Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**CBTS Technology Solutions LLC**
ADDRESS:	25 Merchant Street, Cincinnati, OH 45246
CERTIFICATE NUMBER(S):	30108
PREPARED BY:	Michael Puza
PHONE:	(513) 326-2630
EMAIL:	regulatory@cbts.com

CUSTOMER SERVICE NUMBER:	1-888-783-2506

COMMISSION COMPLAINT CONTACT:	
NAME:	Michael Puza
TITLE:	Senior Corporate Counsel
PHONE:	(513) 326-2630
EMAIL:	regulatory@cbts.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Michael Puza
TITLE:	Senior Corporate Counsel
PHONE:	(513) 326-2630
EMAIL:	Michael.Puza@cbts.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Heather Cameron
TITLE:	VP & General Counsel
PHONE:	(513) 326-2600
EMAIL:	heather.cameron@cbts.com
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ATTORNEY:	
NAME:	Michael Puza
TITLE:	Senior Corporate Counsel
PHONE:	(317) 441-9806
EMAIL:	Michael.Puza@cbts.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	