BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

STATE OF GEORGIA

IN RE: )

)

SERVICE QUALITY STANDARDS FOR ) Docket No. 15296

CERTIFICATED MARKETERS AND THE )

REGULATED PROVIDER )

**SOUTHSTAR ENERGY SERVICES LLC’S**

# QUARTERLY SERVICE QUALITY STANDARDS REPORT

Pursuant to Commission Rule 515-7-8-0.7, as amended, and the Commission’s Order in Docket No. 15296-U, SouthStar Energy Services LLC d/b/a Georgia Natural Gas files its Performance Standards Report for billing accuracy during the March and April, 2025 period and Call Center Response Time Report for April, 2025. Redacted from the public disclosure filing is information concerning the number of bills issued and the billing accuracy rate. Also redacted from the public disclosure filing is information concerning the number of calls to the call center and the call center response time compliance rate.

Respectfully submitted this 14th day of May, 2025.

*/s/ Robert B. Remar\_\_\_\_\_\_\_\_\_\_\_*

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