MISCELLANEOUS SERVICE ARRANGEMENTS

M.2 **RESERVED FOR FUTURE USE**

M.3 **ACCOUNT RETENTION**

A. General

This service allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

B. Conditions

1. Customers may retain their current phone number for a minimum of one (1) month. (D)

2. The customer must furnish a forwarding address for billing purposes.

3. The customer may purchase in advance the retention of the phone number if a forwarding billing address cannot be furnished.

4. Account Retention is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.

5. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention.

6. Account Retention may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

7. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

8. (D)
(D)
(D)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.3 **ACCOUNT RETENTION** (Continued)

B. Conditions (Continued)

9. The Company assumes no liability for failure of a calling party to reach the customer while on account retention.

10. The Company reserves the right to refuse Account Retention in the case of a customer whose account is delinquent.

11. (D)
(D)

C. Rates and Charges

1. The monthly rate will be $5.00 per line on account retention.

2. An establishment fee of $10.00 will apply for the second subscription to account retention in one calendar year.