Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Alvaria Telecommunications LLC
ADDRESS:	211 Perimeter Center Parkway NE, Ste 200
CERTIFICATE NUMBER(S):	L-0571
PREPARED BY:	Christina Brubaker
PHONE:	630-227-8022
EMAIL:	Christina.Brubaker@Alvaria.com

CUSTOMER SERVICE NUMBER:	855-716-6253

COMMISSION COMPLAINT CONTACT:	
NAME:	Customer Service
TITLE:	
PHONE:	404-851-1331
EMAIL:	info@noblesystems.com
ADDRESS (IF NOT SAME AS ABOVE):	211 Perimeter Center Parkway NE, Ste 200, Atlanta, GA 30346

REGULATORY CONTACT:	
NAME:	Christina Brubaker
TITLE:	Tax Director
PHONE:	630-227-8022
EMAIL:	Christina.Brubaker@Alvaria.com
ADDRESS (IF NOT SAME AS ABOVE):	211 Perimeter Center Parkway NE, Ste 200, Atlanta, GA 30346

TARIFF CONTACT:	
NAME:	
TITLE:	
PHONE:	
EMAIL:	
ADDRESS (IF NOT SAME AS ABOVE)	

ATTORNEY	
NAME:	Matt Dean
TITLE:	Consultant
PHONE:	405-470-4649
EMAIL:	Matt.Dean@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	1725 Windward Concourse, Suite 150, Alpharetta, GA 30005
NAME OF FIRM (IF APPLICABLE):	