Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Velocity Fiber LLC
ADDRESS:	22015 W 66th St, Unit 860001
CERTIFICATE NUMBER(S):	L-7878
PREPARED BY:	Emily Lomaka
PHONE:	913-521-4506
EMAIL:	compliance@velocityfiber.com

CUSTOMER SERVICE NUMBER:	888-818-4662

COMMISSION COMPLAINT CONTACT:	
NAME:	Emily Lomaka
TITLE:	Chief Operating Officer
PHONE:	913-521-4506
EMAIL:	compliance@velocityfiber.com
ADDRESS (IF NOT SAME AS ABOVE):	P.O. Box 860001, Shawnee, KS 66286-0001

REGULATORY CONTACT:	
NAME:	Emily Lomaka
TITLE:	Chief Operating Officer
PHONE:	913-521-4506
EMAIL:	compliance@velocityfiber.com
ADDRESS (IF NOT SAME AS ABOVE):	P.O. Box 860001, Shawnee, KS 66286-0001

TARIFF CONTACT:	
NAME:	Emily Lomaka
TITLE:	Chief Operating Officer
PHONE:	913-521-4506
EMAIL:	compliance@velocityfiber.com
ADDRESS (IF NOT SAME AS ABOVE)	P.O. Box 860001, Shawnee, KS 66286-0001

ATTORNEY	
NAME:	Sharon Thomas
TITLE:	Regulatory Consultant
PHONE:	470-672-3926
EMAIL:	Sharon.Thomas@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	151 Southhall Lane, Suite 450, Maitland, FL 32751
NAME OF FIRM (IF APPLICABLE):	