March 1, 2024

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street
Atlanta, Georgia 30334-5701

RE: Nelson-Ball Ground Telephone Company; Add New Res Bundles, Grandfather and Increase Rates for Current Res Bundles, & Increase Rates for STAR Business Bundles

Dear Mr. McAlister:

Enclosed please find an original and 1 copy of the following tariff sheet(s):

Index	**Sixteenth Revised Sheet 1**
Section M	**Twelfth Revised Contents Sheet 2**
	Thirteenth Revised Sheet 64
	Second Revised Sheet 68
	Third Revised Sheet 73
	Original Sheets 76 & 77

The purpose of this filing is to add two new Residential bundles to the tariff. The bundles are:

- **Basic 24 Phone Bundle for $19.99/month**: Includes: Residential One-Party Line, Caller ID, 3-Way Calling, Call Forwarding, Call Waiting, Speed Call 8, Basic Voice Mail, and 5 cent/min. LD Calling.

- **Unlimited 24 Phone Bundle for $24.99/month**: Includes: Residential One-Party Line, Caller ID, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Dialing, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selection Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Flash Call Hold, Call Waiting, Basic Voice Mail, and Unlimited LD Calling.

With this filing, we will also be grandfathering the Basic and Unlimited Phone Packages to existing customers effective May 1, 2024. New customers will not be able to subscribe to these bundles after that date. The rates for these packages will be increased by $3.00.

Additionally, we will also be increasing the rates for the Residential STAR Packages by $3.00 and the STAR Business Bundles by $1.00.

The proposed effective date for this filing is **May 1, 2024**.

Sincerely,

Kari Haselwander

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MISCELLANEOUS SERVICE ARRANGEMENTS

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.26 **STAR PACKAGES** [2] (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.

2. STAR Package customers may terminate their Package at any time upon notice to the company.

3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

4. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

   New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.

6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

7. Customers may upgrade their Voice Mail Service package for an additional fee.

8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		Rate Per Month	
1.	Residence		
a)	3 STAR Expanded Package, per line	$25.49[1,3]	(I)
b)	4 STAR Expanded Package, per line	$35.49[1,3]	|
c)	5 STAR Expanded Package, per line	$45.49[1,3]	(I)
2.	Package Upgrade	$5.00	

[1] The maximum allowable rate is $24.96 (3 Star) $34.96 (4 Star) & $44.96 (5 Star) Marble Hill/Nelson.
The maximum allowable rate is $21.48 (3 Star) $31.48 (4 Star) & $41.48 (5 Star) Big Canoe.

[2] This service is grandfathered to existing customers, effective March 15, 2023. The service will not be available to new customers after this date.

[3] These increases are effective on the Company's May bill cycle date. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.28 **STAR BUSINESS BUNDLES**[2] (Continued) (C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

   Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.

6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		Rate Per Month[1]		
1.	Business, Per Line			
a)	STAR Business Bundle Expanded	$42.99 [3]	(I)	(T)
b)	STAR Business Bundle Unlimited Expanded	$62.99 [3]	(I)	(T)

		Non-Recurring Charge
2.	Service Order Charge	$10.00

[1] One, Two, and Three-Year Contract rates are also available.

[2] This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

[3] The rate increase is effective on the Company's May bill cycle date. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.32 BASIC & UNLIMITED PHONE BUNDLES [2] (C)

A. **General**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle[1]

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle[1]

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **Conditions and Limitations**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

3. Feature availability is dependent on Central Office Facilities.

4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

5. Service charges as described in Section D will not apply.

6. Customers may change their bundle without incurring a charge.

7. Seasonal Service is available with these bundles.

[1] Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.
[2] This service is grandfathered to existing customers effective May 1, 2024. This service will not be available to new customers after this date. (C) (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.32 BASIC & UNLIMITED PHONE BUNDLES [5] (Continued) (C)

B. **Conditions and Limitations** (Continued)

8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. **Rates**

		Rate Per Month [1]		
1.	Residence			
a)	Basic Phone Bundle, per line	$22.99 [2][4]	(I)	(T)
b)	Unlimited Phone Bundle, per line	$27.99 [3][4]	(I)	(T)

(1) Rate includes the Subscriber Line Charge.
(2) The maximum allowable rate is $21.48.
(3) The maximum allowable rate is $26.48.
(4) The rate increase is effective on the Company's May bill cycle date. (T)
(5) This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C) (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.34. BASIC 24 & UNLIMITED 24 PHONE BUNDLES (N)

1. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

a) Basic 24 Phone Bundle(1)

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

b) Unlimited 24 Phone Bundle(1)

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

2. Conditions and Limitations

a) Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.

b) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

c) Feature availability is dependent on Central Office Facilities.

d) Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

e) Service charges as described in Section D will not apply.

f) Customers may change their bundle without incurring a charge.

g) Suspension of Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.34. **BASIC 24 & UNLIMITED 24 PHONE BUNDLES** (Continued) (N)

2. Conditions and Limitations (Continued)

h) Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

i) The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

j) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

	Rate Per Month[(1)]
a) Residence	
1) Basic 24 Phone Bundle, per line	$19.99
2) Unlimited 24 Phone Bundle, per line	$24.99

(1) Rate includes the Subscriber Line Charge. (N)