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February 22, 2025

VIA ALTERNATIVE E-FILE
Docket: 14232

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, Suite 127
Atlanta, Georgia 30334

Re: MCI Communications Services LLC, MCImetro Access Transmission Services LLC and XO Communications Services, LLC - Customer Service Contact and Escalation List; Commission Rule 515-12-1-.34(7)(a)

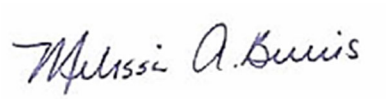
Dear Ms. Tanner:

Please find enclosed for filing of the above referenced Customer Service Contact and Escalation List for the subsidiaries of Verizon Business Global LLC holding certificates in Georgia. Those subsidiaries are:

- MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.
- MCI Communications Services LLC d/b/a Verizon Business Services
  XO Communications Services, LLC

If you have any questions or concerns, please feel free to contact me.

Respectfully submitted,



Melissa A. Burris

cc: Dulaney L. O'Roark, III

Enclosures

MCI Communications Services LLC
d/b/a Verizon Business Services
(IXC Certificate X-818)

Customer Service Contact Information/Company Contact Escalation Information

Customer Service Contact Information:

Consumer Long Distance Customer Service: 1-800-444-3333
Small Business Long Distance Customer Service: 1-800-444-2222
Spanish Consumer Long Distance Customer Service: 1-800-950-4652

Repair Inquiries: 1-800-868-0457

For PSC Complaints
Via e-mail: CDR-Agency-relations@verizon.com
Agency Relations Facsimile: 1-800-854-7960
Agency Relations Telephone: 1-800-624-0533
Via US Mail:
Agency Relations
PO Box 1145
Cedar Rapids, IA 52406-1145

Georgia Regulatory Attorney
Dulaney L. O'Roark, III
Verizon
5055 North Point Parkway
Alpharetta, GA 30022
Phone: 404-291-6252
E-mail: de.oroark@verizon.com

Georgia Regulatory Contact
Missie Burris
Verizon
5055 North Point Parkway
Alpharetta, GA 30022
Phone: 678-259-1749
E-mail: missie.burris@verizon.com

MCImetro Access Transmission Services LLC
d/b/a Verizon Access Transmission Services
(CLEC Certificate L-003)

Customer Service Contact Information/Company Contact Escalation Information

Customer Service Contact Information:

Consumer Long Distance Customer Service: 1-800-444-3333
Small Business Long Distance Customer Service: 1-800-444-2222
Spanish Consumer Long Distance Customer Service: 1-800-950-4652

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Via US Mail:

Agency Relations
PO Box 1145
Cedar Rapids, IA 52406-1145

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Georgia Regulatory Contact

Missie Burris
Verizon
5055 North Point Parkway
Alpharetta, GA 30022
Phone: 678-259-1749
E-mail: missie.burris@verizon.com

XO Communications Services, LLC
(CLEC Certificate L-066)
(Resale Certificate R-0524)

Customer Service Contact Information/Company Contact Escalation Information

Customer Service Contact Information:

Billing, Repair, Migration, help: 1-800-421-3872

For PSC Complaints

Via e-mail: CDR-Agency-relations@verizon.com
Agency Relations Facsimile: 1-800-854-7960
Agency Relations Telephone: 1-800-624-0533
Via US Mail:
Agency Relations
PO Box 1145
Cedar Rapids, IA 52406-1145

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