Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Lingo Telecom, LLC
ADDRESS:	25925 Telegraph Rd, Suite 210
CERTIFICATE NUMBER(S):	L-0388
PREPARED BY:	Alex Valencia
PHONE:	972-910-1720
EMAIL:	Alex.Valencia@lingo.com

CUSTOMER SERVICE NUMBER:	888-411-0111

COMMISSION COMPLAINT CONTACT:	
NAME:	Mary Hope
TITLE:	Regulatory Manager - Consumer Affairs
PHONE:	972-910-1374
EMAIL:	complaints@lingo.com
ADDRESS (IF NOT SAME AS ABOVE):	25925 Telegraph Rd, Suite 210, Southfield, MI 48033

REGULATORY CONTACT:	
NAME:	Alex Valencia
TITLE:	Chief Compliance Officer
PHONE:	972-910-1720
EMAIL:	Alex.Valencia@lingo.com
ADDRESS (IF NOT SAME AS ABOVE):	25925 Telegraph Rd, Suite 210, Southfield, MI 48033

TARIFF CONTACT:	
NAME:	Alex Valencia
TITLE:	Chief Compliance Officer
PHONE:	972-910-1720
EMAIL:	Alex.Valencia@lingo.com
ADDRESS (IF NOT SAME AS ABOVE)	25925 Telegraph Rd, Suite 210, Southfield, MI 48033

ATTORNEY	
NAME:	Carey Roesel
TITLE:	Regulatory Consultant
PHONE:	470-672-3934
EMAIL:	Carey.Roesel@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	151 Southhall Lane, Suite 450, Maitland, FL 32751
NAME OF FIRM (IF APPLICABLE):	