YMax Communications Corp.

Name of Report: GA Contact and Escalation Information Update-CLEC/ILEC (due 03/31/2025)

The following pertains to this report:

- Please confirm all information is correct.

Please approve this report online indicating your approval for JSI to file this report.

Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	YMax Communications Corp.
ADDRESS:	1655 Palm Beach Lakes Blvd, Suite 1012
CERTIFICATE NUMBER(S):	L-0404
PREPARED BY:	Tina Tecce.
PHONE:	561-290-6014
EMAIL:	regulatory@ymaxcorp.com

CUSTOMER SERVICE NUMBER:	888-404-9629

COMMISSION COMPLAINT CONTACT:	
NAME:	Tina Tecce.
TITLE:	Regulatory Manager
PHONE:	561-290-6014
EMAIL:	regulatory@ymaxcorp.com
ADDRESS (IF NOT SAME AS ABOVE):	931 Village Blvd., Suite 905, Box No.386, West Palm Beach, FL 33409

REGULATORY CONTACT:	
NAME:	Tina Tecce.
TITLE:	Regulatory Manager
PHONE:	561-290-6014
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ADDRESS (IF NOT SAME AS ABOVE)	151 Southhall Lane, Suite 450, Maitland, FL 32751

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NAME OF FIRM (IF APPLICABLE):	