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FACILITIES PROTECTION UNIT DIRECTOR

## Georgia Public Service Commission

(404) 463-6526  
(800) 282-5813

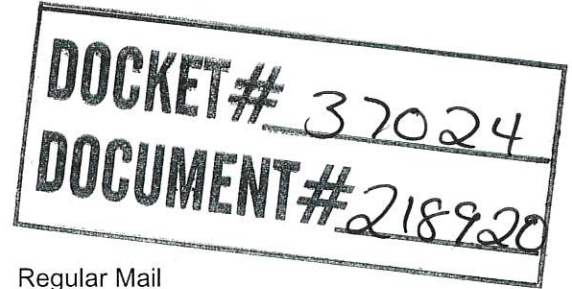
244 Washington Street, SW  
Atlanta, GA 30334-5701

FAX: (404) 463-6532  
psc.ga.gov

Docket No. 37024

AGL - Operations and Engineering  
Ten Peachtree Place, NE Suite 1000  
Location 1365  
Atlanta, GA 30309

REF: Incident Inspection # JJ23-037



Certified Mail

Regular Mail

Attention: Mr. Pedro Cherry

On September 20, 2023, a representative of the Georgia Public Service Commission Pipeline/Facilities Safety Office conducted an investigation of a reported incident involving your natural gas system. The enclosed inspection report numbered JJ23-037 is provided for your information and file.

In conjunction with this inspection report, Staff has recommended the following enforcement(s):

Enforcement Action:

- Notice of Probable Violation
- Notice of Probable Violation with Proposed Civil Penalty
- Notice of Amendment

Enforcement Letter:

- Warning Letter
- Letter of Concern

Enforcement Notification:

- Observed Issue
- No Violation

Please note that unless specifically addressed in the attached report, any previously existing probable violations were not addressed during this investigation, and no response is required for those items.

Please review and respond to this report in accordance with the attached Instructions for Responding to Enforcement Actions, Enforcement Letters, and Notifications Issued by the Georgia Public Service Commission. Please refer to Docket No. 37024 in your response.

Please let me know if there are any questions concerning this report at (404) 985-4271 or mthebert@psc.ga.gov.

Thank you for your continuing contribution toward increased pipeline safety.

Sincerely,

*Michelle Thebert*

Michelle L. Thebert  
Director, Office of Pipeline Safety/Facilities Protection

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### REPORT OF NATURAL GAS SAFETY

INSPECTION NO: JJ23-037

OPERATOR: AGL - Atlanta

INVESTIGATOR: Joe Jones

INSPECTION DATE: September 20, 2023

REPORT MAILED DATE: May 30, 2024

Any questions concerning this report may be directed to the above address or by telephoning (404) 463-6526.

#### 1. PURPOSE OF INSPECTION

To perform an investigation of a reported incident.

## 2. CONTINUING VIOLATIONS

<b>Violation</b>	<b>Description</b>	<b>Inspection#</b>	<b>Date</b>
192.465	External corrosion control: Monitoring	JL15-014	3/2/2015
192.615(a)(3) (ii)	Prompt and effective response to a notice of each type of emergency, including the following...	JB21-021	8/5/2021
192.605(a)	Each operator shall prepare and follow for each pipeline, a manual of written procedures for...	JH22-001	1/10/2022
192.615(c)	Each operator shall establish and maintain liaison with appropriate fire, police, and other...	JH22-001	1/10/2022
192.181(b)	Each regulator station controlling the flow or pressure of gas in a distribution system must have...	JH22-001	1/10/2022

## 3. CLEARED VIOLATIONS

## 4. NEW VIOLATIONS

<b>Violation</b>	<b>Description</b>	<b>Inspection#</b>	<b>Date</b>
192.605(a)	Each operator shall prepare and follow for each pipeline, a manual of written procedures for...	JJ23-037	9/20/2023

## 5. OTHER RECOMMENDATIONS/COMMENTS

SEE ATTACHED INSPECTION REPORT

ATLANTA GAS LIGHT COMPANY / INCIDENT INVESTIGATION  
INSPECTION NUMBER JJ23-037 / DOCKET NUMBER 37024

On September 20, 2023, Pipeline Safety Staff responded to Sylvan Road near Estes Drive, SW (in Fulton County – Atlanta) to investigate an Atlanta Gas Light Company main damage. This event was reported to the National Response Center as a reportable incident under the requirements of 49CFR §191.5.

During this investigation the Operator was represented by:

Rick Slagle - AGLC Director Compliance,

Ian Reinhart - AGLC Atlanta Service Center Supervisor

Chuck Hart - Staff Investigator, Corporate Security, AGLC/ Southern Company Gas

Commission Staff was represented by:

Joseph Jones - Lead Investigator

Jason Smith - Pipeline Safety Investigator

At the time of this investigation the Atlanta Gas Light Company - Atlanta Service Center was under five (5) previously existing probable violations. Because this investigation was specifically to investigate this incident Staff did not review these items.

**NOTICE OF PROBABLE VIOLATION:**

As a result of this investigation Staff found that Atlanta Gas Light Company was in probable violation of the minimum federal safety standards; specifically:

49CFR §192.605 - Procedural manual for operations, maintenance, and emergencies

(a) General. Each operator shall prepare and follow for each pipeline, a manual of written procedures for conducting operations and maintenance activities and for emergency response. For transmission lines, the manual must also include procedures for handling abnormal operations. This manual must be reviewed and updated by the operator at intervals not exceeding 15 months, but at least once each calendar year. This manual must be prepared before operations of a pipeline system commence. Appropriate parts of the manual must be kept at locations where operations and maintenance activities are conducted.

**STAFF'S COMMENTS:** Under 49CFR, §192.614(c)(5), the damage prevention program required by paragraph (a) of this section must, at a minimum: Provide for temporary marking of buried pipelines in the area of excavation activity before, as far as practical, the activity begins.

In the Operator's OPM, Division II, Section 3.3 'Staking and Marking Facilities' page 5, it states: "The Company shall use its own personnel or a designated agent (such as a contractor) to stake and/or mark the location of gas facilities within 18 inches measured horizontally from the outer edge of either side of the underground gas facilities in Georgia and Texas"

Staff's investigation revealed that Stake Center (contractor) for AGLC failed to locate the 4-inch pipeline correctly. The nearest locate mark to the damaged 4-inch plastic main was approximately 7-feet away.

**PROBABLE VIOLATION:** Atlanta Gas Light Company failed to follow their procedure by marking the location of their gas facility within 18-inches from the outer edge of either side of the underground gas facility.

PROPOSED CIVIL PENALTY

Under Commission Rule 515-9-1.01, by virtue of the authority vested in the Commission by law and pursuant to orders issued by the Commission on May 4, 1967, July 6, 1967, April 23, 1968, and October 29, 1970, all Rules and Regulations prescribed by the United States Department of Transportation applicable to the "Transportation of Natural and Other Gas by Pipeline: Minimum Safety Standards" (C.F.R. 49, Parts 191 and 192) are by this Rule made the Rules and Regulations of the Georgia Public Service Commission for the safe installation and operation of all natural gas transmission and distribution facilities by companies subject to the jurisdiction of the Commission within this State.

Under Commission Rule 515-9-3-.08 (Written Formal Notice of Violation), the Commission may propose a civil penalty in conjunction with this notice of probable violation. Further, the Southern Company Gas / Atlanta Gas Light Company is subject to civil penalties under O.C.G.A. § 46-2-91(b) which states that: Any operator which violates any rule or regulation of the commission prescribed pursuant to subsection (i) of Code Section 46-2-20, or which fails, neglects, or refuses to comply with any order after notice thereof, shall be liable to a penalty not to exceed the maximum penalties provided for in 49 C.F.R. Section 190.223.

Staff has reviewed the circumstances surrounding the probable violation cited in this report and has recommended the civil penalty/penalties listed below. Please note that this recommended amount is less than the amount authorized by Georgia law.

Code / Rule	Description	Proposed Penalty
§192.605(a) / 192.614(c)(5)	Procedures / Damage Prevention	\$15,000.00
TOTAL PROPOSED PENALTY		\$15,000.00

Please review and respond to this report in accordance with the attached Instructions for Responding to Enforcement Letters Issued by the Georgia Public Service Commission.

# OPERATOR RESPONSE FORM

Operator Name: ATLANTA GAS LIGHT COMPANY

Informal Conference Requested: Yes  No

Docket Number: 37024

Responses required within **30 days of electronic mail**. Provide the following information for this report:

Response to Inspection Number: \_\_\_\_\_

Type of Enforcement Action(s) cited in report:

Informal Conference Requested

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Notice of Probable Violation (NOPV) | <input type="checkbox"/> New <input type="checkbox"/> Continuing | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <input type="checkbox"/> Notice of Amendment (NOA)           | <input type="checkbox"/> New <input type="checkbox"/> Continuing | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <input type="checkbox"/> Warning Letter                      | <input type="checkbox"/> New <input type="checkbox"/> Continuing | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <input type="checkbox"/> Letter of Concern                   | <input type="checkbox"/> New <input type="checkbox"/> Continuing | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <input type="checkbox"/> Observed Issue                      | <input type="checkbox"/> New <input type="checkbox"/> Continuing | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <input type="checkbox"/> Proposed Civil Penalty              | \$ _____   |  |

PCP \$ Amount (Total for report)

Indicate below (A-E) based on the type of Enforcement Actions in this report: (Check all that apply)  
Complete a separate copy of Page 2, Operator Response to Enforcement Action, for each cited item.

- A. Response for **Notice of Probable Violation** (with and without proposed civil penalty):
- Written statement indicating that corrective measures have achieved Compliance or
  - Written plan of action outlining the corrective measures that will be taken to achieve compliance and when compliance is anticipated.
- B. Response for **NOA**:
- Contested: Attach written explanation, information, or other material in answer to the allegations in the Notice of Amendment stating your reasons for objecting to the NOA, in whole or in part; or
  - Not Contested: Explanation, information, or other material believed to warrant modification of the NOA in whole or in part; or
  - Written request for clarification. (Attached)
- C. Response for **Continuing** and/or **Existing** violations:  
Current status, updates, expected completion dates, proposed modifications, etc., of the continuing and/or existing violations, even if this information was previously provided. Referencing a previously filed response letter, as status, updates, etc. alone is not sufficient for this response. Failure to provide this information may result in formal interrogatories from the Director through data requests.
- D. Response for  **Letter of Concern** /  **Warning Letter**  
I acknowledge receipt of the Letter of Concern/Warning Letter: \_\_\_\_\_  
SIGNATURE / TITLE
- Additional Comments: (Optional)  
\_\_\_\_\_  
\_\_\_\_\_
- E. Response for **Observed Issue** and **No Violation**: (Optional Response)  
Staff requests that the Operator acknowledge receipt of the Observed Issue/No Violation in writing, or by submitting an email to the FPU Director

Operator Response to Enforcement Action

Enforcement Action for: \_\_\_\_\_  New Violation  Continuing Violation  
Enter Code / Commission Rule (Complete a separate attachment for each enforcement action)

Enforcement Action(s) cited in report:

- Notice of Probable Violation (NOPV)
- Notice of Amendment (NOA)
- Warning Letter
- Letter of Concern
- Observed Issue
- Proposed Civil Penalty

Conference Requested:

- Yes  No
- Yes  No
- Yes  No
- Yes  No
- Yes  No
- Yes  No

\$ \_\_\_\_\_  
Proposed Penalty for this violation

OPERATORS RESPONSE: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Response Provided by: \_\_\_\_\_ Date: \_\_\_\_\_  
Name / Title

Internal use only:

Lead Inspector: \_\_\_\_\_ Date Response Reviewed: \_\_\_\_\_

Actions Acceptable:  Yes  No Re-inspection Needed:  Yes  No Clear Violation:  Yes  No

Supervisor Review by: \_\_\_\_\_ Date Reviewed: \_\_\_\_\_

Additional Enforcement Recommended:  Yes  No

Director Review

Approved:  Yes  No Schedule Special Follow-up Inspection:  Yes  No

Cleared Violation:  Yes  No

Comments: \_\_\_\_\_  
\_\_\_\_\_

# OPERATOR RESPONSE FORM

Operator Name: ATLANTA GAS LIGHT COMPANY

Informal Conference Requested: Yes  No

Docket Number: 37024

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## **Filings:**

For all written responses or any other official correspondence, the Operator shall file the response at the following address:

Ms. Sallie Tanner, Executive Secretary  
Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, Georgia 30334

The Operator must file **five (5)** copies of any response and/or official correspondence, as well as a CD with an electronic version of the response in Microsoft Word and/or a PDF, if applicable.

## **Informal Conference:**

Any Operator who chooses to request an informal conference shall request such a conference through emailing the Director ([michellet@psc.state.ga.us](mailto:michellet@psc.state.ga.us)), calling the Director (404-463-2765), or selecting the "Request Conference" choice.

## **Civil Penalty Payments:**

Certified check for the full amount of the recommended civil penalty or consent agreement amount made payable to the Georgia Public Service Commission. The Operator's name, applicable Docket No., and Inspection Report No. must be included on the certified check. Mail payment to:

Ms. Michelle Thebert, Director, Facilities Protection Unit  
Georgia Public Service Commission  
244 Washington Street  
Atlanta, Georgia 30334

## **Hearing Requests:**

The Operator has the right to request a hearing before the full Commission to contest the alleged probable violations, recommended civil penalties, and all other proposed actions of enforcement. A request for a hearing must be submitted in writing and in accordance with Commission Rule 515-2-1-.04. The Operator must include a statement of the issues that you intend to raise at the hearing. The issues may relate to the allegations, new information, proposed compliance order, proposed civil penalty, or any other recommendation for enforcement action. Please refer to Commission Rule 515-9-3-.11 and O.C.G.A. § 46-2-91 for assessment considerations upon which civil penalties are based. An operator's failure to specify an issue may result in a waiver of the right to raise that issue at hearing. The request must also indicate whether or not the Operator will be represented by counsel at the hearing.

## **Open Records and Trade Secret Filings:**

The Operator is advised that any material provided to the Commission, and all materials prepared by the Commission, including the Notice of Probable Violations and any Orders issued in this case, may be considered public information and subject to disclosure under the Georgia Open Records Act (O.C.G.A. § 50-18-70 et seq.). If you believe that any portion of your response material is security sensitive, privileged, confidential or may cause your company competitive disadvantages and would qualify for protection under the Commission's "Trade Secret Rule" (Commission Rule 515-3-1-.11), you must, along with the complete original document clearly marked "TRADE SECRET" on each page, provide a second copy of the document with the portions you believe qualify for trade secret treatment redacted, and an explanation of why you believe the redacted information qualifies for such trade secret treatment. Should the Commission receive a request for disclosure of any "TRADE SECRET" material, you will be notified, if after review, the materials and your provided justification are deemed not to meet any exemptions provided in the Georgia Open Records Act. You may appeal the Commission's decision to release material at that time. Your appeal will stay the release of those materials until a final decision is made.

**BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION  
STATE OF GEORGIA**

**IN THE MATTER OF:** )  
 )  
**Probable Violation with Proposed Civil** ) **DOCKET NO. 37024**  
**Penalty** )  
**Atlanta Gas Light Company** )  
**Inspection JJ23-037 on September 20, 2023** )

**CERTIFICATE OF SERVICE**

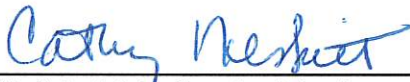
I, the undersigned, do hereby certify that I have caused to be served a copy of the foregoing, and a copy of same was served upon all parties and persons listed below via electronic mail as indicated by an asterisk I further certify that the *Atlanta Gas Light Company* was served a hard copy of the above-stated document by U.S. Mail, certified/return receipt requested.

\*Sallie Tanner, Executive Secretary  
Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334

\* Pedro Cherry, President and CEO  
Southern Company Gas  
Ten Peachtree Place, NE,  
Atlanta, GA 30309  
ppcherry@southernco.com

\*Michelle Thebert, Facilities Protection Unit Director  
Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334

Respectfully Submitted this \_\_\_\_\_ day of June 2024:



\_\_\_\_\_  
Cathy Nesbitt, Administrative Assistant  
Georgia Public Service Commission  
Facilities Protection Unit  
244 Washington Street, SW  
Atlanta, GA 30334