Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	American Broadband and Telecommunication Co LLC
ADDRESS:	1480 Ford Street, Maumee, OH 43537
CERTIFICATE NUMBER(S):	CLEC #L-0534 ETC #7730 Resale #R-118
PREPARED BY:	Doug Rousell
PHONE:	419-824-5811
EMAIL:	d.rousell@ambt.net

CUSTOMER SERVICE NUMBER:	1-866-765-2628

COMMISSION COMPLAINT CONTACT:	
NAME:	Mike Ansted
TITLE:	Director of Wireless Operations
PHONE:	419-824-5847
EMAIL:	mansted@ambt.net
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Doug Rousell
TITLE:	Director of Finance & Accounting
PHONE:	419-824-5811
EMAIL:	d.rousell@ambt.net
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Jeff Ansted
TITLE:	President
PHONE:	419-824-5810
EMAIL:	jansted@ambt.net
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	NA
TITLE:	
PHONE:	
EMAIL:	
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	