Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Crown Castle Fiber LLC
ADDRESS:	2000 Corporate Dr
CERTIFICATE NUMBER(S):	L-0577
PREPARED BY:	Deborah Kelly
PHONE:	724-416-2686
EMAIL:	deborah.kelly@crowncastle.com

CUSTOMER SERVICE NUMBER:	877-486-9377

COMMISSION COMPLAINT CONTACT:	
NAME:	Rebecca Hussey
TITLE:	Associate General Counsel
PHONE:	855-913-4237
EMAIL:	rebecca.hussey@crowncastle.com
ADDRESS (IF NOT SAME AS ABOVE):	2 East Oval, Suite 425, Columbus, OH 43219

REGULATORY CONTACT:	
NAME:	Deborah Kelly
TITLE:	Tax Officer
PHONE:	724-416-2686
EMAIL:	deborah.kelly@crowncastle.com
ADDRESS (IF NOT SAME AS ABOVE):	2000 Corporate Dr, Canonsburg, PA 15317

TARIFF CONTACT:	
NAME:	Deborah Kelly
TITLE:	Tax Officer
PHONE:	724-416-2686
EMAIL:	deborah.kelly@crowncastle.com
ADDRESS (IF NOT SAME AS ABOVE)	2000 Corporate Dr, Canonsburg, PA 15317

ATTORNEY	
NAME:	Nelson Fernandez
TITLE:	Technical Implementation Project Manager
PHONE:	470-672-3933
EMAIL:	Nelson.Fernandez@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	
NAME OF FIRM (IF APPLICABLE):	