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FILED
MAR 25 2025
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DOCKET# 44669
DOCUMENT# 222012

Docket No. 44669

In Re: Telecommunications Relay Service Generic Docket

ORDER REMOVING AMERICAN STANDARD CODE FOR INFORMATION INTERCHANGE REQUIRMENT IN HAMILTON RELAY, INC. TELECOMMUNICATIONS RELAY SERVICE AGREEMENT

I. Background

On March 4, 2025, Hamilton Relay, Inc. ("Hamilton") filed a request to the Georgia Public Service Commission (the "Commission") to remove American Standard Code for Information Interchange ("ASCII") requirement in its Georgia Telecommunications Relay service Agreement ("Agreement") in Section 1.23.

Hamilton stated that there has not been any usage of ASCII over the past year and that available alternative forms of relay service, including TTY-based TRS and Baudot TRS will take its place.

Additionally, this is consistent with the Federal Communications Commission's waiver outlined in CG Docket Number 03-123 which states "that a waiver is justified to avoid the need for TTY-based TRS providers to continue expending resources on an obsolete and almost unused technology".

II. Staff Recommendation

Staff reviewed the information that Hamilton filed and recommended that the Commission approve the removal of the ASCII language requirement.

III. Commission Decision

The Commission adopted Staff's recommendation for the reasons stated therein.

WHEREFORE IT IS ORDERED, that the Commission hereby amends Hamilton Relay Agreement as the statewide provider of TRS.

ORDERED FURTHER, that the Commission removes the ASCII requirement in the Agreement in Section 1.23.

ORDERED FURTHER, that Hamilton uses alternative forms of relay service including TTY-based TRS and Baudot TRS.

ORDERED FURTHER, that all findings, conclusions and decisions contained within the preceding sections of this Order are adopted as findings of fact, conclusions of law, and decisions of regulatory policy of this Commission.

ORDERED FURTHER, that any motion for reconsideration, rehearing or oral argument shall not stay the effectiveness of this Order unless expressly so ordered by the Commission.

ORDERED FURTHER, that jurisdiction over this proceeding is expressly retained for the purpose of entering such further order or orders as this Commission may deem just and proper.

The above by action of the Commission in Administrative Session on the 18th day of March, 2024.

Sallie Tanner
Executive Secretary

3-25-25
Date

Jason Shaw
Chairman

3-25-25
Date