Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Conterra Ultra Broadband, LLC
ADDRESS:	5301 77 Center Drive
CERTIFICATE NUMBER(S):	L-0525
PREPARED BY:	Andre Hall
PHONE:	704-936-1800
EMAIL:	jahall@conterra.com

CUSTOMER SERVICE NUMBER:	800-634-1374

COMMISSION COMPLAINT CONTACT:	
NAME:	Dawna K. Hannan
TITLE:	VP - Telecom Regulatory
PHONE:	704-936-1805
EMAIL:	dhannan@conterra.com
ADDRESS (IF NOT SAME AS ABOVE):	5301 77 Center Drive, Charlotte, NC 28217

REGULATORY CONTACT:	
NAME:	Dawna K. Hannan
TITLE:	VP - Telecom Regulatory
PHONE:	704-936-1805
EMAIL:	dhannan@conterra.com
ADDRESS (IF NOT SAME AS ABOVE):	5301 77 Center Drive, Charlotte, NC 28217

TARIFF CONTACT:	
NAME:	Dawna K. Hannan
TITLE:	VP - Telecom Regulatory
PHONE:	704-936-1805
EMAIL:	dhannan@conterra.com
ADDRESS (IF NOT SAME AS ABOVE)	5301 77 Center Drive, Charlotte, NC 28217

ATTORNEY	
NAME:	Daniel Meldazis
TITLE:	Consultant
PHONE:	470-758-8318
EMAIL:	Daniel.Meldazis@jsitel.com
ADDRESS (IF NOT SAME AS ABOVE)	151 Southhall Lane, Suite 450, Maitland, FL 32750
NAME OF FIRM (IF APPLICABLE):	