COMMISSIONERS:

JASON SHAW, Chairman
TIM G. ECHOLS, Vice-Chairman
FITZ JOHNSON
LAUREN "BUBBA" McDONALD
TRICIA PRIDEMORE

FILED
SEP 04 2024
EXECUTIVE SECRETARY
G.P.S.C.



REECE McALISTER
EXECUTIVE DIRECTOR

SALLIE TANNER
EXECUTIVE SECRETARY

Georgia Public Service Commission

(404) 656-4501
(800) 282-5813

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

FAX: (404) 656-2341
psc.ga.gov

DOCKET # 4232
DOCUMENT # 219816

George McCanless
President & CEO
United Way of Central Georgia
PO 1302
Macon, GA 31202-1302

IN RE: Petition of United Way of Central Georgia for Assignment of the N11 Code 211 In Spalding, Pulaski, & Lamar Counties

Dear George McCanless,

The Georgia Public Service Commission approved the attached Petition filed August 22, 2024 by United Way of Central Georgia for assignment of Abbreviated Dialing Code 211 to be used for Information and Referral Service in Spalding, Pulaski, and Lamar counties in accordance with the coordination of the Georgia 2-1-1 Steering Committee.

WHEREFORE, it is

ORDERED, that the United Way of Central Georgia shall be assigned the number 2-1-1 to provide for Information and Referral Service as described in the attached Petition.

ORDERED FURTHER, that a motion for reconsideration, rehearing, oral argument, or any other motion shall not stay the effective date of this Order, unless otherwise ordered by the Commission.

ORDERED FURTHER, that jurisdiction over this matter is expressly retained for the purpose of entering such further Order(s) as this Commission may deem just and proper.

The above action by the Commission in Administrative Session on September 4, 2024.

Sallie Tanner
Executive Secretary

9-4-24
DATE

Jason Shaw
Chairman

9-4-24
DATE

United Way of Central Georgia

PETITION OF UNITED WAY OF CENTRAL GEORGIA FOR ASSIGNMENT OF THE N11 CODE 211 IN SPALDING, PULASKI, & LAMAR COUNTIES COVERED BY ILECs AT&T AND COMSOUTH

Petitioner, United Way of Central Georgia (UWCG), and pursuant to the Rules of the GEORGIA PUBLIC SERVICE COMMISSION ("Commission") hereby petitions the Commission to assign UWCG in accordance with the items of the above-referenced, the abbreviated N11 dialing code 211.

The Local Calling of the 211 Service subscriber will be the basic Local Calling area as defined below, as facilities permit. N11 Service will be made available in the following Basic Local Calling Areas:

County	ILEC	Exchange(s)
SPALDING	AT&T	GRIFFIN, ORCHARD HILL, SUNNY SIDE, EXPERIMENT, EAST GRIFFIN
PULASKI	ComSouth	HAWKINSVILLE
LAMAR	AT&T	BARNESVILLE, MILNER, ALDORA

In support of this petition, UWCG shows the following:

1. UWCG proposes to provide connection to a community resource line, texting, and a web-based resource page twenty-four (24) hours, seven (7) days a week. Individuals will connect through this line to non-emergency information and referrals regarding various health and human services. Individuals can also obtain volunteer and donation opportunities with nonprofit organizations by calling this line. There will be no cost to the user to access this service. Services will be made available in English and Spanish.

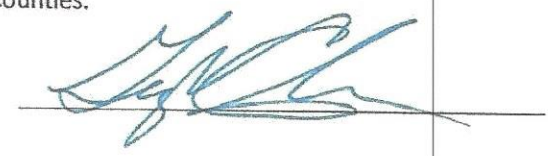
2. UWCG is currently providing this service and is now officially requesting to be assigned Spalding, Pulaski, & Lamar, Counties including the exchanges listed above in this petition.

3. UWCG has received approval from the Georgia 211 Steering Committee to provide comprehensive information and referral services using the abbreviated dialing code 211 in Spalding, Pulaski, & Lamar Counties. The Georgia 2- 1-1 Steering Committee has been granted the authority to coordinate the assignment of and implementation of NII-211 Information and Referral Service as filed with the Georgia Public Service Commission on April 22, 2002, and supplemented on May 1, 2002, in accordance with Federal Communication Commission's (FCC) 3rd Report an Order -Docket Number 92-105, adopted on July 21, 2000.

4. Assignment of such abbreviated dialing codes to not-for-profit information service providers, such as UWCG is in the public interest, as it will provide consumers within the State of Georgia with ready and convenient access to health and human service information for which there is a present and substantial demand.

5. Pursuant to the Petition, UWCG respectfully requests that this Commission assign UWCG the abbreviated dialing code 211 in Spalding, Pulaski, & Lamar, Counties.

WHEREFORE, UWCG hereby requests the Commission to assign to UWCG the abbreviated dialing code 211 in Spalding, Pulaski, & Lamar, Counties.



George McCanless, President & CEO
United Way of Central Georgia