Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Southern Fiber Worx, LLC**
ADDRESS:	1216 E. 13th Ave, Cordele, GA 31015
CERTIFICATE NUMBER(S):	L-7936
PREPARED BY:	Noah Turner
PHONE:	404-954-5000
EMAIL:	noahturner@hallboothsmith.com

CUSTOMER SERVICE NUMBER:	229-271-7925

COMMISSION COMPLAINT CONTACT:	
NAME:	David Herlovich
TITLE:	Vice President
PHONE:	229-271-7925
EMAIL:	david@southernfiberworx.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Brad Carver
TITLE:	Regulatory Counsel
PHONE:	404-954-6967
EMAIL:	bcarver@hallboothsmith.com
ADDRESS (IF NOT SAME AS ABOVE):	191 Peachtree St. NE Atlanta, GA 30303

TARIFF CONTACT:	
NAME:	David Herlovich
TITLE:	Vice President
PHONE:	229-271-7925
EMAIL:	david@southernfiberworx.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Kimberly Reid
TITLE:	Counsel
PHONE:	229-273-4040
EMAIL:	Kimberly.reid@lawsonreidlaw.com
ADDRESS (IF NOT SAME AS ABOVE):	602 E. 16th Ave., Suite D, Cordele, GA 31015
NAME OF FIRM (IF APPLICABLE):	Lawson & Reid, LLC.