Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	Unite Private Networks, LLC
ADDRESS:	6205-B Peachtree Dunwoody Road, M/S CP-12
CERTIFICATE NUMBER(S):	X-1089
PREPARED BY:	Dan Rippee
PHONE:	816-591-2669
EMAIL:	Dan.Rippee@segrafiber.com

CUSTOMER SERVICE NUMBER:	

COMMISSION COMPLAINT CONTACT:	
NAME:	Ronda Plummer
TITLE:	Director E-Rate/RHC and State Regulatory
PHONE:	816-425-3566
EMAIL:	Ronda.Plummer@segrafiber.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Ronda Plummer
TITLE:	Director E-Rate/RHC and State Regulatory
PHONE:	816-425-3566
EMAIL:	Ronda.Plummer@segrafiber.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Ronda Plummer
TITLE:	Director E-Rate/RHC and State Regulatory
PHONE:	816-425-3566
EMAIL:	Ronda.Plummer@segrafiber.com
ADDRESS (IF NOT SAME AS ABOVE)	

ATTORNEY	
NAME:	Matt Wiltanger
TITLE:	General Counsel
PHONE:	816-469-9045
EMAIL:	legaldept@upnfiber.com
ADDRESS (IF NOT SAME AS ABOVE)	120 West 12th Street, Floor 11, Kansas City, MO 64105
NAME OF FIRM (IF APPLICABLE):	