July 1, 2025

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street
Atlanta, Georgia 30334-5701

RE: Nelson-Ball Ground Telephone Company
Discontinue Suspension of Service for Commercial Customers

Dear Ms. Sallie Tanner:

Enclosed please find an original and 1 copy of the following tariff sheet(s).

Section M Fourth Revised Sheet 5
Third Revised Sheet 5.1

The purpose of this filing is to discontinue Suspension of Service for Commerical customers. Commercial customers currently on Suspension will be able to finish out their suspension period. The service will not be available to customers after September 1, 2025 (except to finish out a current suspension period).

The proposed effective date for this filing is September 1, 2025.

If you have any questions, please contact me at (608) 460-2940.

Sincerely,

Kari Haselwander

Kari Haselwander
Administrator – Regulatory Compliance
kari.haselwander@tdstelecom.com
608.460-2940

Enclosures

MISCELLANEOUS SERVICE ARRANGEMENTS

M.6 SUSPENSION OF SERVICE

M.6.1 General

a. Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to residential customers whose requirements for telephone service is less than the normal 12-month period within a year. (T)

M.6.2 Conditions

a. Service can be temporarily suspended for a minimum of one (1) month.

b. Suspension of Service is available on all one-party residence lines subject to the availability of facilities. (T) (T)

c. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.

d. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.

e. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

g. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (T)

h. The customer's listing will be retained in the directory. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.6 **SUSPENSION OF SERVICE** (Continued)

M.6.2 Conditions (Continued)

i. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension. (T)

j. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent. (T)

M.6.3 Rates and Charges

a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:

1) 911/E911 applicable surcharges will be billed at the full rate.

2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.

b. Non-recurring charges do not apply for reconnection to regular full service.

c. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: $3.50

M.7 **RESERVED FOR FUTURE USE**