Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

APPLICATION FOR PERMIT TO USE AUTOMATIC DIALING AND ANNOUNCING DEVICE (ADAD)

IS THIS A RENEWAL APPLICATION? (INSERT X IN THE APPROPRIATE BOX)	YES		NO	X
IF YES, PLEASE INSERT EXISTING PERMIT NUMBER:				

I. APPLICANT

NAME OF COMPANY	PennyMac Loan Services, LLC				
ADDRESS 1	3043 Townsgate Road				
ADDRESS 2					
CITY	Westlake Village	STATE	CQ	ZIP CODE	91361
TELEPHONE	(818) 746-2883	FAX	(818) 337-2138		

EMPLOYEE DESIGNATED TO RECEIVE AND RESPOND TO COMMISSION REQUESTS:					
NAME	Charlie Fields	TITLE	EVP, Mortgage Regulatory Affairs		
ADDRESS 1	9009 Corporate Lake Drive				
ADDRESS 2	Suites 100 and 320				
CITY	Tampa	STATE	FL	ZIP CODE	33634
TELEPHONE	(813) 498-0878	FAX	(818) 337-2138		
EMAIL ADDRESS	Charlie.fields@pennymac. com				

NOTE: FAILURE TO NOTIFY THE COMMISSION, IN WRITING, WHEN THERE IS A CHANGE IN THE CONTACT PERSON OR ADDRESS(ES) LISTED IN THIS APPLICATION WILL RESULT IN CANCELATION OF THE APPLICATION OR SUBSEQUENT CERTIFICATE OF AUTHORITY.

II. AUTOMATIC DIALING AND ANNOUNCING DEVICE

LOCATION OF ADAD EQUIPMENT:					
ADDRESS 1	3001 Bishop Drive, Suite 350				
ADDRESS 2					
CITY	San Ramon	STATE	CA	ZIP CODE	94583
TELEPHONE	(925) 201-2000	FAX			

NAME OF LOCAL EXCHANGE CARRIER THAT PROVIDES TELEPHONE SERVICE FOR ADAD(S):	Bandwidth
LIST ALL TELEPHONE NUMBERS FROM WHICH OUTBOUND ADAD CALLS WILL BE MADE:	678-434-0250, 678-434-0251, 678-434-0639, 678-434-0664, 678-434-0797, 678-434-0798, 678-434-0800, 678-434-0801, 678-434-0802, 678-434-0804, 678-434-0805, 678-434-0806, 805-517-4314, 805-517-4322, 805-517-4328, 805-517-4343, 805-517-4352, 805-517-4358, 805-517-4362, 805-517-4366, 805-517-4207
NUMBER OF ADADS TO BE USED BY APPLICANT:	1

LIST ALL ADAD EQUIPMENT TO BE USED BY APPLICANT (MANUFACTURERS, MODELS, ETC.)
Five9

EXPLAIN THE PURPOSE(S) FOR WHICH ADAD(S) WILL BE USED:
Marketing, Customer Service calls, to capture opt-outs, and offer a call back number.

PROVIDE THE MESSAGE(S) THAT WILL BE DELIVERED TO CALLED PARTIES USING ADAD(S):
This is PennyMac Loan Services calling for telemarketing purposes. We apologize that our Loan Officer is not available. To stop receiving these calls, you may call us at 888-910-7506, or you can press # now. You may also call us back at the number on your caller ID.

EXPLAIN HOW THE DATABASE OF PHONE NUMBERS TO BE DIALED BY THE ADAD(S) WAS OBTAINED AND TO WHAT GROUP(S) THE ADAD MESSAGES WILL BE DIRECTED:
Internal existing customers, leads purchased from aggregates, and/or requested calls by a customer

HAS THE APPLICANT REGISTERED WITH THE FEDERAL TRADE COMMISSION TO ACCESS THE NATIONAL DO NOT CALL REGISTRY?	YES	X	NO	

PLEASE READ COMMISSION RULE 515-12-1-.32: AUTOMATIC DIALING AND ANNOUNCING DEVICE EQUIPMENT (ATTACHED). DOES THE APPLICANT AGREE TO COMPLY WITH ALL PROVISIONS OF THIS RULE?	YES	X	NO	

PLEASE INDICATE THE MANNER IN WHICH THE APPLICANT PLANS TO OBTAIN PRIOR EXPRESS CONSENT FROM THE INDIVIDUALS BEING CALLED IN ORDER TO COMPLY WITH PARAGRAPHS (5), (6), AND (7) OF COMMISSION RULE 515-12-1-.32:
Receive a consent token or certificate from Jornaya and/or Active Prospect, as well as obtained through loan boarding process

III. AFFIDAVIT

OFFICER OR ATTORNEY/ AGENT:					
NAME	Donald P. Brewster				
TITLE	EVP, Deputy General Counsel				
ADDRESS 1	6101 Condor Drive				
ADDRESS 2					
CITY	Moorpark	STATE	CA	ZIP CODE	93021

THE INDIVIDUAL NAMED ABOVE (HEREINAFTER, "APPLICANT") PERSONALLY APPEARED BEFORE THE UNDERSIGNED, AN OFFICER DULY AUTHORIZED TO ADMINISTER OATHS. THE APPLICANT, AFTER FIRST BEING DULY SWORN, DEPOSES AND CERTIFIES THAT HE OR SHE HAS READ THE APPLICATION AND KNOWS THE CONTENTS THEREOF, AND THAT THE STATEMENTS MADE HEREIN ARE TRUE TO THE BEST OF HIS OR HER KNOWLEDGE AND BELIEF.

APPLICANT FURTHER AGREES TO ABIDE BY ALL APPLICABLE LAWS UNDER THE STATE OF GEORGIA, AS CODIFIED IN THE OFFICIAL CODE OF GEORGIA ANNOTATED; ALL APPLICABLE RULES AND REGULATIONS OF THE GEORGIA PUBLIC SERVICE COMMISSION; AND ALL FINDINGS, CONCLUSIONS, TERMS, AND CONDITIONS SET FORTH IN PERTINENT COMMISSION ORDERS.

UNDER PENALTIES OF PERJURY, APPLICANT DECLARES THAT THE STATEMENTS MADE IN THE FOREGOING APPLICATION, INCLUDING ACCOMPANYING STATEMENTS AND ATTACHMENTS ARE TRUE, COMPLETE, AND CORRECT. I UNDERSTAND THAT ANY FALSE OR MISLEADING INFORMATION IN, OR IN CONNECTION WITH, MY APPLICATION MAY BE CAUSE FOR DENIAL OR LOSS OF CERTIFICATE.

Donald P. Brewster
SIGNATURE OF AFFIANT

July 11, 2024
DATE

SUBSCRIBED AND SWORN TO ME THIS

____ DAY OF July, 2024

SEE ATTACHED

NOTARY PUBLIC

(SEAL)

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California
County of Ventura

Subscribed and sworn to (or affirmed) before me on this 11th day of July, 20 24, by Donald P. Brewster,
proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.

ROCIO T. HERNANDEZ
Notary Public - California
Ventura County
Commission # 2447857
My Comm. Expires May 25, 2027

(Seal)

Signature