Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Lumos Fiber of Georgia, LLC**
ADDRESS:	4100 Mendenhall Oaks Pkwy, Suite 300 High Point, NC 27265
CERTIFICATE NUMBER(S):	L-7969
PREPARED BY:	Tim Pressley
PHONE:	336-821-8650
EMAIL:	Tim.Pressley@Lumosfiber.com

CUSTOMER SERVICE NUMBER:	855-465-8667

COMMISSION COMPLAINT CONTACT:	
NAME:	Tim Pressley
TITLE:	External Affairs - Manager
PHONE:	336-821-8650
EMAIL:	Tim.Pressley@Lumosfiber.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Tim Pressley
TITLE:	External Affairs - Manager
PHONE:	336-821-8650
EMAIL:	Tim.Pressley@Lumosfiber.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	N/A
TITLE:	
PHONE:	
EMAIL:	
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Chad Breckinridge
TITLE:	VP – Legal & Regulatory – Deputy General Counsel
PHONE:	703-944-3207
EMAIL:	Chad.Breckinridge@lumosfiber.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	