United Way

of Rome & Floyd County

PETITION OF UNITED WAY OF ROME & FLOYD COUNTY FOR ASSIGNMENT OF THE N11 CODE 211 IN FLOYD, POLK, AND CHATTOOGA COUNTIES COVERED BY ILECs AT&T AND WINDSTREAM

Petitioner, United Way of Rome & Floyd County (UWRF), and pursuant to the Rules of the GEORGIA PUBLIC SERVICE COMMISSION ("Commission") hereby petitions the Commission to assign UWRF in accordance with the items of the above-referenced, the abbreviated N11 dialing code 211.

The Local Calling of the 211 Service subscriber will be the basic Local Calling area as defined below, as facilities permit. N11 Service will be made available in the following Basic Local Calling Areas:

County	ILEC	Exchange(s)
Floyd	AT&T	Cave Spring, Rome
Polk	AT&T	Cedartown, Rockmart
Chattooga	Windstream	Lyerly, Menlo, Summerville, Trion

In support of this petition, UWRF shows the following:

1. UWRF proposes to guarantee the operation of a community resource line and a web-based resource page twenty-four (24) hours, seven (7) days a week. Individuals will connect through this line to non-emergency information and referrals regarding various health and human services. Individuals can also obtain volunteer and donation opportunities with nonprofit organizations by calling this line. There will be no cost to the user to access this service. Services will be made available in English and Spanish.
2. UWRF is currently providing this service and is now officially requesting to be assigned Floyd, Polk, and Chattooga Counties including the exchanges listed above in this petition.
3. UWRF has received approval from the Georgia 211 Steering Committee to provide comprehensive information and referral services using the abbreviated dialing code 211 in Floyd, Polk, and Chattooga Counties. The Georgia 2- 1-1 Steering Committee has been granted the authority to coordinate the assignment of and implementation of Nll-211 Information and Referral Service as filed with the Georgia Public Service Commission on April 22, 2002, and supplemented on May 1, 2002, in accordance with Federal Communication Commission's (FCC) 3rd Report an Order - Docket Number 92-105, adopted on July 21, 2000.
4. Assignment of such abbreviated dialing codes to not-for-profit information service providers, such as UWRF is in the public interest, as it will provide consumers within the State of Georgia with ready and convenient access to health and human service information for which there is a present and substantial demand.
5. Pursuant to the Petition, UWRF respectfully requests that this Commission assign UWRF the abbreviated dialing code 211 in Floyd, Polk, and Chattooga Counties.

WHEREFORE**,** UWRF hereby requests the Commission to assign to UWRF the abbreviated dialing code 211 in Floyd, Polk, and Chattooga Counties.

Alli Mitchell

Alli Mitchell, CEO United Way of Rome & Floyd County