Electronic Filing

February 15, 2024

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street S.W.
Atlanta, Georgia 30334

Dear Mr. McAlister:

Attached are the following revisions to the Global Crossing Local Services, Inc. Georgia Tariff No. 2, submitted with a February 15, 2024, issue date and a proposed effective date of April 1, 2024.

Section	Revised Pages		Section	Revised Pages
TOC	1st Revised Page No. 3		Section 2	2nd Revised Page No. 52
Reserved	6th Revised Page No. 4		Section 2	1st Revised Page No. 53
Section 2	1st Revised Page No. 47		Section 2	2nd Revised Page No. 54
Section 2	2nd Revised Page No. 48		Section 2	2nd Revised Page No. 55
Section 2	1st Revised Page No. 49		Section 2	1st Revised Page No. 55.1
Section 2	1st Revised Page No. 50		Section 2	1st Revised Page No. 55.2
Section 2	2nd Revised Page No. 51		Section 2	

This filing grandfathers various Local Exchange Services effective March 1, 2024. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Current customers are being notified of this change. This filing also deletes a checksheet.

If you have questions or need additional information, I may be reached at (913) 884-1131.

Sincerely,



Robyn Crichton

GA2024-01

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TABLE OF CONTENTS

2	**OBSOLETE** SERVICE DESCRIPTIONS AND RATES	49	(C)
2.1	Local Service	49	
2.1.1	*General*	*49*	
2.2	Local Digital Service	50	
2.2.1	*Description*	*50*	
2.2.2	*Rates*		
2.3	T-1	50	
2.4	ISDN-PRI	51	
2.4.1	*Description*	*51*	
2.4.2	*Rates*	*51*	
2.5	Foreign Exchange Service	51	
2.5.1	*Description*	*51*	
2.5.2	*Rates*	*51*	
2.6	DID Numbers	52	
2.6.1	*Description*	*52*	
2.6.2	*Rates*	*52*	
2.7	Directory Listings	53	
2.7.1	*Description*	*53*	
2.7.2	*Rates*	*53*	
2.8	Directory Assistance	54	
2.8.1	*Description*	*54*	
2.8.2	*Rates*	*54*	
2.8.3	*Directory Assistance Credits*	*54*	
2.9	Operator Services	55	
2.7.1	*Description*	*55*	
2.7.2	*Rates*	*56*	
2.10	Presubscription	56	
2.10.1	*Description*	*56*	
2.10.2	*Rates*	*56*	
2.11	Service Restoration Charge	57	
2.12	Service Change Charge	57	
2.13	Term Plan Waiver Policy	57	
2.14	Intercept Service	57	
3	ACCESS	60	

RESERVED (D)

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2. **Obsolete** Service Descriptions and Rates (C)

Effective April 1, 2024, services found in this section are grandfathered (obsolete) and no longer available to new customers. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated. Existing term discount plans/contracts for these services will not be renewed. (N) (N)

2.1 Local Service

2.1.1 General

A. Global Crossing Local Services, Inc.'s local service provides the Customer with a connection to the Company's facilities that enable the Customer to:

(i) receive calls from other stations on the public switched telephone network;

(ii) place calls to other stations on the public switched telephone network;

(iii) access the Company's operators and business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and

(iv) access to the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

B. The local calling area will be the same as that used by the incumbent local exchange company, a description of which can be found in the telephone directory published by incumbent local exchange company.

C. Service will be offered in the service areas in which the Company has been certificated by the Georgia Public Service Commission.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.2 Local Digital Service

2.2.1 Description

The Company's digital service is provided over T-1 carriers (24 channels) to business customers. Ports may be purchased one port at a time. The Company's Local Digital Service is available within the Company's designated service area within the incumbent local exchange company's territory. Local Digital Service will include the standard features of hunting, and dual tone multifrequency.

2.2.2 Rates

Port (Channel) Charges	**Monthly Recurring Charge**	**Non-Recurring Charge**
Port (per channel)	$36.00	$50.00
12 Channels (1/2 T-1)	$360.00	$600.00
23-24 Channels (Full T-1)	$600.00	$1200.00
DID Number (Each)	$0.80	

2.3 T-1

A. The T-1 is a twenty-four (24) channel circuit over which the Company's digital service is provided. Global Crossing passes the underlying carrier's T-1 charge(s) through to its Local Digital Service Customers at cost.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.4 ISDN-PRI

2.4.1 Description

A. ISDN-PRI is an alternative arrangement of Local Digital Service; it can provide users with multiple services through a single access point and can integrate voice data, imaging and messaging. Global Crossing offers ISDN-PRI for voice applications only. Service consists of 23 "B" channels and a single "D" channel that carries the control and signaling information.

B. Customer premise equipment ("CPE") that is compatible with ISDN interface is the responsibility of the Customer.

C. ISDN-PRI is subject to the availability of Company facilities.

2.4.2 Rates

Per D Channel:

Non-recurring Charge	$2,500.00
Monthly Recurring Charge	$100.00

2.5 Foreign Exchange Service

2.5.1 Description

The Customer may opt to have service furnished from an exchange other than the one in which the Customer is located. This service arrangements to be furnished under special conditions where it is warranted by the circumstances involved. The Company does not obligate itself to furnish this service, particularly when it involves undue expense or impairment of the service furnished to other customers.

2.5.2 Rates

Monthly Recurring Charge per T-1 equipped with FX:	$100.00

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.6 DID Numbers

2.6.1 Description

A. Telephone numbers are furnished in blocks of 20 or 100. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use, to determine efficient number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

B. The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company. The Company reserves the right to change such numbers assigned to the Customer whenever the Company deems it necessary to do so in the conduct of its business.

C. Where all numbers in a group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines of such telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

2.6.2 Rates

	Non-recurring Charge	Monthly Recurring Charge
20 Number Group	$30.00	$20.00
1st 100 Number Group	$120.00	$80.00
2nd - 4th 100 Number Group	$100.00	$60.00
5th & add'l 100 Number Groups	$25.00	$15.00

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.7 Directory Listings

2.7.1 Description

Directory listings will be provided in accordance with Section 1.5.2 of this tariff. The following types of listings are available:

(i) Primary Listing. Provides the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge.

(ii) Additional Listings. Available only in the names of Authorized Users of the Customer's service, as defined herein.

(iii) Non-published Listings. Non-published listings are not printed in directories nor are they available from directory assistance. Non-published listings are subject to the provisions set forth in Sections 1.2 and 1.5.2.

(iv) Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance.

(v) Foreign Listings. A foreign listing is one that is published in a directory not in the Customer's immediate calling area.

(vi) Extra Line Listings. Provides additional information after a main or additional listing, such as a fax number listed immediately below the main number.

(vii) Cross Reference Listing. Provides a reference to another listing in the same directory, such as situations where the Customer is doing business under more than one name.

2.7.2 Rates

	Non-Recurring Charge	Monthly Recurring Charge
Primary Listing	$0.00	$0.00
Additional	$12.50	$2.10
Non-Published	$12.50	$2.60
Non-Listed	$12.50	$2.00
Foreign	$12.50	$2.10
Extra Line	$12.50	$2.10
Cross Reference	$12.50	$2.10

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.8 Directory Assistance

2.8.1 Description

A. The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A maximum of two number requests per call will be allowed.

B. The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

2.8.2 Rates

A. For all calls to directory assistance, the following charge will apply:

$1.25 per call

B. For all requests for Directory Assistance Call Completion, the following additional charge will apply:

$0.75 per call

2.8.3 Directory Assistance Credits

A. Credit will be given for calls to Directory Assistance as follows:

(i) The Customer experiences poor transmission or is cut-off during the call; or

(ii) The Customer is given the incorrect telephone number.

B. To obtain credit, the Customer must contact its Customer Service representative.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.9 Operator Services

2.9.1 General

A. The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city codes, area code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

(i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number that is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

(ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

(iii) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

(iv) Busy Line Verification. Provides the customer with the verification that a line is busy and not otherwise disrupted.

(v) Busy Line Interrupt. Provides the customer with the option of interrupting a line that has been verified to be busy.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.9 Operator Services (cont'd)

2.9.2 Rates

	Surcharge	Per Minute Charge
Third Party Billing	$3.30	$0.16
Collect	$3.30	$0.16
Person to Person	$5.95	$0.16
Busy Line Verification	$2.00	
Busy Line Verification w/ Interrupt	$4.00	

2.10 Presubscription

2.10.1 Description

A Customer may presubscribe to the intraLATA and/or interLATA carrier of their choice for long distance calling.

2.10.2 Rates

A. Intra and/or interLATA carrier change

$10.00 per line, per occurrence

B. A single occurrence can include a change of both the intraLATA and interLATA carriers.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.11 Service Restoration Charge

When service has been discontinued in accordance with Section 1.11, the following service restoration charge will apply:

$15.00

2.12 Service Change Charge

A change to a Customer account will incur the following non-recurring charge:

$40.00 per occurrence

2.13 Term Plan Waiver Policy

Customers choosing term plans will be eligible for the following waiver of non-recurring charges associated with establishing service:

Term Plan	Waiver
1 year	50%
2 year	100%

2.14 Intercept Service

Intercept service will be placed on a line at the Customer's request redirecting calls to an alternate telephone number for sixty days.

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.15 Miscellaneous Charges

2.15.1 Premise Visitation Charges

Customer shall be responsible for payment of the following charges for services based upon the type of work performed at the Customer's request. The customer will be advised of said charge prior to completion of service and will be given the option to contract an independent technician to complete the work.

Trouble Isolation (per visit)	$75.00
Flat Inside Wire Maintenance (per visit)	$100.00
Flat Jack Installation	
First	$75.00
Additional Wired	$25.00
Additional Unwired	$75.00

2.15.2 Service Expedite Charge

A Customer may request to expedite a service installation to be undertaken on a reasonable effort basis at the request of, and upon a determination by the Company that such charges should apply in that particular instance then the Service Expedite Charge listed below applies.

Expedite Charge per DSI/ISDN PRI	$600.00

2. **Obsolete** Service Descriptions and Rates (cont'd) (C)

2.16 Vanity Number

Allows a Customer to request a specific number (e.g., 555-TOYS) if available. When the number is available a non-recurring charge applies per vanity number:

Monthly Recurring Charge:	$0.00
Non-Recurring Charge:	$100.00

2.17 Hunting

The hunting feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Hunting does not work with Call Forward Busy and Don't Answer.

Monthly Recurring Charge:	$0.00
Non-Recurring Charge:	$0.00

2.18 Foreign Exchange Service

The Customer may opt to have service furnished from an exchange other than the one in which they are located. This service arrangement is to be furnished under special conditions where it is warranted by the circumstances involved. The Company does not obligate itself to furnish these services, particularly when it involves undue expense or impairment of the service furnished to other customers. The following monthly recurring charge will apply per T-1 equipped with the service:

FX Service Monthly Recurring Charge	$100.00