Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Mr. Reece McAlister at (404) 463-7747 or rmcalister@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**City of Cartersville – FiberCom**
ADDRESS:	1 N. Erwin St., Cartersville, GA 30120
CERTIFICATE NUMBER(S):	L-077
PREPARED BY:	Cherie Hames
PHONE:	770-607-1158
EMAIL:	Chames@cartersvillega.gov

CUSTOMER SERVICE NUMBER:	770-607-6380

COMMISSION COMPLAINT CONTACT:	
NAME:	Cambria Storey
TITLE:	Fiber Admin Specialist
PHONE:	770-607-2111
EMAIL:	cstorey@cartersvillega.gov
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Steven Grier
TITLE:	FiberCom Director
PHONE:	770-607-6299
EMAIL:	sgrier@cartersvillega.gov
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Cherie Hames
TITLE:	Systems Administrator
PHONE:	770-607-1158
EMAIL:	Chames@cartersvillega.gov
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Keith Lovell
TITLE:	Assistant City Attorney
PHONE:	770-386-1116
EMAIL:	Keithlovell11@gmail.com
ADDRESS (IF NOT SAME AS ABOVE):	102 Leake Street Cartersville, GA 30120
NAME OF FIRM (IF APPLICABLE):	Archer & Lovell P.C.