Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Fusion Cloud Services, LLC
ADDRESS:	210 Interstate North Parkway, Suite 200
CERTIFICATE NUMBER(S):	7381-U
PREPARED BY:	Ronald A. Sheehan
PHONE:	781-519-7424
EMAIL:	Ronald.sheehan@fusionconnect.com

CUSTOMER SERVICE NUMBER:	888-275-0777

COMMISSION COMPLAINT CONTACT:	
NAME:	Ronald A. Sheehan
TITLE:	Director of Regulatory Compliance
PHONE:	781-519-7424
EMAIL:	Ronald.sheehan@fusionconnect.com
ADDRESS (IF NOT SAME AS ABOVE):	210 Interstate North Parkway, Suite 200, Atlanta, GA 30339

REGULATORY CONTACT:	
NAME:	Ronald A. Sheehan
TITLE:	Director of Regulatory Compliance
PHONE:	781-519-7424
EMAIL:	Ronald.sheehan@fusionconnect.com
ADDRESS (IF NOT SAME AS ABOVE):	210 Interstate North Parkway, Suite 200, Atlanta, GA 30339

TARIFF CONTACT:	
NAME:	Ronald A. Sheehan
TITLE:	Director of Regulatory Compliance
PHONE:	781-519-7424
EMAIL:	Ronald.sheehan@fusionconnect.com
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ATTORNEY	
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NAME OF FIRM (IF APPLICABLE):	JSI