Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Advanced Technology Group. LLC.**
ADDRESS:	5600 Roswell Road, Suite 9, Atlanta, GA, 30342
CERTIFICATE NUMBER(S):	Certificate of Authority No. L-7654
PREPARED BY:	Laura Garfinkel
PHONE:	973-760-9218
EMAIL:	Laura.Garfinkel@claconnect.com

CUSTOMER SERVICE NUMBER:	706-823-1449

COMMISSION COMPLAINT CONTACT:	
NAME:	Penny Oates
TITLE:	Office Manager
PHONE:	706-823-1449
EMAIL:	poates@pollocktechnologygroup.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Ashley Jaimes
TITLE:	CLA (CliftonLarsonAllen, LLP.) Attorney in Fact For ATG
PHONE:	404-467-5835
EMAIL:	atlantaregulatory@ticket.claconnect.com
ADDRESS (IF NOT SAME AS ABOVE):	3575 Piedmont Road NE Building 15, Suite 1550 Atlanta, GA 30305

TARIFF CONTACT:	
NAME:	Penny Oates
TITLE:	Office Manager
PHONE:	706-823-1449
EMAIL:	poates@pollocktechnologygroup.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Not Applicable.
TITLE:	Not Applicable.
PHONE:	Not Applicable.
EMAIL:	Not Applicable.
ADDRESS (IF NOT SAME AS ABOVE):	Not Applicable.
NAME OF FIRM (IF APPLICABLE):	Not Applicable.