Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Fiber Connect Virginia LLC**
ADDRESS:	PO Box 1512, Madison, VA 22727
CERTIFICATE NUMBER(S):	L-7964
PREPARED BY:	Rebecca Lough
PHONE:	703-517-5849
EMAIL:	Rlough@fiber-connect.com

CUSTOMER SERVICE NUMBER:	1-877-434-2372

COMMISSION COMPLAINT CONTACT:	
NAME:	Rebecca Lough
TITLE:	Office Manager
PHONE:	703-517-5849
EMAIL:	rlough@fiber-connect.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Rebecca Lough
TITLE:	Office Manager
PHONE:	703-517-5849
EMAIL:	rlough@fiber-connect.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Rebecca Lough
TITLE:	Office Manager
PHONE:	703-517-5849
EMAIL:	rlough@fiber-connect.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Robert Taylor
TITLE:	Partner
PHONE:	312-899-1624
EMAIL:	rtaylor@gouldratner.com
ADDRESS (IF NOT SAME AS ABOVE):	222 North LaSalle Street, Ste 300, Chicago, IL 60601
NAME OF FIRM (IF APPLICABLE):	Gould & Ratner