Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	BIF IV Intrepid OpCo, LLC d/b/a Intrepid Fiber
ADDRESS:	11001 W 120th Avenue, Suite 305
CERTIFICATE NUMBER(S):	L-7896
PREPARED BY:	Jeff Polachek
PHONE:	866-371-1860
EMAIL:	jeff.polachek@intrepidfiber.com

CUSTOMER SERVICE NUMBER:	

COMMISSION COMPLAINT CONTACT:	
NAME:	Elena Spinks
TITLE:	Right of Way/Permit Specialist
PHONE:	720-248-3663
EMAIL:	Elena.Spinks@IntrepidFiber.com
ADDRESS (IF NOT SAME AS ABOVE):	11001 W 120th Avenue, Suite 305, Broomfield, CO 80021

REGULATORY CONTACT:	
NAME:	Elena Spinks
TITLE:	Right of Way/Permit Specialist
PHONE:	720-248-3663
EMAIL:	Elena.Spinks@IntrepidFiber.com
ADDRESS (IF NOT SAME AS ABOVE):	11001 W 120th Avenue, Suite 305, Broomfield, CO 80021

TARIFF CONTACT:	
NAME:	
TITLE:	
PHONE:	
EMAIL:	
ADDRESS (IF NOT SAME AS ABOVE)	

ATTORNEY	
NAME:	Nelson Fernandez
TITLE:	Technical Implementation Project Manager
PHONE:	470-672-3933
EMAIL:	Nelson.Fernandez@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	
NAME OF FIRM (IF APPLICABLE):	