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LETTER ORDER
Docket Number 17655
May 21, 2026

Sharon Thomas, Consultant
JSI, LLC
151 Southhall Lane, Suite 450
Maitland, FL 32751

Dear Ms. Thomas:

On April 17, 2026, Inmate Calling Solutions, LLC d/b/a ICSolutions ("ICSolutions") filed an application with the Georgia Public Service Commission ("Commission") requesting approval to enter into a financing transaction undertaken by its parent companies.

As more fully described in the application, , TKC Parent, TKC Holdings, and affiliated entities have entered into a Credit Agreement for an initial term loan and a revolving facility for an aggregated principal dated February 17, 2026 (as 2030 Indentured date), by and among TKC Holdings, as issuer, TKC Parent, the other guarantors party from time to time, and Wilmington Trust National Association, as trustee and collateral agent, governing TKC Holdings in aggregate principal amount stated in the finance agreement with a senior secured first lien notes due 2030 (the "2030 Notes") and Indenture (the "2031 Indenture and together with 2030 Indenture"). The details of the finance are filed under Trade Secret protection at the Commission.

Additionally, ICSolutions states that TKC Holdings is the borrower under the Credit Facilities and issuer of the Notes and, subject to any limitations under applicable law, the Credit Facilities and the Notes are guaranteed by TKC Parent, TKC Holdings, and certain subsidiaries

of TKC Holdings. Subsequently, ICSolutions will provide guarantees under the Credit Facility and the Notes.

The proposed transaction will not result in a change of ownership of ICSolutions or change in management. Rather, it will enhance TKC Holdings' financial position by providing capital to pay off existing debt and fund future growth and expansion which will improve ICSolutions' operations.

The subject transaction is not expected to cause any operational changes and ICSolutions will continue to provide service with no changes to rates, terms, and conditions of service provided to customers. Thus, the financing transaction will be transparent to customers and will not have any adverse impact on them.

Inmate Calling Solutions, LLC d/b/a ICSolutions is certified in Georgia to provide telecommunications services pursuant to certificate of authority number P-55. During its Administrative Session on May 19, 2026, the Commission considered the above-referenced item and found it to be reasonable and proper.

The Commission also found that it was appropriate to waive a hearing in this matter. Approval of this transaction is expressly based on the representation contained in the application filed on April 17, 2026. The Commission reserves the right to later revisit this matter and issue any further orders as it may deem necessary.

Wherefore, it is

ORDERED, that the application filed by Inmate Calling Solutions, LLC d/b/a ICSolutions requesting approval to enter into a finance transaction whereby TKC Parent, TKC Holdings, and affiliated entities have entered into a Credit Agreement for an initial term loan and a revolving facility in which TKC Holdings is the borrower under the Credit Facilities and issuer of the Notes that are guaranteed by TKC Parent, TKC Holdings, and certain subsidiaries of TKC Holdings; and subsequently ICSolutions will provide guarantees under the Credit Facility and the Notes is hereby approved.

ORDERED FURTHER, that the authority granted herein is contingent upon the approval of any other regulatory body having jurisdiction over this matter.

ORDERED FURTHER, that within 30 days of completion of the financing transaction, the Company shall file a full and complete report on the final disposition.

ORDERED FURTHER, that the Commission hereby waive a hearing in this matter.

ORDERED FURTHER, that jurisdiction over this matter is expressly retained for the purpose of entering such further order or orders, as this Commission may deem just and proper.

ORDERED FURTHER, that a motion for reconsideration, rehearing, or oral argument or any other motion shall not stay the effective date of this Order, unless otherwise ordered by the Commission.

The above by action of the Commission in Administrative Session on May 21, 2026.

Sallie Tanner
Executive Secretary

DATE: 5-21-26

Jason Shaw
Chairman

DATE: 5-21-26

ST/JS/TStarks