Via E-File

Mr., Executive Secretary Ms. Sallie Tanner
Georgia Public Service Commission
244 Washington Street S.W.
Atlanta, GA 30334-9052

August 22, 2025

RE: Charter Fiberlink-Georgia, LLC – Revision for Georgia Public Service Commission Tariff No.2

Dear: Ms. Tanner:

This tariff revision is effective on September 22, 2025, and includes the following update:

- Updates the Company's contact information for filing a complaint.
- Includes returned check fee language up to $30.00.
- Adds language in Billing and Collection of Charges - When an autopayment using a credit or debit card fails, the Company may assess a $5.00 Autopay Payment Failure Fee. The fee will be assessed on the second failure and only one charge will be made per billing cycle. Customers were notified 30 days in advance of this new term.

The following tariff pages are included:

- 87th Revised Sheet 2 — Updates Check Sheet
- 7th Revised Sheet 41 — Company Contact Information
- 5th Revised Sheet 42 — Returned Check Fee and Auto Pay Failure Fee

Any questions you have regarding this filing may be directed to Crystal Prahl at 314-394-9853 or Frank App at 813-387-3644.

Sincerely,



Frank App III

12405 Powerscourt Drive, St. Louis, MO 63131 O 813-387-3644 Frank.App@charter.com

CHECK SHEET

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Sheets	Revision	Sheets	Revision	Sheets	Revision
1	1st Revised	35	3rd Revised	68	Obsolete
2	87th Revised*	36	4th Revised	69	Obsolete
2.1	70th Revised	37	3rd Revised	70	Obsolete
3	3rd Revised	37.1	1st Revised	71	Obsolete
4	7th Revised	37.2	1st Revised	72	Obsolete
5	1st Revised	38	1st Revised	73	Obsolete
6	1st Revised	39	1st Revised	73.1	Obsolete
7	1st Revised	40	2nd Revised	74	Obsolete
8	2nd Revised	41	7th Revised*	75	Obsolete
9	Obsolete	42	5th Revised*	75.1	Obsolete
10	Obsolete	43	6th Revised	76	Obsolete
11	Obsolete	44	1st Revised	77	2nd Revised
12	Obsolete	45	1st Revised	78	10th Revised
13	Obsolete	46	4th Revised	78.1	Obsolete
14	Obsolete	47	4th Revised	78.1A	Obsolete
15	Obsolete	48	3rd Revised	78.1B	Obsolete
16	Obsolete	49	1st Revised	78.2	Obsolete
17	Obsolete	50	1st Revised	78.2A	Obsolete
18	Obsolete	51	1st Revised	78.3	Obsolete
19	Obsolete	52	4th Revised	78.3A	Obsolete
20	Obsolete	52.1	9th Revised	79	4th Revised
21	Obsolete	53	9th Revised	79.1	Original
22	Obsolete	54	2nd Revised	80	1st Revised
23	Obsolete	55	Obsolete	81	5th Revised
24	Obsolete	56	Obsolete	82	4th Revised
25	Obsolete	57	Obsolete	83	10th Revised
26	Obsolete	58	Obsolete	83.1	Obsolete
27	2nd Revised	59	Obsolete	83.2	Obsolete
27.1	Obsolete	60	Obsolete	84	Obsolete
28	Obsolete	61	Obsolete	85	Obsolete
29	1st Revised	62	3rd Revised	85.1	Obsolete
30	1st Revised	63	1st Revised	86	Obsolete
31	3rd Revised	64	1st Revised	86.1	Obsolete
32	4th Revised	65	Obsolete	87	Obsolete
33	2nd Revised	66	Obsolete	87.1	Obsolete
34	3rd Revised	67	Obsolete		

*Denotes New/Revised page this filing

SECTION 6 - RULES and REGULATIONS (Cont'd.)

6.6 Payment for Facilities and Services (Cont'd.)

6.6.3 Billing Procedures

A. The Customer is held responsible for all charges for Services rendered and furnished to the Customer.

B. The Customer shall be responsible for payment of all sales, 911 taxes, Telecommunications Relay Service Surcharges, Federal taxes, fees, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services rendered by the Company, (excepting Company's income taxes). Such items shall be separately stated on the Customer's invoice.

C. When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the Customer's bill.

6.6.4 Billing Disputes

The Telephone Company will investigate customer complaints promptly and thoroughly in accordance with the rules established by the Georgia Public Service Commission. The Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Commission. The Telephone Company contact for filing a complaint is:

Telephone Company Contact:	SVC_corpescalations@charter.com or,	**(T)**
US Mail:	Spectrum Attn: Executive Escalation Manager 2 Digital Place Simpsonville, SC 29681	
Telephone:	Customer Service (855-707-7328)	

SECTION 6 - RULES and REGULATIONS (Cont'd.)

6.6 Payment for Facilities and Services (Cont'd.)

6.6.5 Discontinuance of Service

A. Reserved for Future Use

B. Service may be terminated for non-payment of a bill, provided that the Telephone Company has made a reasonable attempt to effect collection and has given five (5) days written notice. If contact with the customer was not made previously and the disconnection notice was sent by mail or leaving it at the premises, the utility must make a good faith effort to make personal contact at least two (2) days before the proposed disconnection. The Telephone Company will also provide the customer the opportunity to eliminate portions of the service before terminating service in its entirety.

C. When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge in an amount up to $30.00. When an autopayment using a credit or debit card fails, the Company may assess a $5.00 Autopay Payment Failure Fee. The fee will be assessed on the second failure and only one charge will be made per billing cycle. **(N)**

D. The Telephone Company may disconnect any service when the Customer has made payment of past due amounts with insufficient funds via check or credit card. The Customer may prevent disconnection by making payment of all amounts owed in guaranteed funds prior to the expiration of the insufficient funds notice.

E. Service may be refused or discontinued for any of the reasons listed below. Unless noted, the customer will be allowed a reasonable time to comply to avoid discontinuance of service:

1) Without notice, in the event of a condition determined by the Telephone Company to be hazardous or dangerous;
2) Without notice, in the event of customer use of equipment in such a manner as to adversely affect the Telephone Company's service to other customers;
3) Without notice, in the event of unauthorized use of telephone service;
4) Customer tampering with equipment furnished and owned by the Telephone Company;
5) Failure of the customer to permit the Telephone Company reasonable access to its equipment;
6) Failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.