FILED
DEC 1 8 2024
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United Way of CSRA
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DOCKET# 4232
DOCUMENT# 220753

IN RE: Petition of United Way of Central Savannah River Area for Assignment of the N11 Code 211 In Screven County

Dear Brittany Burnett,

The Georgia Public Service Commission approved the attached Petition filed December 3, 2024 by United Way of Central Savannah River Area for assignment of Abbreviated Dialing Code 211 to be used for Information and Referral Service in Screven county in accordance with the coordination of the Georgia 2-1-1 Steering Committee.

WHEREFORE, it is

ORDERED, that the United Way of Central Georgia shall be assigned the number 2-1-1 to provide for Information and Referral Service as described in the attached Petition.

ORDERED FURTHER, that a motion for reconsideration, rehearing, oral argument, or any other motion shall not stay the effective date of this Order, unless otherwise ordered by the Commission.

ORDERED FURTHER, that jurisdiction over this matter is expressly retained for the purpose of entering such further Order(s) as this Commission may deem just and proper.

The above action by the Commission in Administrative Session on December 17, 2024.

Sallie Tanner
Executive Secretary

12-18-24
DATE

Jason Shaw
Chairman

12-18-24
DATE

United Way of the CSRA

PETITION OF UNITED WAY OF THE CSRA FOR ASSIGNMENT OF THE N11 CODE 211 IN SCREVEN COUNTY COVERED BY ILEC'S PLANTERS AND WINDSTREAM

Petitioner, United Way of the CSRA, and pursuant to the Rules of the GEORGIA PUBLIC SERVICE COMMISSION ("Commission") herby petitions the Commission of assign UWCSRA in accordance with the items of the above-referenced, the abbreviated N11 dialing code 211.

The Local Calling of the 211 Service subscriber will be the basic Local Calling area as defined below, as facilities permit. N11 Service will be made available in the following Basic Local Calling Areas:

County	ILEC	Exchange(s)
Screven	Windstream	Sylvania
Screven	Planters	Dover, Hiltonia, Newington

In support of this petition, UWCSRA shows the following:

1. UWCSRA proposes to provide connection to a community resource line, texting, and a web-based resource page twenty-four (24) hours, seven (7) days a week. Individuals will connect through this line to non-emergency information and referrals regarding various health and human services. Individuals can also obtain volunteer and donation opportunities with nonprofit organizations by calling this line. There will be no cost to the user to access this service. Services will be made available in English and Spanish.

2. UWCSRA is providing this service and is now officially requesting to be assigned Screven County, including the exchanges listed above in this petition.

3. UWCSRA has received approval form the Georgia 211 Steering Committee to provide comprehensive information and referral services using the abbreviated dialing code 211 in Screven County. The Georgia 211 Steering Committee has been granted the authority to coordinate the assignment of and implementation of N11-211 Information and Referral Service as filed with the Georgia Public Service Commission on April 22, 2002, and supplemented on May 1, 2002, in accordance with Federal Communication Commission's (FCC) 3rd Report an Order –Docket Number 92-105, adopted on July 21, 2000.

4. Assignment of such abbreviated dialing codes to not –for-profit information service providers, such as UWCSRA is in the public interest, as it will provide consumers within the State of Georgia with ready and convenient access to health and human service information for which there is a present and substantial demand.

5. Pursuant of the Petition, UWCSRA respectfully requests that this Commission assign UWCSRA the abbreviated dialing code 211 in Screven County.

WHEREFORE, UWCSRA hereby requests the Commission to assign the UWCSRA the abbreviated dialing code 211 in Screven County.

Brittany Burnett, President & CEO

United Way of CSRA