Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**AT&T**
ADDRESS:	1025 Lenox Park Blvd
CERTIFICATE NUMBER(S):	IL-031; L-068; L-006; L-0515
PREPARED BY:	Rich Johnson
PHONE:	404.725.7603
EMAIL:	Rj683n@att.com

CUSTOMER SERVICE NUMBER:	1/800 288-2020

COMMISSION COMPLAINT CONTACT:	
NAME:	Ben Lilly
TITLE:	Lead – Regulatory Relations
PHONE:	337.577.0850
EMAIL:	CL4396@ATT.COM
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Rich Johnson
TITLE:	AVP – Legislative & Regulatory Affairs
PHONE:	404.725.7603
EMAIL:	RJ683N@ATT.COM
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Javier Rodriguez
TITLE:	Lead – Regulatory Relations
PHONE:	512.457.2260
EMAIL:	JR1515@att.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	John Tyler
TITLE:	AVP – Senior Legal Counsel
PHONE:	470.415.4281
EMAIL:	JT9523@att.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	