Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Intelletrace, Inc.**
ADDRESS:	936 B 7th Street # 122 Novato, CA 94945
CERTIFICATE NUMBER(S):	R-1068
PREPARED BY:	Iris Mennens
PHONE:	321-296-5018
EMAIL:	Iris.mennens@jsitel.com

CUSTOMER SERVICE NUMBER:	

COMMISSION COMPLAINT CONTACT:	
NAME:	Judy Carabell
TITLE:	Accounting Specialist
PHONE:	415-496-2200 – X 136
EMAIL:	regulatory@intelletrace.com or jcarabell@intelletrace.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Judy Carabell
TITLE:	Accounting Specialist
PHONE:	415-496-2200 – X 136
EMAIL:	regulatory@intelletrace.com or jcarabell@intelletrace.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Judy Carabell
TITLE:	Accounting Specialist
PHONE:	415-496-2200 – X 136
EMAIL:	regulatory@intelletrace.com or jcarabell@intelletrace.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY: / Consultant	
NAME:	Matt Dean
TITLE:	Consultant to Intelletrace, Inc.
PHONE:	405-470-4649
EMAIL:	matt.dean@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE):	151 Southhall Lane, Suite 450 Maitland, FL 32751
NAME OF FIRM (IF APPLICABLE):	JSI, LLC