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Melissa A. Burris
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September 17, 2024

VIA ALTERNATIVE E-FILE
Dockets: 8412 and 8414

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, Suite 127
Atlanta, Georgia 30334

Re: XO Communications Services, LLC - Customer Service Contact and Escalation List; Commission Rule 515-12-1-.34(7)(a)

Dear Ms. Tanner:

Please find enclosed for filing of the above referenced Customer Service Contact and Escalation List for XO Communications Services, LLC.

If you have any questions or concerns, please feel free to contact me.

Respectfully submitted,

Melissa A. Burris

cc: Dulaney L. O'Roark, III

Enclosure

XO Communications Services, LLC
(CLEC Certificate L-066)
(Resale Certificate R-0524)

Customer Service Contact Information/Company Contact Escalation Information

Customer Service Contact Information:

Billing, Repair, Migration, help: 1-800-421-3872

For PSC Complaints

Via e-mail: CDR-Agency-relations@verizon.com
Agency Relations Facsimile: 1-800-854-7960
Agency Relations Telephone: 1-800-624-0533
Via US Mail:
Agency Relations
PO Box 1145
Cedar Rapids, IA 52406-1145

Georgia Regulatory Attorney

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