Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Dalton Utilities**
ADDRESS:	1200 V.D. Parrott Jr. Parkway, Dalton, GA, 30755
CERTIFICATE NUMBER(S):	L-0166
PREPARED BY:	Richard Wong
PHONE:	706-529-1313
EMAIL:	rwong@dutil.com

CUSTOMER SERVICE NUMBER:	706-529-1313

COMMISSION COMPLAINT CONTACT:	
NAME:	Hank Blackwood
TITLE:	Chief Technical Services Officer
PHONE:	706-529-1031
EMAIL:	hbjr@dutil.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Richard Wong
TITLE:	Regulatory Communications Manager
PHONE:	706-529-1064
EMAIL:	rwong@dutil.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	John Davies
TITLE:	Director of Communication & Technology
PHONE:	706-529-1051
EMAIL:	jdavies@dutil.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Terri M. Lyndall/ Galloway & Lyndall, LLP
TITLE:	N/A
PHONE:	770-233-6230
EMAIL:	tlyndall@gallyn-law.com
ADDRESS (IF NOT SAME AS ABOVE):	406 North Hill Street, Griffin, GA 30223
NAME OF FIRM (IF APPLICABLE):	Galloway & Lyndall, LLP