Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Unite Private Networks, LLC dba Segra
ADDRESS:	6205-B Peachtree Dunwoody Road, M/S CP-12
CERTIFICATE NUMBER(S):	X-1089
PREPARED BY:	Sarah Iorio
PHONE:	816-520-1952
EMAIL:	Sarah.Iorio@upnfiber.com

CUSTOMER SERVICE NUMBER:	816-425-3564

COMMISSION COMPLAINT CONTACT:	
NAME:	Jennifer Anthony
TITLE:	Director of Regulatory Affairs and Complex Bids
PHONE:	910-380-7683
EMAIL:	Regulatory@segrafiber.com
ADDRESS (IF NOT SAME AS ABOVE):	6205-B Peachtree Dunwoody Road, M/S CP-12, Atlanta, GA 30328

REGULATORY CONTACT:	
NAME:	Jennifer Anthony
TITLE:	Director of Regulatory Affairs and Complex Bids
PHONE:	910-380-7683
EMAIL:	Regulatory@segrafiber.com
ADDRESS (IF NOT SAME AS ABOVE):	6205-B Peachtree Dunwoody Road, M/S CP-12, Atlanta, GA 30328

TARIFF CONTACT:	
NAME:	Jennifer Anthony
TITLE:	Director of Regulatory Affairs and Complex Bids
PHONE:	910-380-7683
EMAIL:	Regulatory@segrafiber.com
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ATTORNEY	
NAME:	Sharon Thomas
TITLE:	Regulatory Consultant
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NAME OF FIRM (IF APPLICABLE):	