH COMMISSION RULE 515.12-1.39? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	

DOES THE APPLICANT AGREE TO COMPLY WITH ALL OTHER APPLICABLE COMMISSION RULES AND ORDERS? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	

VI. COMPETIVE LOCAL EXCHANGE SERVICE

WHAT CUSTOMER CLASS(ES) DOES THE APPLICANT PROPOSE TO SERVE? (PLACE AN "X" IN THE APPROPRIATE BOXES.)	BUSINESS	X
	RESIDENTIAL	X
	OTHER (LIST BELOW)	

SELECT THE METHOD(S) BY WHICH SERVICE WILL BE PROVIDED. (PLACE AN "X" IN THE APPROPRIATE BOXES.)	RESALE	X
	FACILITIES-BASED	X

IF FACILITIES-BASED, PLEASE ANSWER THE FOLLOWING QUESTIONS.		
WILL THE FACILITIES BE NEWLY CONSTRUCTED OR ACQUIRED THROUGH LEASE OR PURCHASE? (PLACE AN "X" IN THE APPROPRIATE BOXES.)	NEW CONSTRUCTION	X
	ACQUISITION	

IF NEW CONSTRUCTION, PLEASE DESCRIBE THE LOCATION AND TYPE OF FACILITIES THAT WILL BE CONSTRUCTED.

Applicant does not intend to conduct significant new facilities, or acquire significant facilitates from another carrier. Applicant will provide service to customers primarily using Voice over IP services, and through it's MVNO relationship with T-Mobile and PWG networks. Where customers require POTS service, applicant will use UNEs and PSTN-to-IP conversion services offed by Sinch. All customer traffic will be routed through applicant's own switches, KLSLMT94DS0 and MCHLSD01DS0. All of applicants switching and call routing facilities are equipped with STIR/SHAKEN robocall mitigation technology, and are fully compliant with all relevant standards and FCC regulations.

IF AQUISITION, PLEASE DESCRIBE THE LOCATION AND TYPE OF FACILITIES THAT WILL BE ACQUIRED.

PROVIDE A BREAKDOWN OF ANTICIPATED COSTS OF FACILITIES.

Applicant expects the costs of new facilities to be nominal, as all that will need to be provisioned is additional switching and IP network bandwidth for Georgia customers as they com online, inline with applicant's existing growth projections.

TARIFFS FOR LOCAL EXCHANGE SERVICES ARE NO LONGER REQUIRED TO BE FILED WITH THE COMMISSION. DOES THE COMPANY WISH TO MAINTAIN A LOCAL EXCHANGE SERVICES TARIFF WITH THE COMMISSION? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES		NO	X
IF YES, PLEASE ATTACH A LOCAL EXCHANGE SERVICES TARIFF. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., "EXHIBIT A").				
IF NO, PLEASE PROVIDE THE WEB ADDRESS WHERE THE APPLICANT'S GEORGIA TARIFFS OR PRICE GUIDES MAY BE FOUND.	https://ltewireless.com			

PURSUANT TO O.C.GA. § 46-5-166(E), PROVIDERS OF ACCESS SERVICES MUST FILE ACCESS SERVICES TARIFFS WITH THE COMMISSION. DOES THE APPLICANT INTEND TO PROVIDE ACCESS SERVICES? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES	X	NO	
IF YES, PLEASE ATTACH AN ACCESS SERVICES TARIFF. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., "EXHIBIT A").	Exhibit D			

VII. TECHNICAL CAPABILITY

ATTACH RESUMES AND/OR PROFILES OF THE APPLICANT'S MANAGEMENT TEAM. DESCRIBE EACH TEAM MEMBER'S TECHNICAL QUALIFICATIONS, INCLUDING ANY RELEVANT WORK EXPERIENCE, EDUCATION, AND TRAINING. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., "EXHIBIT A").	EXHIBIT C

VIII. FINANCIAL CAPABILITY

PROVIDE AUDITED FINANCIAL STATEMENTS FOR THE MOST RECENT FISCAL YEAR. IF AUDITED FINANCIAL STATEMENTS ARE UNAVAILABLE, PROVIDE UNAUDITED INCOME STATEMENT, BALANCE SHEET, AND STATEMENT OF CASH FLOWS FOR MOST RECENT FISCAL YEAR. PLACE EXHIBIT NAME IN BOX TO RIGHT (e.g., "EXHIBIT A").	EXHIBIT E

IS APPLICANT PRESENTLY INVOLVED IN ANY LITIGATION? (PLACE AN "X" IN THE APPROPRIATE BOX.)	YES		NO	X

IF YES, PLEASE DESCRIBE EACH CASE IN DETAIL (PARTIES, SUBJECT MATTER, JURISDICTION, CASE NUMBER, ETC.):

IX. AFFIDAVIT

OFFICER OR ATTORNEY/ AGENT: FAIZAL HASSAD					
NAME	FAIZAL HASSAD				
TITLE	MANAGER				
ADDRESS 1	244 5TH AVE				
ADDRESS 2	Ste W221 FL2				
CITY	NYC	STATE	NY	ZIP CODE	10001

THE INDIVIDUAL NAMED ABOVE (HEREINAFTER, "APPLICANT") PERSONALLY APPEARED BEFORE THE UNDERSIGNED, AN OFFICER DULY AUTHORIZED TO ADMINISTER OATHS. THE APPLICANT, AFTER FIRST BEING DULY SWORN, DEPOSES AND CERTIFIES THAT HE OR SHE HAS READ THE APPLICATION AND KNOWS THE CONTENTS THEREOF, AND THAT THE STATEMENTS MADE HEREIN ARE TRUE TO THE BEST OF HIS OR HER KNOWLEDGE AND BELIEF.

APPLICANT FURTHER AGREES TO ABIDE BY ALL APPLICABLE LAWS UNDER THE STATE OF GEORGIA, AS CODIFIED IN THE OFFICIAL CODE OF GEORGIA ANNOTATED; ALL APPLICABLE RULES AND REGULATIONS OF THE GEORGIA PUBLIC SERVICE COMMISSION; AND ALL FINDINGS, CONCLUSIONS, TERMS, AND CONDITIONS SET FORTH IN PERTINENT COMMISSION ORDERS.

UNDER PENALTIES OF PERJURY, APPLICANT DECLARES THAT THE STATEMENTS MADE IN THE FOREGOING APPLICATION, INCLUDING ACCOMPANYING STATEMENTS AND ATTACHMENTS ARE TRUE, COMPLETE, AND CORRECT. I UNDERSTAND THAT ANY FALSE OR MISLEADING INFORMATION IN, OR IN CONNECTION WITH, MY APPLICATION MAY BE CAUSE FOR DENIAL OR LOSS OF CERTIFICATE.

SIGNATURE OF AFFIANT

06/24/2026

DATE

SUBSCRIBED AND SWORN TO ME THIS

24 DAY OF JUNE, 2026

NOTARY PUBLIC

(SEAL)

DMITRY RUBALSKY
NOTARY PUBLIC, STATE OF NEW YORK
Registration No. 01RU5011281
Qualified in Kings County
Commission Expires 04/19/2027

EXHIBIT A - CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS IN GA

Control Number : 22122434

STATE OF GEORGIA

Secretary of State

Corporations Division
313 West Tower
2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

CERTIFICATE OF EXISTENCE

I, **Brad Raffensperger**, the Secretary of State of the State of Georgia, do hereby certify under the seal of my office that

LTE WIRELESS INC.
a **Foreign Profit Corporation**

was formed in the jurisdiction stated below or was authorized to transact business in Georgia on the below date. Said entity is in compliance with the applicable filing and annual registration provisions of Title 14 of the Official Code of Georgia Annotated and has not filed articles of dissolution, certificate of cancellation or any other similar document with the office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the date issued. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This certificate is issued pursuant to Title 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.

Docket Number	:	31817201
Date Inc/Auth/Filed	:	05/26/2022
Jurisdiction	:	South Dakota
Print Date	:	06/24/2026
Form Number	:	211

Brad Raffensperger

Brad Raffensperger
Secretary of State

EXHIBIT B - FAMILY VIOLENCE SHELTER CONFIDENTIALITY

FAMILY VIOLENCE SHELTER CONFIDENTIALITY PROTECTION AFFIDAVIT

OFFICER OR ATTORNEY/ AGENT: FAIZAL HASSAD					
COMPANY	LTE WIRELESS INC.				
NAME	FAIZAL HASSAD				
TITLE	MANAGER				
ADDRESS 1	244 5TH AVE				
ADDRESS 2	Ste W221 Fl 2				
CITY	NYC	STATE	NY	ZIP CODE	10001

THE INDIVIDUAL NAMED ABOVE (HEREINAFTER, "AFFIANT") PERSONALLY APPEARED BEFORE THE UNDERSIGNED, AN OFFICER DULY AUTHORIZED TO ADMINISTER OATHS. THE AFFIANT, AFTER FIRST BEING DULY SWORN, DEPOSES AND CERTIFIES THAT HE OR SHE HAS READ COMMISSION RULE 515-12-1-.37 FAMILY VIOLENCE SHELTER CONFIDENTIALITY PROTECTION AND WILL COMPLY WITH THE REQUIREMENTS CONTAINED THEREIN.

THIS AFFIDAVIT SHALL CONSTITUTE THE PLAN FOR PROTECTION OF THE CONFIDENTIALITY OF FAMILY VIOLENCE SHELTERS REQUIRED BY COMMISSION RULE 515-12-1-.37 FAMILY VIOLENCE SHELTER CONFIDENTIALITY PROTECTION AND O.C.G.A. § 46-5-7.

SIGNATURE OF AFFIANT

06/24/2026

DATE

SUBSCRIBED AND SWORN TO ME THIS

24 DAY OF JUNE, 2026

NOTARY PUBLIC

(SEAL)

DMITRY RUBALSKY
NOTARY PUBLIC, STATE OF NEW YORK
Registration No. 01RU5011281
Qualified in Kings County
Commission Expires 04/19/2027

EXHIBIT C – RESUMES OF KEY PERSONNEL

James Sharp

OVERVIEW

Veteran systems architect with extensive experience in coding, application development, and custom hardware design.

EXPERIENCE

LTE Wireless — Chief Engineer March 2018 - Present ● Responsible for management of all aspects of the LTE Wireless network, including carrier interconnects and billing system management

EnrollHere Inc, Remote — Director, Voice Engineering

November 2025 – Present

● Responsible for management of the EnrollHere voice telephony stack
● Began migration of the telephony stack from a hosted, single-carrier solution to an on-prem system capable of handling multiple incoming and outgoing carriers.

Drop Inc, Remote — Senior Voice Engineer

September 2023 - April 2025

● Responsible for the design and maintenance of Asterisk and Freeswitch based ringless voicemail dialer systems. This included administration of the servers themselves using orchestration tools such as SaltStack and Docker Swarm
● Developed an OpenSIPS based least-cost-routing system with user friendly PHP-based GUI to facilitate carrier rate decks and customized routing groups for the Freeswitch and Asterisk dialers
● Designed and deployed several end-to-end dialer projects using a combination of Python and Go coding and Docker deployment connecting to the VOIP servers.

Convoso Inc, Woodland Hills, CA — Senior Voice Engineer

September 2018 - September 2023

● Responsible for maintaining Convoso's Linux-based server and network infrastructure, including all voice over IP dialers and soft switches. This included Proxmox virtualization systems, Dell server hardware, and Juniper multi-gig EX and QFX series switches, MX series routers, and SRX series firewall appliances.
● Developed several advanced features for the Convoso dialer platform, notably a real-time speech to text system and a DSP-based answering machine detection system.
● Began the migration of Convoso's dialer platform to a Kubernetes based containerization system.

● Assisted in the development of Chef recipes to deploy Asterisk and its related subsystems.
● Participated in 24/7 on-call technical support rotation, serving as Level 1 and Level 3 escalation.

Five Cats Consulting, Lehigh Acres, FL — Freelance Consultant

Freelance consultant - January 2009 - March 2018.

Some highlights from these projects include:
● Deployment of several internet telephony systems from the ground up using Asterisk PBX. This included server installation and management, OS deployment, applications development and installation, and construction of customer-facing web based front end.
● Design and implementation of several IVR systems that were used to track freight, LTL, and auto-transport deliveries.
● Design and installation of a multi-site wireless backhaul system used to transport 2-way radio traffic for a Midwest power & utility company.

Agiosat Global Communications, Atlanta GA — Manager, IT Services

● Managed the network infrastructure across 3 separate satellite earth stations
● Designed and implemented an in-house VoIP/FoIP system used by Agiosat's VSAT remote satellite terminals. Approximately 3000 remote nodes used by government and private emergency customers.

VoipAmericas, Miami FL — Telephony and Network Senior Engineer

Multinet Solutions, San Antonio TX — Telephony and Network Senior Engineer

EXPERIENCE

● 35+ years experience in telephony networks, both circuit switched and packet switched voice and data.
● 35+ years' experience in RF network design, from HF to Microwave.
● Java, JavaScript, and PHP for web development.
● C for embedded and systems programming.
● Python and Go for application development
● Docker, Docker Swarm, Kubernetes, and Rancher for application deployment.
● Advanced Linux system administration

Peter Orr

Director of Operations, LTE WIRELESS INC
2023 – Present

Director of Operations, Elemental Pharma Inc.
Oregon, USA
2018 – Present

Founder & CEO, Malibu Energy Corp.
Los Angeles, USA
2013 – 2018

Founding Member, AtCALL/Lifesaver Communications, Spartacus Management
1993 2005

Founding Member, Terra Christa
1987 1993

Education:
UCLA USDA Agriculture Research Station
Soil Science
1984 1990

- Studied under Professor Arthur Wallace, focusing on soil analysis and environmental sustainability.
- Journeyman Union Carpenter Local Union1280, Carpenters apprentice training school

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- Sustainable agriculture and farming practices
- International business and government relations
- Telecom technology and network innovations
- Environmental consulting and disaster relief
- Team leadership and project management
- Builder Developer

Dennis. Morris

SUMMARY OF QUALIFICATIONS

- Leading Sales Executive with over 26 years' experience leading high-performance domestic and International teams in fast-growth, business-to-business technology companies.
- Proven track record in developing customer base via network channels, and direct sales.
- Knowledge in cloud computing and hosted SAAS and IAAS.
- Extensive experience with successful cold calling and new logo development.
- Extremely effective in the telemarketing space and experience in lead generation/management.
- Creative and dynamic, demonstrating consistent record of achieving account profitability and growth.
- Experienced in planning, organizing, coordinating, and executing projects in a leadership role.
- Maintain solid work and self-managing ethic with years of field office experience.
- Possess troubleshooting and time management abilities and meet critical deadlines under pressure.
- Demonstrate exemplary communication & presentation skills & work well with client/management.

PROFESSIONAL EXPERIENCE

LTE WIRELESS INC **07/2018 – Present**
Director of Sales and Marketing
• Develop and build next generation of leaders by managing all aspects of people development and training.
• Assisting partner in closing business – forecasting, sales planning, and joint selling with partner to drive revenue.
• Manage sales orders and provide status to partners.
• Develop new strategic relationships and facilitate formal agreements with other indirect channel sources to augment existing pipeline.
• Look to establish new relationships with other industry enterprises to determine if an alliance or partnership can be formed to generate additional sales opportunities.

Cogent Communications **11/2017 – 06/2018**
National Account Manager - New York, NY
• Responsible for acquiring new medium to large sized business accounts for the purpose of selling
dedicated Internet access, private lines, VLAN, colocation and IP transit, SD WAN.
• Daily training which consist of Selling techniques, Role Playing, Teaching Energy

advisors the rules & regulations to be compliant within the state as well as the company.
• Working with agents and sub agents to create a steady pipeline of revenue.

Just Energy. **12/2016- 10/2017**
Territory Sales Manager
• Manage 27 Energy Advisors, Field Service Manager, 5 Team Leads, Administrator, Recruiter, & Compliance Officer
• Daily training which consist of Selling techniques, Role Playing, Teaching Energy advisors the rules & regulations to be compliant within the sate as well as the company.
• Manage a fleet of 5 company vehicles.
• Conduct day to day operations for the 5 Boroughs of New York.

Unified Connection **5/2014-11/2016**
Channel Manager
• Startup Company began June, 2015 selling all Verizon Products & Service
• Hired & trained a staff of 10 Account Executives
• Verizon's fastest growing new agent achieving top 10 partner status & gold status in 5 months.
• Average monthly sale grew from July $595 MRC to November $2,200 MRC
• Weekly Funnel reviews to attain team success. 4 times quota expected each week
• Customer quarterly reviews key to maintaining our customer base.

Time Warner Cable **10/2011 – 5/2014**
Account Manager New York, NY
• Prospect and sales of accounts in the $1,000 - $15,000 range.
• Determined and developed product from MPLS posted PBX cloud services to enterprise customers as well as DIA fiber.
• Exceeded monthly quota.

NYCE Catering **03/2010 – 10/2011**
Owner/Operator Syosset, NY
• Owned and operated commercial catering for entertainment industry and corporate events.
• Lead and manage full staff of 20.
• Prospected business opportunities for full service catering business.
• Manage financials including payroll, inventory, and bid on prospective jobs.

Glacial Energy Corporation **07/2010 – 12/2010**
Business Development Manager New York, NY
• Manage and hire sales agents to broker new energy pricing for commercial businesses.

• Prospected and developed new accounts.
• Sales training for new agents in product knowledge, pricing, and operating procedures.
• Responsible for reviewing and archiving customer monthly statements.

Qwest Corporation 07/2008 – 07/2010
Senior Account Executive Syosset, NY
• Consulted companies on communications best practices, cost reduction services and implementation.
• Identified and developed strategic partnerships with companies to offer high-end data and voice products.
• Recognized for the successful leadership of interactive project development.
• Built and manage high-end telecommunications and high-end Internet access.

Asia Netcom, LLC 06/2007 – 08/2008
Global Account Manager - Syosset, NY
• Account penetration and management of Global Fortune 500 accounts for full suite of international telecommunications services.
• Formerly Asia Global Crossing, the International product suite includes Private Line, MPLS, IPVPN, Voice Collocation, IRU, and global data network services.
• Clients are generally headquartered in the USA and require connectivity to Asia; China, Philippines, Korea, Singapore, Malaysia, Taiwan, Japan, Hong Kong.
• Performed site surveys to expand on customer network.

XO Communications 07/2006 – 07/2007
Enterprise Account Manager - New York, NY
• Generated sales of voice, internet, data networking, and managed technology services to mid-size enterprise business nationally.
• Generated leads via cold calling, networking, and creative marketing.
• Determined needs via face-to face interviews.
• Developed and present value added solutions to key decisions markers (c-level and business owners).
• Met or exceeded monthly quota 80% of the time. Finished 2006 at 115% & t racking above 135% for 2007.
• Key new accounts: Fox News Channel, Direct TV, MySpace.com, Investec, Interoute, Hartz Mountain, and Van Cleef & Arpels. Completed Voice over IP training.

Cablevision Commercial Optimum Online 09/2004 – 01/2006
Sales Support/Sales, Business Class Optimum Online - Elmsford, NY
• Targeted executive-level decision maker at small-to-mid-size businesses in Westchester County, presenting them with Cablevision Lightpath's Internet? Data solutions.

- Managed the sales-to-customer support for post-sales problems in the Westchester County region.
- Oversaw personal sales/time while achieving high growth in new accounts and maintaining a client base.
- Provided success in penetrating new territories with new construction projects. Developed positive marketing partner relationships to increase sales.
- Served as a liason between clients and order fulfillment departments. Exceeded yearly quotas (Internet/Video) by 140%. Completed Cablevision Lightpath's advanced sales training program in November 2005.

AT%T / TCG **1998 – 03/2004**
Operations Manager / (GAM & MAE) - New York, NY

- Managed the responsibility for testing and turn up of corporate switch orders into the 5-ESS and DMS switches and testing of the DS-1 and DS-3 facilities delivered to the 5-ESS and DMS switches.
- Tested multiplexes located a customer locations (OC-3, OC-12, OC-48, FOX-2R, SONOPLEX, ATRANS).
- Worked with trouble shooting network problems on new installations (private line switch and data).
- Project Management and followed up with the customer on large switch data orders.
- Provided telecommunication service for mid-size to large companies.
- Expanded firsthand knowledge of sales and data service including: Local, LD, ATM, Frame relay,VPNs, Point-to-Points.

EDUCATION

Culinary Academy of Long Island **December 2011**
Syosset, NY
Kingsborough Community College **1990**
Liberal Arts Brooklyn, NY

SALES AND MANAGEMENT TRAINING CERTIFICATIONS

Seven Habits of Highly Effective Managers • NTP Sales Training • Customer Oriented Selling • Holden Value-Based Selling • Holden Corporation • Data Sales Manager How to Teach Technology – Finding the Fox How to Reach a decision Maker • How to Market Internet and wireless services

AWARDS & ACHIEVEMENTS

- **Time Warner Cable – Presidents Club 2010/2013**
- **Time Warner Cable – Two time Inner Circle Winner 2010/2013**
- **Culinary Academy of Long Island – Graduated in Top 10% of class 2011**

GREGORY D. SAVAGE

SUMMARY OF QUALIFICATIONS

I am an accomplished professional presenting over 25 years of sales, management and training experience. My background has covered various disciplines specifically within both energy and wireless communications that include direct sales, sales management, sales strategy, business development, program management, and channel management responsibility. I have proven strengths as a detail-oriented communicator and trainer, able to develop and maintain strong working relationships with customers, vendors, management, staff and other internal and external groups. I have strong public speaking skills and have presented and trained regularly to groups ranging from a handful to several thousand people at a time. I have been, and will continue to be a team player, able to function as an integral member of a cohesive unit and independently as required.

- Recognized for superior staff management, training, development and motivational skills.
- Analyze and forecast sales by understanding market shifts, product sales and historical data.
- Shop the market to ensure competitive product and price positioning.
- Performance and profit driven with a keen sense of controlling costs.
- Maintain the highest level of customer service by researching and resolving customer discrepancies.
- Demonstrated ability to develop and maintain a loyal customer base at all sales levels.
- Developed excellent prospecting, presentation and closing skills.
- Developed an excellent base through strong relationships and business referrals.

EXPERIENCE:

LTE WIRELESS, Inc

December 2025 – Present

Consultant to Director /chairman of Wireless Services

- Responsible for operational oversight and input on wireless details during developmental stage.
- Responsible for providing a bridge of communication between Stream corporate and the field.
- Responsible for defining business strategy and marketing efforts for the field of associates.
- Responsible for development and delivery of training materials.
- Responsible for live training presentations across the country to all existing and new markets.

Telgoo5, Inc / BlueConnects, Inc., New York, NY

December 2023 – Present

Senior Vice President, Business Development

- Responsible for sales and marketing strategies of MVNA (Aggregator) growth.
- Responsible for sales of SaaS billing platform for new client opportunity.
- Responsible for pricing strategy, contract negotiations and contract execution.
- Responsible for pipeline management, contract tracking and inventory management.
- Responsible for new client onboarding, management and ongoing opportunity development.
- Responsible for sales training, and process document creation.
- Active participation in industry conferences and tradeshows.

ACN Communication Services, LLC., Concord, NC

July 2021 – November 2023 (2 years, 4 months)

Director, Wireless Services

- Responsible for operational oversight of the ACN owned wireless business lines.
    - *Flash Mobile, Flash Wireless Green, Flash Wireless Yellow & Kynect Wireless*

- Responsible for program management and ongoing launch and deployment of Flash Mobile (MVNO).
- Responsible for pricing strategy, wireless wholesale optimization and overall P&L.
- Responsible for defining business strategy and marketing efforts that drive growth.
- Responsible for development and delivery of training materials.
- Responsible for virtual and live training presentations across the country to the IBO (Independent Business Owner) sales channel.

*Stream Gas & Electric, LTD / Kynect Service Co, LLC

September 2014 – June 2021 (6 years, 10 months)

Kynect Service Co, LLC., Dallas, Texas

August 2019 – June 2021 (1 years, 11 months)

Director of Field Training

- All responsibilities listed below under Stream continued within the "Re-Branded" Kynect company name.

Stream Gas & Electric Ltd., Dallas, Texas

April 2016 – July 2019 (3 years, 4 months)

Director of Leadership Development and Field Training

- Drive overall sales strategy for the growth of both energy and wireless customer acquisition.
- Responsible for building a complete training program for the field – Stream University.
- Responsible for staffing a training support team.
- Re-launched Stream University "Live" (a rolling University of all-day training in active markets)
- Developed Stream University "Online" (complete video library of detailed training)
- Developed a weekly video series of training tips called "The Morning Stream" (48 episodes / 2 mins. each).
- Coordinate and schedule Stream University "On the Road" special training events and market visits.

- Responsible for creating event "Run of Show" for all training and large events (i.e. Conventions, etc.)
- Responsible to present to large crowds of 100 – several thousand associates.
- Responsible for Stream University Training Budget.
- Responsible for establishing KPI's and data tracking for measurement of training impact to bottom line sales.

Stream Gas & Electric, Ltd., Dallas, Texas *(Doylestown, PA)*
(Consulting) Sept 2014 – Mar 2016 *(1 year, 7 months)*

Wireless Consultant: Preparation for a Nationwide MVNO launch of Stream Wireless Services
- Responsible for operational oversight and input on wireless details during developmental stage.
- Responsible for providing a bridge of communication between Stream corporate and the field.
- Responsible for defining business strategy and marketing efforts for the field of associates.
- Responsible for development and delivery of training materials.
- Responsible for live training presentations across the country to all existing and new markets.

**Sprint Nextel Corporation, Overland Park, Kansas

March 1998 – March 2014 (16 years)

Sprint Nextel Corporation, Overland Park, Kansas *(Pennsylvania & New Jersey)* Sept 2005 – Mar 2014

Public Sector Account Manager (PSAM) – (September 2005 – March 2014)
- Responsible for all State & Local Government Accounts in Southern New Jersey.

- Responsible for Utility, Education & Healthcare Accounts in Southern New Jersey.
- Responsible for driving business strategy and marketing efforts in all assigned accounts.
- Responsible for sales activity across all points of sales distribution channels.
- Active in large contract negotiations and closing sales.
- Active in making large C-level presentations to all assigned accounts.
- Active in training all channels on contracts, government ethics and sales program requirements.
- Responsible for reporting on sales activity, forecasting and managing expenses.

NEXTEL Communications, Inc., Reston, Virginia *(Pennsylvania & New Jersey)* Mar 1998 – Sept 2005

Government Account Manager (GAM) – (April 2003 – August 2005)
- Responsible for all State, Local and Federal Government Accounts in the State of New Jersey.
- Responsible for driving business strategy and marketing efforts in all assigned accounts.
- Responsible for sales activity across all points of sales distribution channels.
- Active in large contract negotiations and closing sales.
- Active in making large C-level presentations to all assigned accounts.
- Active in training all channels on contracts, government ethics and sales program requirements.
- Responsible for reporting on sales activity, forecasting and managing expenses.

Data Government Account Executive – (May 2001 – March 2003)
- Responsible to support 10 –30 Direct Government and Corporate Account Executives.
- Responsible for training all direct roll-ups in the area of wireless applications.
- Active in making large presentations to Government entities.
- Active in building and maintaining relationships with Government entities.

- Active in closing business in the area of wireless applications.
- Responsible for understanding buying procedures of the different Government entities.
- Active in training customers on wireless applications.

Direct Sales Manager – (October 1999 – April 2001)

- Responsible for Recruiting and Hiring of personnel.
- Responsible for managing 10 – 13 sales account executives and support personnel.
- Responsible for meeting unit and revenue goals as set by the company for my respective sales team.
- Active in Coaching, Motivating and Training of all direct reports.
- Active in making presentations in the field to prospective customers.

Direct Sales Senior Account Executive – (July 1999 – September 1999)

- Acting Sales Manager in the absence of Sales Manager
- Active in Sales Mentoring Program
- Assist Sales Managers with interviewing potential new hires
- Assist Sales Managers by giving field exposure to potential new hires by allowing them to shadow for a day.
- Prospecting by way of telemarketing, cold calling, direct mailers, and referrals from new and existing customer base.
- Scheduling appointments
- Making presentations to corporate executives on products and services
- Closing multiple line deals and servicing accounts

Direct Sales Account Executive – (March 1998 – June 1999)

- Prospecting by way of telemarketing, cold calling, direct mailers, and referrals from new and existing customer base.
- Scheduling appointments
- Making presentations to corporate executives on products and services
- Closing multiple line deals and servicing accounts

ACHIEVEMENTS:

- ***Top Account Executive for the month of Dec.1998 – 137% to revenue quota***
- ***Top Account Executive for the month of Jan. 1999 – 141% to revenue quota***
- ***Top Account Executive for the month of Feb. 1999 – 137% to revenue quota***
- ***Top Account Executive for the month of Mar. 1999 – 225% to revenue quota***
- ***Top Account Executive for the month of April 1999 – 141% to revenue quota***
- ***Top Account Executive for the month of May 1999 – 169% to revenue quota***
- ***Top Account Executive for the month of June 1999 – 155% to revenue quota***
- ***Top Account Executive for the month of July 1999 – 158% to revenue quota***
- ***Top Account Executive for the month of August 1999 – 178% to revenue quota***
- ***Top Account Executive for the month of September 1999 – 220% to revenue quota***

- ***Top Account Executive of the Philadelphia Region - 1st quarter 1999 - 229% to revenue quota***

- ***Top Account Executive of Philadelphia Region for 1999 – 162% to revenue quota***

- ***Top Sales Manager of Philadelphia Region for largest increase in sales over previous best month for the months of Oct., Nov., Dec. 1999***

- ***1999 Presidents Council award winner for annual sales***
- ***2002 Top Data Account Executive of Philadelphia Market – 453% to revenue quota***
- ***2003 Presidents Council award winner for annual sales***

- ***2004 Presidents Council award winner for annual sales***
- ***2006 Top North Region PSAM for the 1st Quarter***
- ***2008 Runner-up North Region PSAM for the month of December***
- ***2009 Top North Region PSAM for the month of March***
- ***2009 Runner-up North Region PSAM for the month of September***

EDUCATION:

Bucks County Community College

REFERENCES:

Available upon Request

NOTES:

**Stream Gas & Electric LTD sold the Energy business to NRG Energy in May of 2019 that was completed on August 1, 2019. The remaining "Network Marketing" arm of the Stream business was rebranded to Kynect Service Co. LTD on August 1, 2019 and continued to be the exclusive sales provider of Stream Energy services as well as Wireless Services Kynect Sprint.*

***Sprint Spectrum LLC and Nextel Communications, Inc. executed a merger in September of 2005 that was completed on January 1, 2006, forming the new wireless company Sprint Nextel Corporation.*

EXHIBIT D – ACCESS TARIFF

LTE Wireless Inc.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO COMMUNICATIONS SERVICES WITHIN

THE STATE OF GEORGIA

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF NOTES

(C) Indicates Changed Regulation

(D) Indicates Discontinued Rate or Regulation

(I) Indicates Rate Increase

(M) Indicates Move in Location of Text

(N) Indicates New Rate or Regulation

(R) Indicates Rate Reduction

(T) Indicates Change of Text Only

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SECTION 1 - GENERAL REGULATIONS

1.1 APPLICATION OF TARIFF

This tariff contains regulations, rates and charges applicable to the provision of access services by (company name) to Customers.

The provision of service by the Company as set forth in this tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.2 DEFINITIONS

ACCESS CODE - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 10XXX, 10XXXXX, 950-0XXX, or 950-1XXX.

ACCESS MINUTES - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

ACCESS TANDEM - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

ANSWER SUPERVISION - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

CALL - A Customer attempt for which the complete address code is provided to the service end office.

CARRIER OR COMMON CARRIER - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

COMPANY - (company name)

CUSTOMER - Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers and End Users.

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for termination of Access Services.

DUAL TONE MULTIFREQUENCY (DTMF) - Tone signaling, also known as touch tone signaling.

END OFFICE SWITCH - A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.2 DEFINITIONS (Cont'd)

END USER - Any customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

ENTRY SWITCH - First point of switching.

EXCHANGE - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

FIRST POINT OF SWITCHING - The first Company location at which switching occurs on the terminating path of a call proceeding from the Customer premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the Customer premises.

INTERSTATE COMMUNICATIONS - Any communications with that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA - A geographical area, as defined in the Company's local or general exchange service tariff in which an End User may complete a call without incurring toll usage charges.

MESSAGE - A Message is a Call as defined above.

OFF-HOOK - The active condition of Switched Access Service or a telephone exchange line.

SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.2 DEFINITIONS (Cont'd)

ON-HOOK - The idle condition of Switched Access Service or a telephone exchange line.

ORIGINATING DIRECTION - The use of Switched Access Service for the origination of calls from an End User premises to a carrier’s premises.

POINT OF TERMINATION - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

SERVING WIRE CENTER - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

SPECIAL ACCESS CIRCUIT - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

TERMINATING DIRECTION - The use of Switched Access Service for the completion of calls from a carrier’s premises to an End User’s premises.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

TRUNK - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

WIRE CENTER - A physical location in which one or more central offices, used for the provision of exchange services, are located.

SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.3 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service which it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

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SECTION 2 - RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Use of Service

.1 Service may be used for any lawful purpose by the Customer or by any End User.

.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.

.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

.4 Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

.1 Service may be used for any lawful purpose by the Customer or by any End User.

.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.

.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations

.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff and applicable state laws and regulations.

.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.

.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.

.4 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

.5 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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2.1.3 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

2.3 FLEXIBLE PRICING

2.3.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for access service. The Company may change a specific rate within the range of the established minimum and maximum rates.

2.3.2 Conditions

a. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.

b. Customer notification of a rate change shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.

c. A rate shall not be changed unless it has been in effect for at least thirty (30) days.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.4 PAYMENT FOR SERVICE RENDERED

2.4.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.

2.4.2 In an action in a court to collect or attempt to collect any charges or other amounts due to Company under this tariff, if the Company asks the court to award attorney’s fees, the court may award the party which substantially prevails in the action (Company or Customer) any attorney’s fees and expenses reasonably incurred in that action, provided, however, that attorney’s fees and expenses may not be collected from a party under this provision if the court finds that the position taken by that party had an objectively reasonable, good faith basis and was not inconsistent with established principles of law.

2.4.3 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.

2.4.4 The Company reserves the right to assess a charge of $20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.

2.4.5 Application of Late Payment Charge

.1 Late payment charges do not apply to final accounts.

.2 Late payment charges do not apply to government agencies of the State of Georgia.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.5 DEPOSITS

2.5.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

2.5.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.5.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

2.5.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

2.6 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.7 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request, and the Company shall comply with the request, an in-depth investigation and review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.9 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible.

2.8 INSPECTION, TESTING AND ADJUSTMENT

2.8.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

2.8.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.8.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 SUSPENSION OR TERMINATION OF SERVICE

2.9.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to reconnection.

Suspension or termination shall not be made until:

a. At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;

b. At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

2.9.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

a. Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;

b. Nonpayment for service for which a bill has not been rendered;

c. Nonpayment for service which have not been rendered;

d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

e. Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

2.9.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless the Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

2.9.4 Termination for Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;

2. Permitting fraudulent use.

C. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.

2. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:

a. No charge shall apply for the period during which service had been terminated, and

b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

2.9.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.10 OBLIGATIONS OF THE CUSTOMER

2.10.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

2.10.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.10.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

2.10.4 Testing

The services provided under this tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

2.10.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.10.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.10.7 Jurisdictional Reports

For Switched Access services, the Company will use the percentage of interstate originating feature group D (PIU) to determine the percent of interstate usage to apply to all other switched access services provided by the Company to the Customer.

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to require the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of interstate use and such report will be used for billing purposes until the Customer reports a different projected interstate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected interstate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

No pro-rating or back-billing will be done based on the report. The Company may require call detail records to substantiate projected interstate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of interstate usage will be applied to the bill.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.10.8 Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.10.7 will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

.1 For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state tariff rate per element.

.2 For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

2.11 AUTOMATIC NUMBER IDENTIFICATION

2.11.1 General

This option provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

Additional ANI information digits are available with Feature Group D only. These information digits will be transmitted as agreed to by the Customer and the Company.

2.11.2 Up to 7 Digit Outpulsing of Access Digits to Customer

This Option provides for the end office capability of providing up to 7 digits of the uniform access code (950-10XX) to the Customer premises. The Customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the Customer premises location using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.11.3 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

1) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.

2) The ANI recipient may offer to any subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.

3) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

5) Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.11.3 Regulations (cont'd)

6) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Company until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

7) The ten digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except in the case of ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

Where ANI cannot be provided, information digits will be provided to the Customer. The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

2.11.4 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to the laws of Georgia State. ANI is a standard feature with the local switching function of Feature Group D Access, and may or may not be charged separately.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.12 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

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SECTION 3 - SWITCHED ACCESS SERVICE

3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in Sections 3.5 and 3.6 following. Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

3.2 RATE CATEGORIES

There are two rate categories which apply to Switched Access Service:

- Local Switching
- Local Transport

3.2.1 Local Switching

Local Switching provides for the use of end office switching equipment. Included in Local Switching are:

Common Switching, which provides the local end office switching functions and optional features.

Transport Termination, which provides for the trunk side arrangements which terminate the Local Transport facilities. The number of Transport Terminations provided will be determined by the Company.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.2 RATE CATEGORIES (Cont'd)

3.2.2 Local Transport

The Local Transport rate category provides the transmission facilities between the Customer premises and the end office switch(es) where the Customer traffic is switched to originate or terminate its communications.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency path permits the transport of calls in the originating direction (from the End User end office switch to the Customer's premises) and in the terminating direction (from the Customer premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Company will work cooperatively with the Customer in determining (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, and (2) the directionality of the service.

.1 Transmission Paths

The number of Transport transmission paths provided is based on the Customer's order and is determined by the Company.

.2 Interconnection

Interconnection of non-Company switched access transport facilities is available between an end office and a Customer point of presence where such facilities are provided.

3.2.3 800 Database Access Service

When a 1+800+NXX-XXXX call is originated by and end user, the Company will utilize the Signaling System 7 (SS7) network to query an 800 database to perform the identification function. The call will then be routed to the identified customer. The manner in which 800 database access service is provided is dependent upon the availability of SS7 service at the end office from which the service is provided as outlined following:

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.2 RATE CATEGORIES (Cont'd)

Service Switching Point (SSP) capability for querying centralized databases, all such service will be provisioned from that end office.

When 800 database access service originates at an end office not equipped with SSP customer identification capability, the 800 call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized databases.

3.3 OBLIGATIONS OF THE COMPANY

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

3.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

3.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans.

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

3.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance, e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other tariff sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

3.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.4 OBLIGATIONS OF THE CUSTOMER

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

(A) Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2.10.7 preceding. Charges will be apportioned in accordance with those reports.

(B) Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

3.4.2 On and Off-Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.5 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

3.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

.1 Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

.2 On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee.

Cancellation Fee	$100.00

SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)

3.6 RATES AND CHARGES

3.6.1 Recurring Charges

.1 Local Switching
Per Access Minute:

Terminating and originating intrastate local switching access rates are equivalent to the interstate rates shown in the Company's federal tariff(s), filed under the jurisdiction of the Federal Communications Commission.

.2 Local Transport
Per Access Minute:

Terminating and originating intrastate local transport access rates are equivalent to the interstate rates shown in the Company's federal tariff(s), filed under the jurisdiction of the Federal Communications Commission.

.3 800 Data Base Access Service

Per Query: $0.0042

Notwithstanding the maximum rate levels shown in this tariff, total combined charges for intrastate switched rates, on an average per-minute of use basis, including switching, transport and carrier common line (CCL), cannot exceed the average rate per-minute realized by the largest carrier in the LATA, without a showing that higher rates are cost-based and in the public interest, pursuant to the Commission's Order in Cases 94-C-0095 and 28425 (Opinion 98-10, issued and effective June 2, 1998).

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SECTION 5 - SPECIAL ARRANGEMENTS

5.1 SPECIAL CONSTRUCTION

5.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

A) nonrecurring charges;
B) recurring charges;
C) termination liabilities; or
D) combinations of (A), (B), and (C).

5.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

A The period on which the termination liability is based is the estimated service life of the facilities provided.

B The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

    a) equipment and materials provided or used;
    b) engineering, labor, and supervision;
    c) transportation; and
    d) rights of way and/or any required easements;

2. license preparation, processing, and related fees;

3. tariff preparation, processing and related fees;

4. cost of removal and restoration, where appropriate; and

5. any other identifiable costs related to the specially constructed or rearranged facilities.

SECTION 5 - SPECIAL ARRANGEMENTS (CONT'D)

5.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

5.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified for such services in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

A) LATA and type of switch
B) Service description
C) Rates and charges
D) Quantity
E) Length of the agreement.

SECTION 6 - RECIPROCAL COMPENSATION ARRANGEMENTS

6.1 GENERAL

Reciprocal Compensation Arrangements are available to Other Network Providers ("ONP's") who are also certified providers of local exchange service. Under a Reciprocal Compensation Arrangement, the Company compensates the ONP for Company traffic terminating on the ONP's network and the ONP compensates the Company for ONP traffic terminating on the Company's network.

Compensation for terminating local traffic can be determined through reciprocal compensation agreements or by local call termination rates filed in this tariff, subject to the provisions of the Commission's Order in Case 94-C-0095, "Order Instituting Framework For Directory Listings, Carrier Interconnection And Intercarrier Compensation" issued and effective September 27, 1995. This is also subject to applicable orders issued by the Federal Communications Commission.

6.2 MEASUREMENT OF ACCESS MINUTES AND DETERMINATION OF BALANCE

The Company and Other Network Providers will measure, on a monthly basis, the originating and terminating local usage.

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7.4 BILLING NAME AND ADDRESS SERVICE..... 49

SECTION 7 - BILLING AND COLLECTION

7.1 GENERAL

The Company will provide the following services:

- Recording Service
- Automatic Number Identification (ANI)
- Billing Name and Address (BNA)

7.2 RECORDING SERVICE

Recording is the entering on magnetic tape or other acceptable media the details of customer messages originated through switched access service. Recording is provided 24 hours a day, 7 days a week.

The company will provide recording service in association with the offering of Feature Groups B for 900 Access Service, C, and D Switched Access Service for customer messages that can be recorded by company-provided automatic message accounting equipment. In addition, where the company records the customer messages on manual tickets, the company will provide recording service for the manual tickets and at offices where the company provides Feature Group A switched access service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific customer, the company will provide the recording service for Feature Group A switched access service. At the request of the customer, recording service will be provided for Feature Group D switched access service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 service, calls originating and/or terminating over a WATS access line, and station message detail recording for MTS and calls originating from a WATS access line.

The company will provide recording service in its operating territory. The minimum territory for which the company will provide recording service is all the appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, B for 900 service, C, or D switched access service. A state operating territory of a particular telephone company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same company.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.2 RECORDING SERVICE (Cont'd)

For Feature Group B or 900 Access Service, C, and D Switched Access Service, the term "customer message" used herein denotes an intrastate call originated by a customer's end user. Station message detail recording is an optional feature which provides a record of customer messages originated by MTS and WATS access lines. Such detail will be provided as part of Feature Group D end office and type of call recording service when requested by the customer. For Feature Group A switched access service, the term "customer message" used herein denotes a call over an intrastate Feature Group A switched access service. A call includes both calls originated to and terminated from a Feature Group A switched access service. The beginning and ending of a customer message are determined pursuant to the written instructions of the customer.

7.2.1 Undertaking of the Company

A) The company will record all customer messages carried over Feature Group B for 900 access service, C, and D switched access service that are available to company-provided recording equipment or operators. The company will record all customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a Feature Group A switched access service. Unavailable customer service messages (i.e. certain Feature Group C operator and TOPS messages which are not accessible by company-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the company.

B) A standard format for the provision of the recorded customer message detail will be established by the company and provided to the customer. If, in the course of company business, it is necessary to change the format, the company will notify the involved customers six months prior to the change.

Assembly and editing, provision of customer detail, data transmission to a customer location, special orders for recording and program development will be provided to the customer on a contractual basis.

C) Recorded customer message detail which is used at the request of the customer to provide message processing and message bill processing service is not retained by the company for longer than 45 days. The rates for unbilled message detail and the billed message detail is retained for reference in place of the recorded customer message detail. For recorded customer message detail not used by message processing service at the customer's request, the company will make every

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.2 RECORDING SERVICE (Cont'd)

reasonable effort to recover recorded customer message detail previously made available to the customer and make it available again for the customer. The charges as set forth in the rate schedule, following, will apply for all such detail provided. Such a request must be made within thirty (30) days from the date the details were initially made available to the customer.

7.2.2 Liability of the Company

Notwithstanding 7.2.1 preceding, the company's liability for recording service is as follows:

Unless there is an expressed written agreement to the contrary, in the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the company for its action or the conduct of its employees in providing recording service.

7.2.3 Obligations of the Customer

The customer shall order recording service under a special order.

The customer shall order recording service at least one month prior to the date when the customer message detail is to be recorded, unless customer's request requires that recording service be provided by end office and type of call, then the ordering interval will be determined on an individual case basis.

The customer shall order recording service for Feature Group D switched access by end office and type of call in accordance with the terms and conditions established on an individual case basis special order.

7.2.4 Payment Arrangements and Audit Provision

A) Notice and Scope

1) Upon forty-five (45) days' prior written notice by the customer to the company (or such shorter period as the parties may mutually agree upon), the customer or its authorized representative shall have the right to commence an audit during normal business hours and at intervals of no more than one audit in any six-month period. The audit will be

limited to all such records and accounts as may, under recognized accounting practices, contain information bearing upon amounts subject

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.2 RECORDING SERVICE (Cont'd)

7.2.4 Payment Arrangements and Audit Provision (Cont'd)

to being billed to the customer's end users by the company as part of its provision of billing and collection services and the changes to the customer for other services provided by the company pursuant to this tariff.

2) The written notice of audit shall identify the date upon which it is to commence, the location, the customer's representatives, the subject matter of the audit, and the materials to be reviewed.

3) The written notice of audit shall be directed to the company's representative at the address stipulated by such representative.

4) The company may, within thirty (30) days of receipt of the customer's notice of audit, postpone commencement by written notice for a period not to exceed fifteen (15) days, but only for good cause. The company shall also indicate the new date for commencement of said audit.

5) Upon completion of the audit, the customer's auditors are to provide an oral report of their findings to the company prior to their departure, followed by a letter within thirty (30) days confirming findings.

B) Payment of Expense

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the customer for its representative to conduct the audit will be paid for by the customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.2 RECORDING SERVICE (Cont'd)

7.2.4 Payment Arrangements and Audit Provision (Cont'd)

C) Requests for Examinations

1) In addition to audits, the customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in (2) following. The company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.

2) An "examination" shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to billing and collection service for a stated reason.

3) Upon concurrence by both parties that errors or omissions exist, adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit.

D) Audit Provision

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purposes.

E) Minimum Period and Minimum Monthly Charges

The minimum period for which recording service without sorting is provided and for which charges apply is one month.

Monthly charge, per customer message $0.0081

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.2 RECORDING SERVICE (Cont'd)

7.2.4 Payment Arrangements and Audit Provision (Cont'd)

F) Cancellation of a Special Order

A customer may cancel a special order for recording service on any date prior to the service date. The cancellation date is the date the company receives written or verbal notice from the customer that the special order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. The service date for recording service is the date the customer requests the recordings to start. When a customer cancels a special order for recording service after the order date but prior to the start of service, a special order charge and the minimum monthly charges will apply.

G) Changes to Special Orders

When a customer requests material changes to a pending special order for recording service, the pending special order will be canceled and the requested changes will be undertaken if they can be accommodated by the company under a new special order. All cancellation charges as set forth in (C) preceding will apply for the canceled special order.

7.2.5 Rate Regulations

The special order charge applies for each special order accepted by the company for recording service or for a subsequently requested change.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.3 AUTOMATIC NUMBER IDENTIFICATION

ANI provided the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the LATA, to identify the calling telephone number. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises.

7.3.1 Rate Regulations

When ANI is delivered (with Feature Group D originating) and the customer is charged the recording rate as set forth in the rate schedule, following, the ANI rate does not apply. If the customer is not charged the recording rate, the ANI rate as set forth in the rate schedule will apply for each ANI record delivered to the customer.

- per attempt	$00.0121

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.4 BILLING NAME AND ADDRESS SERVICE

Billing Name and Address (BNA) service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the company.

BNA service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs, or other services or products.

BNA services is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the company's database. In addition, BNA information for messages originated from data terminal numbers (DTNs) of data communications services is furnished on a manual basis only.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.4 BILLING NAME AND ADDRESS SERVICE (Cont'd)

7.4.1 Undertaking of the Company

A) A request for information on over 100 and up to 500 telephone numbers should be mailed to the company. The company will provide the response by first class U.S. Mail within ten (10) business days.

B) Upon receipt of a magnetic tape of recorded customer messages, the company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to recording service as set forth in 8.2 preceding, may be the output from that service. The company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply. The company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The company will process and mail tapes which are the output of recording service every fifth business day.

C) The company will specify the format in which requests and tapes are to be submitted.

D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the company customer records information system, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the company will provide an indicator on the confidential records.

E) The company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.4 BILLING NAME AND ADDRESS SERVICE (Cont'd)

7.4.2 Obligations of the Customer

A) With each order for BNA service, the customer shall identify the authorized individual and address to receive the BNA information.

B) A customer which orders BNA service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.

C) The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the company in accordance with the company's procedures concerning confidential information. The company will provide to the customer a statement of its procedures concerning confidential information.

D) The customer shall not publicize or represent to others that the company jointly participates with the customer in the development of the customer's end user records, accounts, databases or market data, records, files and databases or other systems it assembles through the use of BNA service.

E) When the customer orders BNA service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the company. The company will designate the number obtained by subtracting the projected interstate percentage from 100 (100-projected interstate percentage = intrastate percentage) as the projected intrastate percentage. This whole number percentage will be used by the company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth below.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.4 BILLING NAME AND ADDRESS SERVICE (Cont'd)

7.4.2 Obligations of the Customer (cont'd)

(cont'd)

Effective on the first of January, April, July, and October of each year the customer may update the jurisdictional report. The customer shall forward to the company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June, and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e. February, May, August, and November). No prorating or backbilling will be done based on the report. If the customer does not supply the report, the company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the company will assume the percentages to be the same as those provided in the order for service.

F) The company shall use reasonable efforts to provide accurate and complete lists. The company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

SECTION 7 - BILLING AND COLLECTION (CONT"D)

7.4 BILLING NAME AND ADDRESS SERVICE (Cont'd)

7.4.3 Rate Regulations

A) Service Establishment Charges apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a master BNA list for a customer.

B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The company will keep a count of the requests and of the messages processed. The company will bill the customer in accordance with these counts whether or not the company was able to provide BNA information for all request and messages.

C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate schedule following will apply to each such message. Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the company between interstate and intrastate.

The percentages provided in the reports as set forth in 8.4.2(E) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e., requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.

D) When a customer cancels an order for BNA service after the order date, the service establishment charge applies.

E) Rates:

Service Establishment Charge	$1,595.55
Query Charge Per Telephone Number:	$0.048