

Corporate Headquarters
12 S. Third Street
P.O. Box 922
Bay Springs, MS 39422



300 Thomas Avenue
Chickamauga, GA 30707
(706) 375-3195
www.chickamauga.com

VIA EFILE & USPS

April 10, 2025

Rece McAlister, Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-9052

In RE: Compliance Filing: Customer Service Contact Information / Company Contact Escalation
List per Rule 515-12-1-.34 Code of Conduct for Winback Activities

Dear Mr. McAlister,

This is a compliance filing of Chickamauga Telephone Corporation's Annual Customer Service Information. Please find this compliance filing attached.

Sincerely,

A handwritten signature in black ink that reads "Rick Bennett". The signature is written in a cursive, flowing style.

Rick Bennett, Regulatory Compliance Specialist
Chickamauga Telephone Corporation
rbennett@goarriva.com
601-764-3463

**GEORGIA PUBLIC SERVICE COMMISSION CUSTOMER SERVICE CONTACT INFORMATION
COMPANY CONTACT ESCALATION LIST**

COMPANY NAME:	CHICKAMAUGA TELEPHONE CORPORATION
ADDRESS:	300 Thomas Ave, Chickamauga, GA 30707
CERTIFICATE NUMBER(S):	unknown
PREPARED BY:	Rick Bennett
PHONE:	769-249-4411
EMAIL:	rbennett@goarriva.com
CUSTOMER SERVICE NUMBER:	706-375-3795
COMMISSION COMPLAINT CONTACT:	
NAME:	Rick Bennett
TITLE:	Regulatory Affairs Specialist
PHONE:	769-249-4411
EMAIL:	rbennett@goarriva.com
ADDRESS (IF NOT SAME AS ABOVE):	12 S 3rd St, Bay Springs, MS 39422 / PO Box 1600
REGULATORY CONTACT:	
NAME:	Rick Bennett
TITLE:	Regulatory Affairs Specialist
PHONE:	769-249-4411
EMAIL:	rbennett@goarriva.com
ADDRESS (IF NOT SAME AS ABOVE):	12 S 3rd St, Bay Springs, MS 39422 / PO Box 1600
TARIFF CONTACT:	
NAME:	Rick Bennett
TITLE:	Regulatory Affairs Specialist
PHONE:	769-249-4411
EMAIL:	rbennett@goarriva.com
ADDRESS (IF NOT SAME AS ABOVE):	12 S 3rd St, Bay Springs, MS 39422 / PO Box 1600
ATTORNEY:	
NAME:	Diedra Bassi
TITLE:	Attorney
PHONE:	601-649-8611
EMAIL:	dbassi@hortmanharlow.com
ADDRESS (IF NOT SAME AS ABOVE):	414 West Oak St / Drawer 1409, Laurel, MS 39441
NAME OF FIRM (IF APPLICABLE):	Hortman, Harlow, Bassi & Robinson, PLLC