Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Cox Georgia Telcom, LLC
ADDRESS:	6205-B Peachtree Dunwoody Road, M/S CP-12
CERTIFICATE NUMBER(S):	L-087
PREPARED BY:	Michael Fletcher, Analyst, Regulatory Affairs
PHONE:	678-645-0018
EMAIL:	michael.fletcher@coxinc.com

CUSTOMER SERVICE NUMBER:	(478) 784-8000 (Res); (866) 272-5777 (Bus)

COMMISSION COMPLAINT CONTACT:	
NAME:	Michael Fletcher
TITLE:	Analyst, Regulatory Affairs
PHONE:	678-645-0018
EMAIL:	michael.fletcher@coxinc.com
ADDRESS (IF NOT SAME AS ABOVE):	1440 W Deer Valley Rd, Phoenix, AZ 85027

REGULATORY CONTACT:	
NAME:	Lindsay DeRoche
TITLE:	Director, Regulatory Affairs
PHONE:	978-998-1238
EMAIL:	Lindsay.DeRoche@cox.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Lindsay DeRoche
TITLE:	Director, Regulatory Affairs
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EMAIL:	Lindsay.DeRoche@cox.com
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ATTORNEY	
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NAME OF FIRM (IF APPLICABLE):	Kitchens New Cleghorn