



Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

July 21, 2025

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

**RE: Order Establishing a Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for June 2025**

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Bad Debt Report ("Report"), reflecting data for June 2025. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

If you have any questions, please call Steven Huling at 404-506-0438.

Sincerely,

/s/ Jeremiah C. Haswell

Jeremiah C. Haswell
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

**Georgia Power Company
Docket No. 42516
2019 Base Rate Case
PSC Monthly Bad Debt Report**

**BASIS FOR THE ASSERTION THAT THE
INFORMATION SUBMITTED IS TRADE SECRET**

As part of Georgia Power Company's 2019 Base Rate Case filed in Docket No. 42516 ("2019 Base Rate Case"), Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for April, May, and June 2025. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PUBLIC DISCLOSURE

PSC Monthly Bad Debt Report

		2020	2020	2020	2020	2020	2020	2020	2020
ALL CUSTOMER CLASSES	Definition	APR	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
Number of customers	Number of Customers - All Classes	2,863,894	2,609,476	2,613,930	2,616,688	2,620,192	2,624,700	2,629,842	2,632,262
Dollar amount billed	Revenue - Total Electric Service	\$ 336,346,504	\$ 346,495,772	\$ 360,476,238	\$ 377,188,877	\$ 389,239,741	\$ 377,862,524	\$ 399,863,112	\$ 365,559,863
Total receipts	Sum of Payments	\$ 618,076,829	\$ 620,714,809	\$ 638,237,389	\$ 715,600,602	\$ 854,564,450	\$ 897,865,837	\$ 788,772,517	\$ 843,583,179
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts	5,527	4,816	5,640	6,265	6,050	5,900	6,000	5,803
Dollar value of security deposits charged for a new account	Sum of security deposits charged for new accounts	\$ 764,642	\$ 751,775	\$ 612,835	\$ 746,086	\$ 1,020,347	\$ 1,132,333	\$ 987,462	\$ 979,959
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise	9,935	10,394	10,536	7,745	8,098	8,050	8,198	9,592
Dollar value of security deposits transferred to a new premise	Sum of security deposits dollars transferred to a new premise	\$ 1,473,385	\$ 1,478,682	\$ 1,267,475	\$ 1,157,726	\$ 868,855	\$ 860,620	\$ 1,055,141	\$ 877,778
Total number of accounts past due	Number of Accounts 30+ days in Arrears	485,343	452,738	433,925	372,173	367,082	401,148	456,626	485,361
30- 60 days past due	Number of Accounts in 30-60 Day Arrears	482,455	448,843	429,329	368,857	363,112	400,051	455,173	481,640
60- 90 days past due	Number of Accounts in 60-90 Day Arrears	132,201	164,851	171,448	95,257	40,708	19,463	42,860	60,092
90- 120 days past due	Number of Accounts in 90-120 Day Arrears	29,442	72,952	91,063	32,914	11,915	5,112	8,999	10,219
120+ days past due	Number of Accounts in 120+ Day Arrears	4,636	18,461	43,375	30,393	8,116	1,962	1,800	2,873
30- 60 days past due	Dollars of Accounts in 30-60 Day Arrears	\$ 77,857,249	\$ 64,989,040	\$ 60,691,953	\$ 58,529,902	\$ 48,957,834	\$ 76,339,892	\$ 71,035,897	\$ 64,123,498
60- 90 days past due	Dollars of Accounts in 60-90 Day Arrears	\$ 19,812,261	\$ 27,160,595	\$ 20,536,753	\$ 11,394,821	\$ 5,990,962	\$ 5,115,119	\$ 4,494,186	\$ 7,059,993
90- 120 days past due	Dollars of Accounts in 90-120 Day Arrears	\$ 3,039,687	\$ 8,955,213	\$ 11,130,631	\$ 6,170,155	\$ 2,006,827	\$ 1,069,664	\$ 1,035,598	\$ 1,193,188
120+ days past due	Dollars of Accounts in 120+ Day Arrears	\$ 1,159,164	\$ 3,064,118	\$ 7,807,774	\$ 7,470,111	\$ 1,565,776	\$ 1,462,203	\$ 1,039,439	\$ 867,544
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears	\$ 105,867,351	\$ 99,713,183	\$ 100,417,113	\$ 83,435,308	\$ 79,519,995	\$ 84,106,479	\$ 79,595,303	\$ 73,799,243
Number of customers charged a late payment fee	Number of Accounts billed late payment charge	-	-	-	-	-	14,262	352,967	313,631
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,894	\$ 1,138,043	\$ 1,137,544
Number of disconnection notices issued	Disconnect messages issued on bill	441,524	371,711	419,657	343,721	345,303	389,238	393,772	398,517
Number of installment payment plans (A) established	Installment payment plans established	-	-	27,689	56,215	20,646	21,781	-	-
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established	\$ -	\$ -	\$ 16,190,126	\$ 31,134,317	\$ 16,070,123	\$ 10,556,536	\$ -	\$ -
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as shuffling in place	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers who self-identified as shuffling in place	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-	611	1,126	4,707	9,332	2,546
Number of billed installment payment plans (A)	Count of installment payment plans recorded in bad debt	-	-	-	-	40	294	1,375	1,445
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment	-	-	15,215	8,816	24,979	18,633	20,313	17,215
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment	-	-	9,816	19,458	14,876	16,727	13,569	-
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	9,709	8,038	4,631	4,965	5,401	9,305	11,175	8,816
Net dollar value of accounts written off as uncollectible	Net Charge Off	\$ 943,300	\$ 669,781	\$ 31,896	\$ 91,020	\$ 545,512	\$ 2,384,465	\$ 3,040,820	\$ 1,222,478
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay	250	258	426	2,513	4,287	501	168	157
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay	139	83	105	778	751	1,624	1,086	1,700

PSC Monthly Bad Debt Report

	2020	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022
ALL CUSTOMER CLASSES	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH		
Number of customers	2,635,402	2,695,760	2,641,399	2,647,089	2,651,334	2,635,939	2,658,081	2,659,863	2,663,750	2,665,248	2,667,863	2,670,836	2,672,266	2,676,745	2,676,540	2,682,477		
Dollar amount billed	\$ 604,370,234	\$ 638,668,758	\$ 610,583,479	\$ 605,732,918	\$ 645,186,824	\$ 551,944,951	\$ 694,859,754	\$ 779,322,095	\$ 875,386,935	\$ 816,211,096	\$ 649,613,339	\$ 586,122,421	\$ 630,272,457	\$ 665,595,955	\$ 684,879,238	\$ 614,523,769		
Total receipts	\$ 642,525,659	\$ 735,453,276	\$ 702,803,727	\$ 716,661,924	\$ 645,819,024	\$ 647,315,917	\$ 694,642,424	\$ 797,821,999	\$ 889,016,100	\$ 819,257,511	\$ 835,254,511	\$ 747,339,578	\$ 688,310,972	\$ 724,508,341	\$ 769,559,088	\$ 743,040,622		
Number of customers charged a security deposit for a new account	1,634	1,933	1,714	1,964	2,307	2,675	2,260	2,603	2,500	2,245	2,305	1,577	2,178	2,158	2,123	2,053		
Dollar value of security deposits charged for a new account	\$ 1,172,230	\$ 1,020,430	\$ 1,160,680	\$ 814,640	\$ 876,380	\$ 1,231,118	\$ 1,373,420	\$ 1,173,136	\$ 1,253,619	\$ 1,106,860	\$ 1,006,353	\$ 1,121,963	\$ 1,351,403	\$ 875,990	\$ 875,207	\$ 803,652		
Number accounts that transferred a security deposit to a new premise	2,776	1,593	2,647	2,634	2,503	2,122	2,503	2,604	2,276	1,989	1,994	1,994	1,534	1,534	1,609	2,095		
Dollar value of security deposits transferred to a new premise	\$ 376,685	\$ 455,642	\$ 490,965	\$ 595,244	\$ 527,376	\$ 442,124	\$ 523,203	\$ 494,538	\$ 486,791	\$ 412,272	\$ 409,855	\$ 446,150	\$ 330,157	\$ 331,763	\$ 337,048	\$ 420,935		
Total number of accounts past due	504,336	491,449	467,173	467,094	427,133	382,483	370,603	389,794	411,197	431,430	453,115	427,778	421,078	429,078	428,458	405,675		
30- 60 days past due	502,364	491,087	466,371	462,966	425,272	380,799	361,917	386,556	409,494	429,853	451,135	426,100	419,699	426,767	425,899	404,218		
60- 90 days past due	61,182	76,216	78,130	55,998	58,763	53,659	48,915	43,080	46,356	50,069	57,571	55,865	61,988	61,140	59,757	48,614		
90- 120 days past due	14,955	26,672	22,000	19,841	18,130	17,447	14,216	8,104	6,801	7,145	8,049	8,893	10,520	12,146	12,376	10,105		
120+ days past due	5,116	6,108	11,079	11,603	11,062	9,771	8,137	4,180	2,180	2,380	2,444	3,754	3,165	4,079	4,813	4,205		
30- 60 days past due	\$ 65,132,388	\$ 70,740,946	\$ 66,607,877	\$ 57,264,283	\$ 59,999,814	\$ 54,433,672	\$ 48,822,981	\$ 61,172,248	\$ 72,586,032	\$ 82,511,787	\$ 83,728,965	\$ 85,180,967	\$ 58,483,591	\$ 69,229,240	\$ 66,414,341	\$ 66,787,100		
60- 90 days past due	\$ 7,834,399	\$ 7,659,265	\$ 6,407,864	\$ 6,175,107	\$ 5,996,862	\$ 5,131,877	\$ 5,093,240	\$ 3,914,128	\$ 4,186,483	\$ 5,159,400	\$ 6,776,363	\$ 6,297,031	\$ 5,841,149	\$ 5,840,742	\$ 5,497,123	\$ 4,650,800		
90- 120 days past due	\$ 1,942,812	\$ 2,318,104	\$ 2,900,181	\$ 2,364,565	\$ 2,500,231	\$ 1,899,189	\$ 2,400,251	\$ 1,340,738	\$ 685,693	\$ 799,192	\$ 847,006	\$ 1,192,887	\$ 1,241,355	\$ 1,340,176	\$ 1,141,707	\$ 866,156		
120+ days past due	\$ 1,831,965	\$ 2,273,965	\$ 1,106,575	\$ 8,718,493	\$ 4,161,327	\$ 4,050,907	\$ 4,346,807	\$ 2,071,126	\$ 870,634	\$ 768,303	\$ 558,846	\$ 606,403	\$ 716,987	\$ 1,031,768	\$ 1,063,693	\$ 976,925		
Total dollar value of accounts past due	\$ 76,141,881	\$ 82,880,484	\$ 70,412,509	\$ 69,062,847	\$ 72,617,213	\$ 66,897,945	\$ 61,383,131	\$ 68,701,541	\$ 78,738,824	\$ 89,665,371	\$ 90,962,361	\$ 78,675,291	\$ 66,483,677	\$ 77,155,156	\$ 71,116,861	\$ 73,163,941		
Number of customers charged a late payment fee	111,065	102,914	85,035	113,297	89,451	78,463	289,726	337,961	365,448	394,569	410,739	361,444	343,016	360,803	389,821	335,621		
Dollar value of late payment fees charged	\$ 1,148,075	\$ 1,247,064	\$ 1,471,246	\$ 1,268,950	\$ 1,211,968	\$ 1,244,455	\$ 1,187,226	\$ 1,389,708	\$ 1,925,957	\$ 1,700,980	\$ 1,879,857	\$ 1,434,770	\$ 1,420,321	\$ 1,492,269	\$ 1,448,000			
Number of disconnection notices issued	393,480	383,729	407,460	370,498	352,129	355,116	345,822	365,703	379,666	399,056	418,048	405,666	395,114	395,080	405,361	379,800		
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Customers associated with installment payment plans (A) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Customers associated with installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Number of installment payment plans (A) billed in full	2,453	1,097	2,046	107,664	61,954	812	629	552	945	-	-	-	-	-	-	-		
Number of billed installment payment plans (A)	2,297	1,193	1,438	12,719	912	825	629	552	945	-	-	-	-	-	-	-		
Number of disconnections for nonpayment	18,062	17,358	18,793	19,575	17,099	18,387	20,838	21,593	22,438	25,755	27,395	24,973	26,561	11,265	24,134	18,869		
Number of service recommendations after disconnection for nonpayment	13,077	11,488	13,300	15,101	13,260	14,796	13,483	15,484	16,338	18,166	20,150	18,568	19,340	8,605	17,845	16,264		
Gross number of all accounts written off as uncollectible	8,045	8,446	7,415	9,105	8,309	7,396	8,744	6,801	8,950	9,354	9,335	9,780	9,543	9,096	8,469	9,340		
Net dollar value of accounts written off as uncollectible	\$ 2,059,517	\$ 1,763,256	\$ 700,810	\$ 957,583	\$ 1,104,911	\$ 1,448,171	\$ 446,377	\$ 802,300	\$ 1,974,915	\$ 2,346,585	\$ 1,664,249	\$ 1,858,673	\$ 1,903,687	\$ 1,436,410	\$ 926,720	\$ 1,075,562		
Number of accounts from PrePay to Post Pay	293	423	255	548	279	343	354	405	435	390	297	187	187	222	351	680		
Number of accounts from Post Pay to PrePay	1,651	1,307	1,551	1,108	961	721	587	1,720	2,481	3,040	3,189	2,688	1,919	1,417	2,026	1,566		

PSC Monthly Bad Debt Report

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PUBLIC DISCLOSURE

PSC Monthly Bad Debt Report

ALL CUSTOMER CATEGORIES	2023						2024						2025						2026					
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
Number of customers	2,738,418	2,741,306	2,742,774	2,747,290	2,750,844	2,754,203	2,759,407	2,761,301	2,763,238	2,768,342	2,773,235	2,778,156	2,779,300	2,785,099	2,788,342	2,795,019	2,801,079	2,804,123	2,805,753	2,803,132	2,804,638	2,807,700	2,812,457	2,816,095
Dollar amount billed	\$ 983,979,306	\$ 1,513,600,881	\$ 1,065,911,718	\$ 752,311,824	\$ 696,779,688	\$ 762,916,324	\$ 875,262,312	\$ 837,869,288	\$ 738,043,789	\$ 686,954,722	\$ 768,073,080	\$ 1,005,588,216	\$ 1,231,556,886	\$ 1,261,420,394	\$ 1,109,786,116	\$ 826,988,156	\$ 862,713,946	\$ 865,777,623	\$ 820,677,608	REDACTED	REDACTED	REDACTED	REDACTED	
Total receipts	\$ 942,098,126	\$ 1,126,287,311	\$ 1,154,864,536	\$ 1,008,391,808	\$ 830,142,473	\$ 863,256,786	\$ 835,845,093	\$ 866,189,843	\$ 851,486,830	\$ 832,117,865	\$ 869,852,889	\$ 935,880,346	\$ 1,183,442,466	\$ 1,326,718,605	\$ 1,392,080,576	\$ 1,081,613,380	\$ 938,760,120	\$ 948,334,588	\$ 1,181,365,581	\$ 1,025,272,746	REDACTED	REDACTED	REDACTED	
Number of customers charged a security deposit for a new account	1,817	1,862	1,843	1,801	1,751	1,691	1,695	1,761	1,857	1,801	1,827	1,891	1,954	1,958	1,853	1,841	1,840	1,840	1,816	1,861	1,984	2,001	1,983	
Dollar value of security deposits charged for a new account	\$ 835,685	\$ 829,956	\$ 1,126,115	\$ 947,010	\$ 820,883	\$ 1,332,201	\$ 1,126,771	\$ 786,795	\$ 1,024,440	\$ 851,851	\$ 1,212,776	\$ 862,490	\$ 730,425	\$ 1,312,460	\$ 1,571,178	\$ 881,785	\$ 975,205	\$ 1,432,674	\$ 928,080	\$ 1,020,217	\$ 1,124,310	\$ 847,398	\$ 974,038	
Number accounts that transferred a security deposit to a new premise	1,371	2,217	1,834	1,596	1,721	1,884	1,884	1,790	1,969	1,998	1,874	1,791	1,977	1,980	1,913	1,843	1,843	1,843	1,843	1,843	1,843	1,843	1,843	
Dollar value of security deposits transferred to a new premise	\$ 418,700	\$ 426,321	\$ 346,136	\$ 380,778	\$ 346,433	\$ 311,888	\$ 353,386	\$ 338,188	\$ 376,171	\$ 382,024	\$ 361,288	\$ 328,451	\$ 368,703	\$ 376,293	\$ 305,630	\$ 317,114	\$ 273,425	\$ 318,914	\$ 249,264	\$ 286,829	\$ 311,388	\$ 313,964	\$ 289,361	
Total number of accounts past due	389,889	389,889	423,095	432,148	351,166	426,691	447,317	440,148	429,905	432,296	424,860	413,968	427,871	449,112	458,349	518,032	414,031	478,096	431,062	442,319	414,114	412,021	403,506	403,877
30- 60 days past due	389,146	389,799	422,843	430,326	351,867	425,563	446,117	437,902	427,416	430,146	421,127	412,273	426,817	447,317	457,176	516,170	418,074	438,481	412,296	410,976	401,473	401,002	401,002	
60- 90 days past due	56,757	10,446	64,838	69,445	62,122	79,067	82,326	76,209	69,973	73,473	70,984	69,956	70,439	69,806	72,928	165,855	204,604	168,149	110,082	82,344	66,109	64,272	71,506	
90- 120 days past due	11,446	11,685	14,992	15,518	17,868	22,152	21,583	19,177	17,239	18,557	19,465	18,462	18,781	18,462	18,781	32,012	34,214	30,101	21,303	24,214	21,109	24,174	24,174	
120+ days past due	5,077	5,146	5,521	6,061	6,400	8,481	11,078	9,864	8,847	8,530	8,477	8,717	8,719	8,719	8,719	10,729	20,603	19,361	11,911	14,454	11,199	11,689	11,689	
30- 60 days past due	\$ 73,172,779	\$ 86,617,921	\$ 107,014,178	\$ 108,784,512	\$ 80,811,309	\$ 73,420,789	\$ 86,017,811	\$ 83,881,721	\$ 83,820,400	\$ 91,050,213	\$ 77,267,729	\$ 82,561,485	\$ 96,725,946	\$ 127,285,704	\$ 135,572,701	\$ 129,917,516	\$ 73,220,730	\$ 93,214,871	\$ 88,630,789	\$ 110,148,910	\$ 107,973,711	\$ 93,220,926	\$ 84,824,781	
60- 90 days past due	\$ 6,262,148	\$ 7,938,481	\$ 9,241,206	\$ 11,121,429	\$ 10,793,149	\$ 10,511,487	\$ 10,213,853	\$ 10,143,091	\$ 10,100,402	\$ 11,169,813	\$ 11,178,095	\$ 9,946,086	\$ 10,903,385	\$ 13,330,328	\$ 15,306,154	\$ 40,147,438	\$ 26,195,017	\$ 18,139,172	\$ 15,481,119	\$ 12,448,120	\$ 13,009,293	\$ 11,087,147	\$ 10,577,818	
90- 120 days past due	\$ 1,849,076	\$ 1,873,212	\$ 2,128,879	\$ 2,462,058	\$ 3,150,587	\$ 3,975,898	\$ 3,402,165	\$ 1,884,944	\$ 2,870,190	\$ 3,015,112	\$ 3,094,115	\$ 3,079,454	\$ 2,824,225	\$ 2,746,869	\$ 3,010,527	\$ 5,487,488	\$ 17,057,085	\$ 17,114,810	\$ 9,776,889	\$ 6,494,709	\$ 4,297,618	\$ 4,436,161	\$ 4,385,144	
120+ days past due	\$ 2,669,822	\$ 2,467,888	\$ 2,141,103	\$ 2,175,845	\$ 3,173,771	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	\$ 4,126,445	
Total dollar value of accounts past due	\$ 83,144,175	\$ 100,827,702	\$ 126,746,566	\$ 129,144,869	\$ 77,951,244	\$ 81,511,447	\$ 103,862,479	\$ 113,174,402	\$ 113,805,961	\$ 109,182,088	\$ 87,409,168	\$ 100,198,109	\$ 112,899,499	\$ 144,913,811	\$ 155,920,961	\$ 175,477,876	\$ 138,441,239	\$ 150,846,791	\$ 143,396,480	\$ 152,368,648	\$ 131,861,660	\$ 116,176,891	\$ 108,021,115	
Number of customers charged a late payment fee	381,509	386,179	421,302	426,862	350,193	420,381	437,380	432,040	406,093	388,848	388,600	396,398	451,836	460,524	561	79,941	214,761	334,867	423,818	415,014	400,186	406,817	406,817	
Dollar value of late payment fees charged	\$ 1,566,147	\$ 1,874,438	\$ 2,177,624	\$ 2,251,864	\$ 1,641,380	\$ 1,176,329	\$ 1,448,712	\$ 1,394,487	\$ 2,234,219	\$ 2,147,140	\$ 1,916,123	\$ 1,741,913	\$ 1,937,416	\$ 2,175,522	\$ 3,448,302	\$ 44,114	\$ 172,778	\$ 1,903,383	\$ 2,716,714	\$ 2,383,439	\$ 2,200,884	\$ 1,966,494	\$ 2,003,011	
Number of disconnection notices issued	408,204	416,300	442,086	455,376	468,239	448,276	463,001	469,281	444,012	451,262	446,583	437,342	454,395	475,215	481,683	400,190	509,825	476,169	451,827	484,371	459,386	457,870	451,475	
Number of installment payment plans (A) established																								
Customers associated with installment payment plans (A) established																								
Number of installment payment plans (B) established																								
Customers associated with installment payment plans (B) established																								
Number of installment payment plans (A) billed in full																								
Number of billed installment payment plans (A)																								
Number of disconnections for nonpayment	17,687	18,869	25,319	27,482	25,688	20,535	15,797	25,453	24,882	26,820	25,317	25,531	20,850	23,633	21,001	238	5	17,423	30,791	24,358	27,050	24,158	23,745	
Number of service recommendations after disconnection for nonpayment	13,381	13,387	17,423	18,875	20,540	15,555	11,643	18,173	18,856	20,692	19,937	17,569	14,868	16,544	15,067	340	7	9,338	20,885	17,031	19,152	18,382	17,054	
Gross number of all accounts written off as uncollectible	9,472	11,381	12,560	13,123	13,149	11,521	11,969	13,740	10,139	11,747	11,623	10,636	10,447	12,476	12,910	15,410	10,460	9,035	9,193	10,471	16,469	12,380	13,094	
Net dollar value of accounts written off as uncollectible	\$ 1,330,457	\$ 1,735,050	\$ 2,281,486	\$ 3,034,711	\$ 3,824,860	\$ 3,055,904	\$ 2,445,629	\$ 2,062,590	\$ 2,118,982	\$ 3,311,400	\$ 3,495,134	\$ 3,334,243	\$ 2,488,096	\$ 2,703,178	\$ 4,016,261	\$ 5,218,900	\$ 5,066,803	\$ 2,895,298	\$ 2,214,671	\$ 2,760,674	\$ 4,315,172	\$ 5,947,816	\$ 5,946,514	
Number of accounts from PrePay to Post Pay	879	1,025	728	202	299	415	812	960	406	280	280	940	799	997	275	38	294	571	615	366	240	290	362	
Number of accounts from Post Pay to PrePay	1,292	1,081	2,168	3,478	1,064	1,697	1,442	1,193	1,614	1,940	1,794	900	1,790	2,168	2,168	205	394	3,061	3,050	1,361	1,411	2,762	2,121	

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2020	2020	2020	2020
RESIDENTIAL CLASS ONLY	APR	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
Number of customers	2,240,594	2,273,182	2,277,460	2,279,542	2,281,827	2,286,943	2,291,562	2,293,134
Dollar amount billed	\$ 254,293,003	\$ 252,232,139	\$ 250,345,149	\$ 248,750,671	\$ 249,084,599	\$ 247,678,777	\$ 246,478,777	\$ 246,179,453
Total receipts	\$ 262,426,341	\$ 269,061,270	\$ 286,415,108	\$ 340,383,734	\$ 394,704,288	\$ 430,546,643	\$ 320,532,643	\$ 280,224,306
Number of customers charged a security deposit	1,362	1,262	1,307	1,202	1,229	1,002	1,157	1,133
Dollar value of security deposits charged for a new account	\$ 207,311	\$ 233,730	\$ 179,025	\$ 211,442	\$ 258,542	\$ 191,587	\$ 197,836	\$ 202,088
Number of accounts that transferred a security deposit to a new premise	6,470	9,406	4,901	7,761	8,151	8,130	8,180	7,001
Dollar value of security deposits transferred to a new premise	\$ 1,054,482	\$ 1,149,778	\$ 546,717	\$ 1,153,603	\$ 1,151,531	\$ 1,275,589	\$ 1,270,596	\$ 1,031,585
Total number of accounts past due	449,088	417,351	402,289	344,697	344,679	379,446	382,331	457,786
30- 60 days past due	446,793	413,915	398,275	342,244	343,327	377,645	381,189	456,205
60- 90 days past due	142,788	151,968	158,146	86,358	35,698	35,716	38,974	51,496
90- 120 days past due	26,763	67,110	82,762	47,146	9,511	3,993	5,727	8,840
120+ days past due	1,601	16,375	39,339	16,861	6,180	1,268	1,242	2,121
30- 60 days past due	\$ 15,509,400	\$ 48,264,658	\$ 42,289,839	\$ 44,299,634	\$ 52,738,313	\$ 62,019,389	\$ 57,278,640	\$ 49,418,383
60- 90 days past due	\$ 16,059,946	\$ 16,768,584	\$ 15,311,629	\$ 7,997,993	\$ 2,991,303	\$ 2,964,295	\$ 6,076,497	\$ 5,341,116
90- 120 days past due	\$ 2,384,124	\$ 7,149,937	\$ 8,886,025	\$ 4,142,457	\$ 619,901	\$ 239,772	\$ 531,143	\$ 976,578
120+ days past due	\$ 388,147	\$ 1,648,821	\$ 3,142,839	\$ 4,074,182	\$ 1,172,817	\$ 162,310	\$ 187,789	\$ 335,184
Total dollar value of accounts past due	\$ 34,666,622	\$ 73,641,993	\$ 71,650,328	\$ 60,709,398	\$ 57,122,479	\$ 65,362,795	\$ 62,054,068	\$ 56,131,161
Number of customers charged a late payment fee	-	-	-	-	-	-	14,488	341,223
Dollar value of late payment fees charged	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 48,829	\$ 1,174,786
Number of disconnection notices issued	438,882	350,199	397,657	325,173	328,179	371,821	377,588	381,270
Number of installment payment plans (A) established	-	-	-	54,627	78,762	21,423	-	-
Dollars associated with installment payment plans (A) established	\$ -	\$ -	\$ 13,091,978	\$ 27,895,985	\$ 13,413,590	\$ 8,776,262	\$ -	\$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (A) billed in full	-	-	-	94	1,070	4,538	9,248	2,453
Number of billed installment payment plans (A)	-	-	-	-	36	358	1,340	1,399
Number of disconnections for nonpayment	-	-	-	13,640	22,301	56,727	18,513	18,897
Number of service reconnections after disconnection for nonpayment	-	-	-	8,881	17,454	13,213	15,067	12,460
Gross number of accounts written off as uncollectible	8,831	7,684	4,473	4,923	4,433	6,442	10,054	7,995
Number of accounts from PrePay to Post Pay	250	258	426	2,523	4,287	501	168	157
Number of accounts from Post Pay to PrePay	110	83	101	778	751	1,624	1,086	1,790

PSC Monthly Bad Debt Report

GENERAL CASH ONLY	2020			2021			2021			2021			2021			2021			2021			2021		
	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY	DECEMBER	JANUARY	FEBRUARY			
Number of accounts	2,986,077	2,903,194	2,902,588	2,906,400	2,930,321	2,933,500	2,933,500	2,935,179	2,937,200	2,930,830	2,932,338	2,934,843	2,937,758	2,939,283	2,933,038	2,934,252								
Dollar amount billed	\$ 271,949,484	\$ 303,382,172	\$ 279,446,489	\$ 293,976,589	\$ 228,588,613	\$ 224,261,258	\$ 233,746,885	\$ 303,808,187	\$ 307,837,580	\$ 306,767,763	\$ 220,185,885	\$ 234,484,533	\$ 257,894,785	\$ 256,084,624	\$ 313,303,342	\$ 257,482,148								
\$ 250,000 and over	\$ 250,425,863	\$ 278,871,441	\$ 210,607,003	\$ 234,572,023	\$ 279,694,224	\$ 279,694,224	\$ 279,694,224	\$ 301,091,473	\$ 301,091,473	\$ 292,409,056	\$ 241,129,393	\$ 250,293,302	\$ 277,028,643	\$ 261,909,793	\$ 310,979,733	\$ 247,700,000								
Number of accounts charged a security deposit	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Number of accounts that transferred a security deposit to a new premise	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085								
Number of accounts that transferred a security deposit to a new premise	4,000	4,006	4,075	4,320	5,256	5,256	5,256	5,256	5,256	5,256	4,000	4,000	4,000	4,000	4,000	4,000								
Dollar value of accounts transferred to a new premise	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$ 54,295	\$ 2,085	\$ 2,085	\$ 2,085	\$ 2,085	\$								

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST
Number of customers	2,940,488	2,941,972	2,940,570	2,941,282	2,931,095	2,934,384	2,938,486	2,962,290	2,966,838	2,970,024	2,971,128	2,976,700	2,980,148	2,982,830	2,985,787	2,988,540	2,991,298
Dollar amount billed	\$ 240,537,239	\$ 237,252,482	\$ 236,488,268	\$ 242,978,634	\$ 406,236,394	\$ 377,578,778	\$ 256,666,740	\$ 237,746,034	\$ 382,473,724	\$ 326,835,998	\$ 260,264,768	\$ 259,837,816	\$ 255,102,457	\$ 249,771,462	\$ 307,146,242	\$ 466,825,698	\$ 642,525,688
Total receipts	\$ 285,706,509	\$ 277,659,538	\$ 310,419,010	\$ 407,618,480	\$ 418,454,178	\$ 426,138,561	\$ 358,697,307	\$ 305,845,940	\$ 305,517,081	\$ 345,267,132	\$ 383,553,783	\$ 316,132,413	\$ 283,547,884	\$ 294,234,939	\$ 318,553,007	\$ 408,751,326	\$ 587,511,326
Number of customers charged a security deposit	1,402	1,427	1,342	1,453	1,340	1,371	1,358	1,738	1,738	1,121	1,095	1,031	1,055	855	1,068	1,203	1,336
Dollar value of security deposits charged for a new account	\$ 236,682	\$ 238,239	\$ 231,330	\$ 257,141	\$ 230,600	\$ 232,442	\$ 230,213	\$ 203,983	\$ 185,745	\$ 189,561	\$ 166,750	\$ 208,439	\$ 186,145	\$ 147,212	\$ 178,619	\$ 206,781	\$ 235,453
Number accounts that transferred a security deposit to a new premise	1,759	1,778	1,903	1,709	2,094	1,689	1,752	1,758	1,540	1,724	1,728	2,035	1,711	1,590	1,589	1,960	2,193
Dollar value of security deposits transferred to a new premise	\$ 349,155	\$ 351,989	\$ 378,501	\$ 351,636	\$ 411,097	\$ 322,128	\$ 336,704	\$ 326,439	\$ 286,397	\$ 330,124	\$ 324,081	\$ 376,982	\$ 329,308	\$ 356,093	\$ 353,684	\$ 358,851	\$ 388,855
Total number of accounts past due	378,464	393,550	373,510	404,576	424,477	430,909	410,736	318,389	400,520	370,212	377,726	317,991	334,327	343,733	346,640	369,412	394,412
30 - 60 days past due	375,255	358,415	372,187	403,405	422,786	429,401	405,895	303,215	396,863	368,142	370,820	317,371	333,800	343,089	346,294	364,910	386,910
60 - 90 days past due	40,592	49,084	60,877	56,104	59,322	62,563	63,420	65,312	65,676	59,025	53,687	37,588	47,317	46,893	52,347	51,599	54,599
90 - 120 days past due	6,506	8,568	10,823	11,834	11,811	11,710	10,940	11,460	15,181	15,454	12,599	9,982	6,961	10,868	11,740	11,701	12,101
120+ days past due	1,136	1,180	1,544	1,142	1,485	1,301	1,381	4,291	5,504	6,380	5,871	3,877	1,448	1,770	4,209	4,171	4,291
30 - 60 days past due	\$ 45,817,214	\$ 40,882,174	\$ 42,589,467	\$ 50,562,577	\$ 50,275,087	\$ 49,993,481	\$ 62,931,335	\$ 36,760,898	\$ 45,458,842	\$ 46,466,111	\$ 33,218,220	\$ 39,054,499	\$ 39,458,973	\$ 42,404,499	\$ 41,549,790	\$ 14,874,068	\$ 20,874,068
60 - 90 days past due	\$ 3,804,862	\$ 4,493,488	\$ 4,850,162	\$ 4,004,779	\$ 3,791,084	\$ 3,779,920	\$ 3,443,495	\$ 4,341,947	\$ 5,013,911	\$ 4,544,116	\$ 4,270,870	\$ 3,676,308	\$ 3,987,621	\$ 4,091,094	\$ 4,000,817	\$ 1,849,093	\$ 2,649,093
90 - 120 days past due	\$ 610,612	\$ 689,434	\$ 773,695	\$ 681,517	\$ 619,737	\$ 673,601	\$ 934,646	\$ 1,179,713	\$ 1,417,183	\$ 1,196,469	\$ 890,809	\$ 697,423	\$ 765,173	\$ 824,084	\$ 848,323	\$ 838,951	\$ 878,951
120+ days past due	\$ 576,561	\$ 526,902	\$ 313,563	\$ 615,181	\$ 738,747	\$ 844,763	\$ 627,147	\$ 743,969	\$ 966,538	\$ 1,155,030	\$ 1,088,117	\$ 692,797	\$ 407,245	\$ 615,439	\$ 675,700	\$ 694,064	\$ 724,064
Total dollar value of accounts past due	\$ 58,829,308	\$ 65,512,196	\$ 48,744,261	\$ 65,513,130	\$ 77,094,614	\$ 77,775,127	\$ 70,311,413	\$ 66,039,207	\$ 133,446,844	\$ 53,361,917	\$ 59,471,861	\$ 44,770,517	\$ 44,813,011	\$ 47,089,124	\$ 47,092,198	\$ 60,572,181	\$ 66,572,181
Number of customers charged a late payment fee	320,267	291,980	318,132	368,763	399,124	397,437	362,498	183,706	185,806	82,151	290,683	287,700	276,970	300,442	305,116	319,007	339,007
Dollar value of late payment fees charged	\$ 980,844	\$ 695,209	\$ 965,327	\$ 1,118,999	\$ 1,462,143	\$ 1,436,210	\$ 1,249,761	\$ 592,617	\$ 533,471	\$ 294,033	\$ 978,320	\$ 949,045	\$ 837,400	\$ 905,623	\$ 909,293	\$ 1,111,000	\$ 1,211,000
Number of disconnection notices issued	363,188	356,970	363,221	402,741	424,446	427,018	422,219	415,622	377,241	329,938	368,510	338,016	352,464	369,291	377,572	387,711	397,711
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Customers associated with installment payment plans (A) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Customers associated with installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (A) rolled in full	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Number of rolled installment payment plans (A)	18,967	17,375	18,335	18,518	24,891	27,173	24,274	24,581	17,662	14,832	17,803	17,051	12,925	15,741	19,533	15,932	16,932
Number of disconnections for nonpayment	14,491	13,581	14,428	14,287	18,434	20,498	18,865	20,468	14,549	10,268	12,420	12,487	9,390	11,261	14,543	11,852	12,852
Number of service reconnections after disconnection for nonpayment	5,190	6,787	5,447	7,451	9,760	11,460	13,898	11,704	10,026	9,249	18,473	9,857	9,864	9,193	9,946	9,187	9,187
Gross number of accounts written off as uncollectible	357	311	655	741	759	527	284	262	418	531	547	437	234	307	607	879	1,079
Number of accounts from Pre-Pay to Post-Pay	1,676	1,225	1,181	1,582	2,082	2,776	1,910	2,171	1,432	1,277	1,997	1,348	1,105	1,278	1,936	1,292	1,292

PSIC Monthly Bad Debt Report

	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2025	2025	2025	2025	2025	2025
	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE		
Number of customers	2,393,114	2,405,944	2,396,759	2,402,343	2,405,579	2,412,278	2,415,811	2,418,385	2,422,839	2,427,272	2,428,352	2,434,385	2,442,985	2,457,617	2,445,912	2,449,617	2,452,491	2,454,138	2,451,793	2,452,986	2,456,811	2,460,124	2,464,195		
Dollar amount billed	\$ 513,313,716	\$ 477,364,847	\$ 304,225,700	\$ 273,520,386	\$ 333,271,363	\$ 409,466,491	\$ 373,006,095	\$ 316,626,386	\$ 286,479,446	\$ 316,330,462	\$ 468,765,597	\$ 582,982,265	\$ 559,763,333	\$ 339,266,759	\$ 288,833,449	\$ 375,303,153	\$ 461,800,313	\$ 451,561,341	\$ 353,873,364	REDACTED	REDACTED	REDACTED	REDACTED		
Total receipts	\$ 480,767,112	\$ 494,684,803	\$ 428,461,380	\$ 338,032,358	\$ 338,832,443	\$ 337,066,633	\$ 417,075,148	\$ 380,052,315	\$ 349,745,623	\$ 358,499,582	\$ 394,462,380	\$ 510,700,696	\$ 567,092,793	\$ 554,404,236	\$ 440,922,516	\$ 335,585,969	\$ 394,888,578	\$ 435,573,693	\$ 419,112,587	\$ 485,993,462	REDACTED	REDACTED	REDACTED		
Number of customers charged a security deposit	1,120	1,114	1,118	1,081	1,076	950	1,127	1,144	1,094	885	1,071	897	1,293	1,402	1,198	883	861	873	945	1,738	1,441	1,451	1,547		
Dollar value of security deposits charged for a new account	\$ 183,896	\$ 225,940	\$ 188,895	\$ 181,213	\$ 164,526	\$ 154,246	\$ 185,562	\$ 188,896	\$ 177,884	\$ 164,793	\$ 176,093	\$ 148,491	\$ 217,207	\$ 234,525	\$ 191,875	\$ 152,835	\$ 140,397	\$ 144,707	\$ 188,306	\$ 218,348	\$ 216,829	\$ 219,461	\$ 219,461		
Number accounts that transferred a security deposit to a new premise	1,167	1,162	1,164	1,062	1,064	1,146	1,173	1,099	1,105	1,001	1,262	1,309	1,576	1,530	1,369	1,469	1,527	1,409	1,469	1,627	1,636	1,694	1,629		
Dollar value of security deposits transferred to a new premise	\$ 394,293	\$ 351,486	\$ 358,918	\$ 304,113	\$ 261,568	\$ 316,635	\$ 307,773	\$ 345,093	\$ 333,744	\$ 333,551	\$ 306,986	\$ 346,727	\$ 343,985	\$ 276,350	\$ 277,064	\$ 276,351	\$ 262,389	\$ 211,004	\$ 246,786	\$ 290,281	\$ 289,524	\$ 295,185	\$ 295,185		
Total number of accounts past due	378,529	399,170	406,031	384,831	399,232	418,734	413,855	403,242	403,754	396,856	397,490	403,727	423,209	432,087	486,750	388,851	444,845	400,573	415,130	389,394	389,440	389,113	380,995		
30- 60 days past due	375,867	396,446	404,691	394,609	398,429	417,051	414,131	399,803	401,796	394,867	396,627	402,441	423,925	431,387	485,155	385,365	444,213	398,716	412,761	387,993	387,637	379,493	379,356		
60- 90 days past due	54,370	59,620	63,475	57,251	72,337	75,111	69,990	64,607	66,982	64,052	63,217	64,239	63,920	66,853	156,820	192,808	156,909	99,017	74,600	60,534	58,342	65,406	65,132		
90- 120 days past due	11,892	13,029	13,420	15,599	19,791	21,911	19,871	16,888	15,705	15,994	16,100	16,023	16,367	28,613	79,112	83,869	54,000	25,788	22,651	21,099	21,479	21,479	21,479		
120+ days past due	4,132	4,684	5,067	5,601	7,893	8,403	10,004	8,297	7,146	6,934	6,861	7,217	6,985	7,004	9,193	18,375	14,761	13,875	13,688	12,646	11,464	11,912	11,912		
30- 60 days past due	\$ 67,561,113	\$ 80,243,680	\$ 79,862,091	\$ 43,210,714	\$ 53,411,642	\$ 61,561,079	\$ 74,904,685	\$ 69,676,517	\$ 60,872,411	\$ 54,833,362	\$ 55,312,783	\$ 74,989,480	\$ 84,773,466	\$ 86,879,302	\$ 102,515,001	\$ 52,815,099	\$ 65,915,502	\$ 70,732,848	\$ 89,683,830	\$ 84,610,502	\$ 76,724,777	\$ 69,137,781	\$ 63,620,092		
60- 90 days past due	\$ 4,962,132	\$ 6,103,153	\$ 7,139,971	\$ 6,815,735	\$ 6,882,170	\$ 6,793,276	\$ 6,702,279	\$ 7,165,394	\$ 7,140,319	\$ 6,034,139	\$ 6,434,425	\$ 9,918,871	\$ 7,771,050	\$ 9,984,639	\$ 29,146,675	\$ 16,052,035	\$ 19,756,909	\$ 10,927,263	\$ 9,508,405	\$ 8,798,454	\$ 8,442,635	\$ 8,009,053	\$ 7,418,986		
90- 120 days past due	\$ 813,705	\$ 1,009,059	\$ 1,271,896	\$ 1,665,983	\$ 2,209,824	\$ 2,006,357	\$ 1,664,959	\$ 1,480,949	\$ 1,601,679	\$ 1,627,559	\$ 1,446,257	\$ 1,444,334	\$ 1,899,834	\$ 1,718,218	\$ 3,625,235	\$ 14,383,241	\$ 13,807,723	\$ 6,471,261	\$ 3,121,341	\$ 2,723,282	\$ 3,145,882	\$ 3,128,704	\$ 2,684,147		
120+ days past due	\$ 707,380	\$ 797,527	\$ 880,046	\$ 1,079,563	\$ 1,464,765	\$ 2,113,978	\$ 1,527,487	\$ 1,091,724	\$ 1,161,048	\$ 1,054,180	\$ 1,037,943	\$ 1,136,575	\$ 1,327,142	\$ 2,075,587	\$ 6,082,384	\$ 10,843,629	\$ 7,187,002	\$ 5,119,676	\$ 4,778,615	\$ 4,516,043	\$ 4,716,043	\$ 4,740,139	\$ 4,740,139		
Total dollar value of accounts past due	\$ 74,033,151	\$ 88,419,446	\$ 91,143,003	\$ 52,772,014	\$ 63,968,760	\$ 74,793,449	\$ 63,595,943	\$ 60,275,146	\$ 74,428,166	\$ 66,111,129	\$ 63,616,639	\$ 81,989,811	\$ 105,084,960	\$ 109,229,939	\$ 137,763,177	\$ 105,132,098	\$ 108,088,618	\$ 88,070,679	\$ 69,940,442	\$ 59,293,911	\$ 50,791,400	\$ 41,362,440	\$ 38,643,171		
Number of customers charged a late payment fee	364,461	388,017	402,120	385,120	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173	243,173		
Dollar value of late payment fees charged	\$ 1,980,003	\$ 1,626,768	\$ 1,644,144	\$ 676,727	\$ 440,708	\$ 363,156	\$ 1,417,180	\$ 1,479,174	\$ 1,930,851	\$ 1,359,629	\$ 1,226,539	\$ 1,479,702	\$ 1,948,724	\$ 2,004,345	\$ 940	\$ 869	\$ 84,404	\$ 94,475	\$ 1,509,229	\$ 1,815,166	\$ 1,648,955	\$ 1,534,350	\$ 1,526,352		
Number of disconnection notices issued	396,630	420,957	432,724	443,657	425,317	439,226	446,657	421,170	427,664	423,240	415,860	432,573	453,343	409,432	464,357	480,058	448,483	425,429	460,282	438,804	436,551	430,675	429,621		
Number of installment payment plans (A) established																									
Customers associated with installment payment plans (A) established																									
Number of installment payment plans (B) established																									
Customers associated with installment payment plans (B) established																									
Number of installment payment plans (A) billed in full																									
Number of billed installment payment plans (A)																									
Number of disconnections for nonpayment	16,793	23,840	25,626	23,938	18,978	15,521	23,093	25,523	24,417	23,160	20,474	18,673	21,607	19,390	146	5	-	14,638	27,534	21,765	24,557	21,883	20,902		
Number of service recommendations after disconnection for nonpayment	11,784	18,125	19,485	19,173	14,347	9,982	18,484	16,914	18,808	18,113	15,941	13,217	13,676	219	8	7,479	18,209	15,618	17,085	16,389	15,829	15,829	15,829		
Gross number of accounts written off as uncollectible	11,089	12,243	12,761	12,967	13,246	13,551	13,551	9,915	13,362	12,564	10,291	10,091	12,133	12,723	14,895	15,389	10,143	8,762	8,921	10,136	16,343	11,891	12,435		
Number of accounts from PrePay to Post Pay	1,025	728	350	299	415	832	660	436	380	280	678	946	799	587	275	58	394	571	415	506	240	290	562		
Number of accounts from Post Pay to PrePay	1,985	2,948	3,426	3,044	1,697	1,442	2,193	1,836	1,949	1,294	930	1,290	2,964	2,748	265	71	394	3,061	3,055	3,280	3,143	2,782	2,121		