Inteserra
A JSI Company

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June 13, 2024
**Via Alternative E-File**

Ms. Sallie Tanner, Executive Secretary
Georgia Public Service Commission
244 Washington Street S.W.
Atlanta, GA 30334-9052

**RE: ACN Communication Services, LLC**
**Revision for Georgia Tariff No. 2 (Local Exchange)**

Dear Mr. McAlister:

Please find the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC. The purpose of this filing is to increase monthly recurring charges for selected local exchange service plans. Customers have been notified of these changes via the enclosed bill message. The Company respectfully requests an effective date for this filing of July 14, 2023. Additionally, the Company name in the header of several other pages is corrected.

The following tariff pages are included with this filing:

| | |
|---|---|
| 44th Revised Page 2 | Updates Check Sheet |
| 11th Revised Page 59.1 | Increases ACN Advantage Home MRC |
| 10th Revised Page 59.3 | Increases ACN Advantage Plus MRC |
| 9th Revised Page 59.5 | Increases ACN Advantage Complete MRC |
| 8th Revised Page 59.7 | Increases ACN Advantage Unlimited MRC |
| 8th Revised Page 59.7.2 | Increases ACN Advantage Home MRCs |
| 8th Revised Page 59.7.4 | Increases ACN Advantage Plus MRC |
| 5th Revised Page 59.7.6 | Increases ACN Advantage Unlimited II MRC |
| 6th Revised Page 59.7.8 | Increases ACN Advantage Home MRC |
| 4th Revised Page 59.7.10 | Increases ACN Advantage Plus MRC |
| 6th Revised Page 59.7.12 | Increases ACN Advantage Unlimited VI MRC |
| 5th Revised Page 59.7.14 | Increases ACN Advantage Plus VII MRC |
| 5th Revised Page 59.7.16 | Increases ACN Advantage Unlimited VII MRC |
| 7th Revised Page 59.8 | Increases ACN Residential Stand-Alone MRC |
| 2nd Revised Page 59.10 | Increases ACN DigitalTalk Basic Fax MRC |
| 6th Revised Page 59.13 | Increases ACN Business Advantage Unlimited MRC |
| 6th Revised Page 59.16 | Increases ACN Business Advantage Plus MRC |
| 1st Revised Page 59.17 | Increases ACN DigitalTalk Data/Fax MRC |

Any questions you may have regarding this filing should be directed to my attention at 470-672-3926 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

**ACN Communications Services Bill Message**

**Bill Message:**

*****Notice of Price Increase*****
Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by $5/month.

## CHECK SHEET

Pages of this tariff, as listed below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION | |
|---|---|---|---|---|---|---|---|---|
| 1 | 2nd Revised | | 34 | Original | | 59.5 | 9th Revised | * |
| 2 | 44th Revised | * | 35 | Original | | 59.6 | 2nd Revised | |
| 3 | 17th Revised | | 36 | Original | | 59.7 | 8th Revised | * |
| 4 | Original | | 37 | Original | | 59.7.1 | 1st Revised | |
| 5 | Original | | 38 | Original | | 59.7.2 | 8th Revised | * |
| 6 | Original | | 39 | Original | | 59.7.3 | 1st Revised | |
| 7 | 3rd Revised | | 40 | Original | | 59.7.4 | 8th Revised | * |
| 8 | 1st Revised | | 41 | Original | | 59.7.5 | 2nd Revised | |
| 9 | Original | | 42 | Original | | 59.7.6 | 5th Revised | * |
| 10 | Original | | 43 | Original | | 59.7.7 | 1st Revised | |
| 11 | Original | | 44 | Original | | 59.7.8 | 6th Revised | * |
| 12 | Original | | 45 | Original | | 59.7.9 | 1st Revised | |
| 13 | Original | | 46 | Original | | 59.7.10 | 4th Revised | * |
| 14 | Original | | 47 | Original | | 59.7.11 | 1st Revised | |
| 15 | Original | | 48 | Original | | 59.7.12 | 6th Revised | * |
| 16 | Original | | 49 | Original | | 59.7.13 | Original | |
| 17 | Original | | 50 | 2nd Revised | | 59.7.14 | 5th Revised | * |
| 18 | Original | | 50.1 | 1st Revised | | 59.7.15 | Original | |
| 19 | Original | | 51 | 4th Revised | | 59.7.16 | 5th Revised | * |
| 20 | Original | | 52 | 2nd Revised | | 59.8 | 7th Revised | * |
| 21 | Original | | 53 | Original | | 59.9 | 4th Revised | |
| 22 | Original | | 54 | Original | | 59.10 | 1st Revised | |
| 23 | Original | | 55 | Original | | 59.11 | Original | |
| 24 | Original | | 56 | Original | | 59.12 | Original | |
| 25 | Original | | 57 | 1st Revised | | 59.13 | 6th Revised | * |
| 26 | Original | | 58 | Original | | 59.14 | Original | |
| 27 | Original | | 58.1 | 5th Revised | | 59.15 | Original | |
| 28 | Original | | 58.2 | 1st Revised | | 59.16 | 6th Revised | * |
| 29 | Original | | 59 | 3rd Revised | | 59.17 | 1st Revised | * |
| 30 | Original | | 59.1 | 11th Revised | * | 60 | 1st Revised | |
| 31 | 1st Revised | | 59.2 | 2nd Revised | | 61 | 1st Revised | |
| 32 | 1st Revised | | 59.3 | 10th Revised | * | 62 | 2nd Revised | |
| 33 | 2nd Revised | | 59.4 | 2nd Revised | | 63 | 3rd Revised | |
| | | | | | | 64 | 3rd Revised | |

* - indicates those pages included with this filing

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.2 ACN Advantage Home, (Cont'd.)****

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Home Access Line: | $46.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Local Calls above the Call Allowance: | $0.0100 per minute |
| Intrastate Toll Calls | |
| IntraLATA: | $0.050 per minute |
| InterLATA: | $0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

** Effective January 6, 2006 this service is grandfathered and available to existing Customers only.

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.3 ACN Advantage Plus, (Cont'd.)****

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Plus Access Line: | $47.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Intrastate Toll Calls | |
| IntraLATA: | $0.050 per minute |
| InterLATA: | $0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

** Effective January 6, 2006 this service is grandfathered and available to existing Customers only.

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.4 ACN Advantage Complete, (Cont'd.)****

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Complete Access Line: | $57.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Intrastate Toll Calls above the Call Allowance: | |
| IntraLATA: | $0.050 per minute |
| InterLATA: | $0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

** Effective January 6, 2006 this service is grandfathered and available to existing Customers only.

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.5 ACN Advantage Unlimited, (Cont'd.)****

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Unlimited Access Line: | $64.75 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

** Effective January 6, 2006 this service is grandfathered and available to existing Customers only.

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.6 ACN Advantage Home - Standard and Value Options, (Cont'd.)****

**B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

Local Service, per month

| | |
|---|---|
| Local Exchange Access Line: | $44.00 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |

Toll Service

Advantage Home - Standard

| | |
|---|---|
| Monthly Recurring Charge: | $2.99 |
| Intrastate, per minute: | $0.09 |

Advantage Home - Value

| | |
|---|---|
| Monthly Recurring Charge: | $2.99 |
| Intrastate, per minute: | $0.05 |

Data/Fax Line Toll Service

| | |
|---|---|
| Intrastate, per minute: | $0.05 |

Toll Free

| | |
|---|---|
| Intrastate, per minute: | $0.10 |

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.7 ACN Advantage Plus - Standard and Value Options, (Cont'd.)****

**B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

Local Service, per month

| | |
|---|---|
| Local Exchange Access Line: | $43.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |

Toll Service

Advantage Plus - Standard

| | |
|---|---|
| Monthly Recurring Charge: | $1.99 |
| Intrastate, per minute: | $0.09 |

Advantage Plus - Value

| | |
|---|---|
| Monthly Recurring Charge: | $4.95 |
| Intrastate, per minute: | $0.05 |

Data/Fax Line Toll Service

| | |
|---|---|
| Intrastate, per minute: | $0.05 |

Toll Free

| | |
|---|---|
| Intrastate, per minute: | $0.10 |

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.8 ACN Advantage Unlimited II, (Cont'd.)****

**B. Non-Recurring Charges**

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Unlimited Access Line: | $63.75 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.9 ACN Advantage Home - Standard and Value Options VI**, (Cont'd.)**

**B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

| | |
|---|---|
| Local Service, per month | |
| Local Exchange Access Line: | $36.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Toll Service | |
| Advantage Home - Standard | |
| Monthly Recurring Charge: | $1.99 |
| Intrastate, per minute: | $0.10 |
| Advantage Home - Value | |
| Monthly Recurring Charge: | $3.99 |
| Intrastate, per minute: | $0.05 |
| Data/Fax Line Toll Service | |
| Intrastate, per minute: | $0.05 |
| Toll Free | |
| Intrastate, per minute: | $0.10 |

** *Effective February 13, 2012, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.10 ACN Advantage Plus - Standard and Value Options VI, (Cont'd.)**

**B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

Local Service, per month

| | |
|---|---|
| Local Exchange Access Line: | $35.00 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |

Toll Service

Advantage Plus - Standard

| | |
|---|---|
| Monthly Recurring Charge: | $1.99 |
| Intrastate, per minute: | $0.10 |

Advantage Plus - Value

| | |
|---|---|
| Monthly Recurring Charge: | $4.95 |
| Intrastate, per minute: | $0.05 |

Data/Fax Line Toll Service

| | |
|---|---|
| Intrastate, per minute: | $0.05 |

Toll Free

| | |
|---|---|
| Intrastate, per minute: | $0.10 |

** *Effective February 13, 2012, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.11 ACN Advantage Unlimited VI**, (Cont'd.)**

**B. Non-Recurring Charges**

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

| | | |
|---|---|---|
| Monthly Recurring Charges: | | |
| ACN Advantage Unlimited Access Line: | $53.99 | **(I)** |
| Data/Fax Line: | $26.30 | **(I)** |
| Toll Free Calls | | |
| IntraLATA: | $0.10 per minute | |
| InterLATA: | $0.10 per minute | |

** *Effective February 13, 2012, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.12 ACN Advantage Plus VII, (Cont'd.)**

**B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

| | |
|---|---|
| Local Service, per month | |
| Local Exchange Access Line: | $41.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Toll Service | |
| Monthly Recurring Charge: | $5.00 |
| Intrastate, per minute: | $0.07 |
| Data/Fax Line Toll Service | |
| Intrastate, per minute: | $0.05 |
| Toll Free | |
| Intrastate, per minute: | $0.10 |

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.3 Residential Bundled Services, (Cont'd.)**

**5.3.13 ACN Advantage Unlimited VII, (Cont'd.)**

**B. Non-Recurring Charges**

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**C. Monthly and Usage Rates**

| | |
|---|---|
| Monthly Recurring Charges: | |
| ACN Advantage Unlimited Access Line: | $57.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Toll Free Calls | |
| IntraLATA: | $0.10 per minute |
| InterLATA: | $0.10 per minute |

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

## 5.4 Residential Stand-Alone Local Exchange Service **

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. An optional data/fax line is available as an additional line, and includes unlimited local calling.

### 5.4.1 Service Features

Residential Stand-Alone Local Exchange Service includes the following:

**A.** Local exchange voice line and 1000 minutes of local calling. Calls above of 1000 minute call allowance are billed on a per minute basis.

**B.** Optional Data/Fax lines include local exchange line and unlimited local calling. See the Company's Tennessee Rate Sheet No. 1 for intrastate toll call timing and rates.

### 5.4.2 Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

### 5.4.2 Monthly and Usage Rates

| | |
|---|---|
| Monthly Recurring Charge | |
| Local Exchange Access Line: | $29.99 **(I)** |
| Data/Fax Line: | $26.30 **(I)** |
| Local Calls above the Call Allowance: | $0.010 per minute |

** Effective March 19, 2006 this service is grandfathered and available to existing Customers only.

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

## 5.6 ACN DigitalTalk Express Dedicated Basic Fax Line **

ACN DigitalTalk Express Dedicated Basic Fax Line is a business fax service that provides customers with unlimited local[1] and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express[2] and is intended only for fax use.

### 5.6.1 Service Features

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls.[1]
- 300 minutes of long distance calls within the United States and Canada.

### 5.6.2 Rates and Charges

| | |
|---|---|
| Non-Recurring Charge: | $0.00 |
| Monthly Recurring Charge: | $35.00 **(I)** |
| Long Distance Usage (U.S. and Canada), above 300 minutes, per minute: | $0.05 |

[1] Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

[2] ACN Digital Talk Express is an unregulated VoIP service offered by ACN's affiliate, ACN Digital Phone Service.

** *Effective July 13, 2013, this service is grandfathered and available to existing Customers only.*

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

**5.7 ACN Business Advantage Unlimited, (Cont'd.)**

**5.7.3 Rates and Charges, (Cont'd.)**

**B. Monthly Recurring and Usage Charges**

| | |
|---|---|
| Local Service, | |
| Local Exchange Access Line, per month | $65.49 **(I)** |
| Data/Fax Line, per month | $49.49 **(I)** |
| Long Distance Service | |
| Data/Fax Line Long Distance | |
| Intrastate calling, per minute | $0.07 |
| Toll Free Long Distance | |
| Toll Free Number, per number, per month | $5.00 |
| Intrastate calling, per minute | $0.05 |
| Operator Services, per call | |
| Operator Assistance | $5.00 |
| Directory Assistance | |
| Local Directory Assistance | $2.29 |
| National Directory Assistance | $2.29 |
| Directory Listing Services | |
| Non-listed number, per month | $2.99 |
| Non-published number, per month | $3.99 |
| Additional listings – local or foreign, per month | $6.00 |
| Toll Free Directory Listing, per month | $25.00 |
| Features, per use | |
| Repeat Dialing | $0.75 |
| Call Trace | $5.00 |

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

## 5.8 ACN Business Advantage Plus, (Cont'd.)

### 5.8.3 Rates and Charges

#### B. Monthly Recurring and Usage Charges

| | |
|---|---|
| Local Service, | |
| Local Exchange Access Line, per month | $55.49 **(I)** |
| Data/Fax Line, per month | $49.49 **(I)** |
| Long Distance Service | |
| Intrastate calling, per minute: | $0.07 |
| Data/Fax Line Long Distance | |
| Intrastate calling, per minute: | $0.07 |
| Toll Free Long Distance | |
| Toll Free Number, per number, per month | $5.00 |
| Intrastate calling, per minute: | $0.05 |
| Operator Services, per call | |
| Operator Assistance | $5.00 |
| Directory Assistance | |
| Local Directory Assistance | $2.29 |
| National Directory Assistance | $2.29 |
| Directory Listing Services | |
| Non-listed number, per month | $2.99 |
| Non-published number, per month | $3.99 |
| Additional listings – local or foreign, per month | $6.00 |
| Toll Free Directory Listing, per month | $25.00 |
| Features, per use | |
| Repeat Dialing | $0.75 |
| Call Trace | $5.00 |

**SECTION 5 – LOCAL EXCHANGE SERVICE, CONT'D.**

## 5.9 DigitalTalk Data/Fax Line

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local[1] minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services[2] and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

### 5.9.1 Service Features

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.[1]

### 5.9.2 Rates and Charges

| | |
|---|---|
| Non-Recurring Charge, per order (maximum of 3 lines): | $30.00 |
| Monthly Recurring Charge, per line: | $38.00 **(I)** |
| Long Distance Usage (U.S. and Canada), per minute: | $0.05 |

[1] Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

[2] ACN DigitalTalk Services are unregulated VoIP services offered by ACN's affiliate, ACN Digital Phone Service.