PUBLIC - REDACTED

BEFORE THE
GEORGIA PUBLIC SERVICE COMMISSION

IN RE:	Application of	)	
	TruConnect Communications, Inc. for	)	Docket No. 55633
	Designation as an Eligible Telecommunications	)	
	Carrier in the State of Georgia	)	

TRUCONNECT COMMUNICATIONS, INC.'S RESPONSE
TO GEORGIA PUBLIC SERVICE COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS

TruConnect Communications, Inc. (TruConnect or Company) provides the following response to the First Set of Data Requests issued by the Georgia Public Service Commission Staff on August 22, 2024. TruConnect is designating certain responses as trade secret and confidential under Section 10-1-761(4) of the Georgia Code (Ga. Code Ann. § 10-1-761(4)). TruConnect is providing a confidential version of its response that includes all responses and a non-confidential version of its response that redacts those portions of the responses that are confidential. An affidavit in support of the Company's designation of responses as trade secret and confidential is attached.

RESPONSES

STF 1-1: Please provide the name, address, phone number, and email address of the Company's designated contact to respond to consumer complaints received by the Commission.

Respondent: Alex Rasor, VP Compliance

Response

Lucy Sung
Chief Administrative Officer
1149 S. Hill Street
Suite 400

Los Angeles, CA 90015
complaints@truconnect.com
800-430-0443

STF 1-2: Please state whether the Company intends to use any trade name other than "TruConnect Communications, Inc." for its Lifeline offering. If so, please provide evidence that the trade name to be used by the Company has been registered with the clerk of the Superior Court of the county where the business is principally located, pursuant to O.C.G.A. § 10-1-490.

Respondent: Alex Rasor, VP Compliance

Response

TruConnect Communications, Inc. will provide Lifeline services under the name TruConnect. The Company is in the process of registering TruConnect as a trade name with the Fulton County Superior Court. TruConnect will supplement this response with proof of registration as soon as it is received.

STF 1-3: Please provide revised Georgia-specific advertisements. Pursuant to Commission Rule 515-12-1-.35, all Lifeline advertisements must include (a) the lowest cost service offering and (b) the following language: "Unresolved complaints concerning Lifeline service can be directed to the Georgia Public Service Commission's Consumer Affairs Unit at [local and toll free number for the Consumer Affairs Unit]."

Respondent: Alex Rasor, VP Compliance

Response

See Exhibit 1-3, designated as **TRADE SECRET AND CONFIDENTIAL**.

STF 1-4: Please state whether the Company is currently providing any telecommunications services in Georgia, and, if so, how many customers the Company serves.

Respondent: Alex Rasor, VP Compliance

Response

TRADE SECRET AND CONFIDENTIAL: As of September 20, 2024, TruConnect serves **[REDACTED]** customers in Georgia.

STF 1-5: Please provide the Company's audited financial statements for the most recent completed fiscal year. If audited financial statements are unavailable, please provide an income statement, balance sheet, and statement of cash flows for the most recent completed fiscal year.

Respondent: Nathan Johnson, Co-CEO

Response

See Exhibit 1-5, designated as **TRADE SECRET AND CONFIDENTIAL**.

AFFIDAVIT

STATE OF CALIFORNIA

COUNTY OF LOS ANGELES

I, Nathan Johnson, on behalf of TruConnect Communications, Inc. (TruConnect or the Company), first being duly sworn, depose and state the following:

1. My name is Nathan Johnson and I am the Co-Chief Executive Officer of TruConnect. My business address is 1149 South Hill Street, Suite 400, Los Angeles, California 90015. In my position as Co-Chief Executive Officer, I am authorized to provide this statement on behalf of the Company.

2. I am providing this affidavit in support of TruConnect's Response to Georgia Public Service Commission (Commission) Staff's First Set of Data Requests, including the Company's assertion that certain information is a trade secret that should not be disclosed to the public.

3. I have reviewed the Company's Response to Commission Staff's First Set of Data Requests. The Response was prepared at my direction and under my supervision and is accurate to the best of my knowledge. The information designated as trade secret constitutes a trade secret pursuant to Section 10-1-761(4) of the Georgia Code (Ga. Code Ann. § 10-1-761(4)) and should not be disclosed to the public.

By: _____

Nathan Johnson
Co-Chief Executive Officer
TruConnect Communications, Inc.

Sworn to and subscribed before me this ___ day of September, 2024.

_____

See attached CA jurat

Notary Public

My commission expires:

_____

CALIFORNIA
JURAT CERTIFICATE

A Notary Public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California

County of Los Angeles

Subscribed and sworn to (or affirmed) before me on this 24th day of September, 2024, by Nathan Johnson,

proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.

WITNESS MY HAND AND OFFICIAL SEAL.

JENNIFER JOY
Notary Public - California
Los Angeles County
Commission # 2488306
My Comm. Expires May 24, 2028

Signature of Notary Public

(Notary Seal)

OPTIONAL INFORMATION

The jurat contained within this document is in accordance with California law. Any affidavit subscribed and sworn to before a notary shall use the preceding wording or substantially similar wording pursuant to Civil Code sections 1189 and 8202. A jurat certificate cannot be affixed to a document sent by mail or otherwise delivered to a notary public, including electronic means, whereby the signer did not personally appear before the notary public, even if the signer is known by the notary public. The seal and signature cannot be affixed to a document without the correct notarial wording. As an additional option an affiant can produce an affidavit on the same document as the notarial certificate wording to eliminate the use of additional documentation.

DESCRIPTION OF ATTACHED DOCUMENT

Affidavit
(Title of document)

Number of Pages 1 (Including jurat)

Document Date _____

(Additional Information)

CAPACITY CLAIMED BY THE SIGNER

- ☐ Individual
- ☐ Corporate Officer
- ☐ Partner
- ☐ Attorney-In-Fact
- ☐ Trustee
- ☐ Other: _____

Exhibit 1-3

Exhibit 1-5

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CERTIFICATE OF SERVICE

I hereby certify that a copy of TruConnect's Response to Georgia Public Service Commission Staff's First Set of Data Requests dated September 27, 2024, was served upon the following:

Patrick Reinhardt
Georgia Public Service
Commission
244 Washington Street, SW
Atlanta GA, 30334-9052
preinhardt@psc.ga.gov

/s/ Olivia Fergerstrom
Olivia Fergerstrom