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July 22, 2024

VIA ALTERNATIVE E-FILE

Sallie Tanner, Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, GA 30334

Re: Notification of ANPI Business, LLC Regarding the Planned Discontinuance of Switchless Long Distance and Toll-Free Services

Dear Executive Secretary Tanner:

On behalf of ANPI Business, LLC (the "Company"), this letter notifies the Commission of the Company's intention to discontinue the switchless long distance and toll-free services that it provides to certain business end user customers (the "Services") in Georgia.

Description of the Company

The Company, a Delaware limited liability company, has its principal office at One North Wacker Drive, Suite 2500, Chicago, IL 60606. The Company provides wholesale and retail interexchange service throughout the U.S., and is authorized to provide competitive local exchange service in a limited number of states. In Georgia, ANPI-Biz is authorized to provide resold interexchange and competitive local exchange telecommunications services pursuant to Certificate No. R-0751 and Certificate No. L-0374, respectively.[1] The Company is also authorized by the FCC to provide interstate and international telecommunications services.

[1] The Certificates were originally granted in the name of Zone Telecom, Inc., which subsequently converted to a limited liability company known as Zone Telecom, LLC. See Docket No. 12968 (Doc. Nos. 41891, 133406) and Docket No. 19272 (Doc. Nos. 74462, 133407). In 2013, Zone Telecom, LLC changed its name to ANPI Business, LLC. See Docket No. 12968 (Doc. No. 147787) and Docket No. 19272 (Doc. No. 147786).

Description of the Service Affected

The Company seeks approval to discontinue the provision of switchless long distance and toll-free services provided to business customers that were originally provided by the Company's predecessor-in-interest, Zone Telecom, Inc. ("Zone Telecom"). This discontinuance will affect approximately two customers in Georgia.

The Company is discontinuing its Services because the servers used to support the Services are at their end of life and no longer supported by their manufacturer and therefore must be decommissioned by August 31, 2024. Further, the Services are provided using a custom-built system that cannot be readily or cost-efficiently moved to other servers or platforms. Further, the Company has not marketed or otherwise offered the Services to new customer for at least several years. The Company, therefore, has determined to discontinue the Services.

The discontinuance of the Services is not only necessary and appropriate due to the decommissioning of the outdated servers supporting the Services but will also not adversely affect the public convenience and necessity. The public will not be harmed by the discontinuance because customers have been given prior notice of the discontinuance along with guidance on timing of seeking out a new service provider. The Services that are being discontinued are also readily available from other carriers, including the Company's affiliates, and the Company will work with customers to transition them to other carriers' services if requested to do so.

The Company will continue to provide intrastate telecommunications services to other customers. Therefore, the Company does not seek to surrender its Certificates at this time.

Date of Planned Service Discontinuance

The Company plans to discontinue the provision of the Services on August 31, 2024, because the servers used to support the Services are at their end of life and no longer supported by their manufacturer.

Customer Notice

The Company sent notice of the discontinuance to all affected customers on June 6, 2024. A copy of the notice is attached as Exhibit A.

Designated Contacts

Questions or any correspondence, orders or other materials pertaining to this filing should be directed to the following:

Ronald W. Del Sesto
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With a copy to:

Attn: Legal Department
ANPI Business, LLC
One North Wacker Drive, Suite 2500
Chicago, IL 60606
iq-legalnotices@sinch.com

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Please acknowledge receipt and acceptance of this filing. Should you have any questions concerning this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ *Brett P. Ferenchak*

Ronald W. Del Sesto
Brett P. Ferenchak
Niki Wasserman

Counsel to ANPI Business, LLC

Exhibit A

Customer Notice

NOTICE OF DISCONTINUANCE OF
SWITCHLESS LONG DISTANCE AND TOLL FREE SERVICES
DO NOT DISREGARD THIS NOTICE

June 6, 2024

RE: Account #[Customer Acct # here]

Dear Customer,

Regrettably, ANPI Business, LLC f/k/a Zone Telecom Inc. ("Carrier") plans to discontinue its intrastate, interstate and international switchless long distance and toll free service (the "Services")[1] on August 31, 2024, subject to regulatory approval (the "Discontinuance Date") because the platform that Carrier uses to provide those services is at its end of life and must be retired. Since as of the Discontinuance Date Carrier will no longer provide the Services to you, please immediately take action to contact a new service provider for your long distance or toll-free service before August 31, 2024. We urge you not to delay in arranging for a new long distance or toll-free service provider, as some providers may require several days or weeks to initiate new services. If you are not certain of your options for obtaining replacement service, you should check the list of providers maintained by the Public Utilities Commission in your state.

Please be aware that you are responsible for paying for all Services provided to you by Carrier during the transition. You may be subject to suspension or termination of your Services in accordance with applicable contracts, tariffs, and rules if you fail to pay your bills. **So that we stop sending you invoices, please let us know as soon as you have switched to a new provider of these services by sending an email to** clientservices@voice.sinch.com**. You also may terminate your service, without penalty, by contacting us at** clientservices@voice.sinch.com.

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

> *The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of ANPI Business, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.*

If you have concerns, you may also contact Public Utilities Commission in your state.

Carrier is pleased to have had the opportunity to serve you for many years and remains committed to making your transition to a new provider as smooth as possible. If you have any questions regarding the discontinuance of your long distance or toll free services, please contact Customer Service at clientservices@voice.sinch.com or 866-629-8200.

Sincerely,

ANPI Business, LLC
One North Wacker Drive, Suite 2500
Chicago, IL 60606

[1] This discontinuance affects customers in the following 23 states: Arizona, California, Colorado, Florida, Georgia, Illinois, Kansas, Maryland, Maine, Michigan, Minnesota, Missouri, North Carolina, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Virginia and Wisconsin.

VERIFICATION

I, Richard Monto, state that I am General Counsel of ANPI Business, LLC ("ANPI-Biz"), that I am authorized to make this Verification on behalf of ANPI-Biz, that the foregoing filing was prepared under my direction and supervision, and that the contents are true and correct to the best of my knowledge, information, and belief.

I declare under penalty of perjury that the foregoing is true and correct.

Executed July 16, 2024.

Richard Monto
General Counsel
ANPI Business, LLC