Patrick W. Turner
AVP - Senior Legal Counsel
AT&T Georgia
AT&T South Carolina
AT&T Tennessee

AT&T Services, Inc.
Legal Department
1025 Lenox Park Blvd. NE
Atlanta, GA 30319

T: 803-629-4195
pt1285@att.com

November 1, 2023

VIA THE PSC ALTERNATIVE FILING SYSTEM

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale*; Docket No. 7892-U

Dear Mr. McAlister:

Enclosed for filing is AT&T Georgia's[1] *Ninetieth Notice of Filing Corrective Action Plan* in the above-captioned docket.

Thank you for your assistance.

Sincerely,

Patrick Turner

Patrick W. Turner

PWT/nb
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail at leonb@psc.state.ga.us)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail at patrickr@psc.state.ga.us)
Mr. Shaun Rosemond (w/enclosure) (via electronic mail at srosemond@psc.state.ga.us)
Parties of Record (via electronic mail)

[1]BellSouth Telecommunications, LLC., d/b/a AT&T Georgia

BEFORE THE
GEORGIA PUBLIC SERVICE COMMISSION

In Re:	)	
	)	
Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale	)	Docket No. 7892-U
	)	
	)	
	)	

BELLSOUTH TELECOMMUNICATIONS, INC., d/b/a AT&T GEORGIA'S NINETIETH NOTICE OF FILING CORRECTIVE ACTION PLAN

I. INTRODUCTION

Pursuant to the Commission's January 12, 2001, November 14, 2002, January 22, 2003, and July 18, 2005, Orders, BellSouth Telecommunications, LLC., d/b/a AT&T Georgia ("AT&T Georgia") respectfully files its Ninetieth Corrective Action Plan, where applicable, for those performance measures for which AT&T Georgia failed to meet the applicable benchmark or retail analog twice in the past three consecutive months (June, July, and August 2023). AT&T Georgia's filing identifies each of the performance measures and sub-metrics at issue with Competitive Local Exchange Carrier ("CLEC") volumes of more than 30 circuits per month, identifies the months in which the applicable benchmark or retail analog was not met, and provides an overview of the results of AT&T Georgia's root cause analysis and proposed corrective action, where applicable. Sub-metrics with CLEC volumes of 30 or less do not make it possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

SECTION 1: OPERATIONAL SUPPORT SYSTEMS

NONE

SECTION 2: ORDERING

O-8: Reject Interval

Reject Interval Partially Mechanized/ (June, July, and August 2023)

These results reflect that the majority of CLEC transactions are being rapidly returned. Within this period, 94.33% of the 652 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

O-9: Firm Order Confirmation Timeliness

Resale Business (Non-Design)/ Partially Mechanized/ (June, and July 2023)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 30 of the 41 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

SECTION 3: PROVISIONING

P-11: Service Order Accuracy

Service Order Accuracy/ (June and July 2023)

These results reflect that the majority of CLEC transactions were completed. Within this period, 587 of the 647 CLEC orders were completed within the (95.00 %) benchmark. AT&T Georgia did not identify any systemic issues during the period.

SECTION 4: MAINTENANCE AND REPAIR

M&R-2A: CUSTOMER TROUBLE REPORT RATE

UNE Digital Loops >= DS1 / Dispatch (June, July, and August 2023)
UNE EELs/ Dispatch (June, and August 2023)

Although AT&T Georgia did not satisfy the Retail analog comparison for these two sub-metrics, AT&T Georgia provided an overall average for all products of (98.30%) trouble-free service for both the Wholesale (99.92%), and Retail (98.24%) lines during this report period. AT&T Georgia did not identify any systemic issues concerning this measure.

SECTION 5: BILLING

B-10 (BEC) Percent Billing Adjustment Requests (BAR) Responded to within 40 Business Days

Percent Billing Adjustment Requests (June, July and, August 2023)

These results reflect that the majority of CLEC requests are being rapidly adjusted. Within this period 2258 of the 3386 CLEC requests were responded to within the 95% benchmark. AT&T Georgia did not identify any systemic issues during the period.

Respectfully submitted, this 1st day of November 2023.

BELLSOUTH TELECOMMUNICATIONS, LLC.,
d/b/a AT&T GEORGIA



Patrick W. Turner
1025 Lenox Park Blvd. NE
Atlanta, GA 30319
(803) 629-4195
pt1285@att.com

CERTIFICATE OF SERVICE
Docket No. 7892-U

This is to certify that on this 1st day of November 2023, I served a copy of the foregoing, upon known parties of record, via electronic mail as follows:

Daniel S. Walsh, Esquire
Assistant Attorney General
Department of Law – State of Georgia
40 Capitol Square, S.W.
Atlanta, GA 30334-1300
dan.walsh@law.state.ga.us

Eric J. Branfman, Esquire
Swider & Berlin
3000 K Street, N.W.
Suite 300
Washington, DC 20007
ebranfman@swidlaw.com

Jonathan E. Canis, Esquire
Andrew M. Klein, Esquire
Genevive Morelli, Esquire
Kelley, Drye & Warren, LLP
1200 19th Street, N.W., Suite 500
Washington, DC 20036
jcanis@kelleydrye.com
aklein@kelleydrye.com
gmorelli@kelleydrye.com
[Counsel for Z-Tel, KMC Telecom]

Charles A. Hudak, Esquire
Friend, Hudak & Harris, LLP
Three Ravinia Drive, Suite 1450
Atlanta, GA 30346-2117
chudak@fh2.com
robin.jackson@twtelecom.com
carolyn.marek@twtelecom.com
patricia.knight@twtelecom.com
[Counsel for Rhythms Links, Inc., Covad, XO Georgia, Time Warner, MediaOne, TRA, LCI, Teleport Communications, NewSouth, ICG Telecom]

David I. Adelman, Esquire
Hayley B. Riddle, Esquire
Sutherland Asbill & Brennan LLP
999 Peachtree Street, N.E.
Atlanta, GA 30309
david.adelman@sablaw.com
hayley.riddle@sablaw.com
[Counsel for ITC^DeltaCom]
[Counsel for MCI]

Frank B. Strickland, Esquire
Anne W. Lewis, Esquire
Strickland Brockington Lewis LLP
Midtown Proscenium – Suite 2000
1170 Peachtree Street, N.E.
Atlanta, GA 30309
fbs@sbllaw.net
awl@sbllaw.net
[Counsel for e.spire]

William R. Atkinson, Esquire
Sprint Communications Company L.P.
3065 Cumberland Blvd.
GAATLD0602
Atlanta, GA 30339
bill.atkinson@sprint.com
[Counsel for Sprint Communications Company L.P.]

Newton M. Galloway, Esquire
Galloway & Lyndall, LLP
The Lewis Mill House
406 North Mill Street
Griffin, GA 30223
ngalloway@gallyn-law.com
[Counsel for Birch Telecom, US LEC, SECCA]

Rose Mulvany Henry, Esquire
Birch telecom of the South, Inc.
2020 Baltimore Avenue
Kansas City, MO 65109
rmulvany@birch.com
[Counsel for Birch Telecom]

Walt Sapronov, Esquire
Gerry & Sapronov LLP
3 Ravinia Drive, Suite 1455
Atlanta, GA 30346
wsapronov@wstelecomlaw.com [Counsel for Multitechnology, Powertel, NEXTEL, Access Integrated]

Anne F. Gerry, Esquire
Arnall, Golden & Gregory, LLP
171 17th Street, Suite 2100
Atlanta, GA 30363
anne.gerry@agg.com
[Counsel for Broadslate Networks, Globe Communications, Knology]

Dulaney L. O'Roark, III, Esquire
MCI, Inc.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328
de.oroark@verizon.com
[Counsel for MCI]

Covad Communications Company
1230 Peachtree Street, N.E.
19th Floor, Promenade II
Atlanta, GA 30309
jwakefie@covad.com
jbell@covad.com
[Counsel for Covad Communications]

Margaret Ring, Esquire
Director Regulatory & Governmental Affairs
Network Telephone
815 South Palafox Street
Pensacola, FL 32501
margaret.ring@networktelephone.net
[Counsel for Network Telephone]

Mr. Adam Wise, Esquire
Georgia Telephone Association
1900 Century Boulevard, Suite 8
Atlanta, GA 30345
awise@gta.org

Peter C. Canfield, Esquire
Dow Lohnes & Albertson
One Ravinia Drive, Suite 1600
Atlanta, GA 30346
pcanfield@dlalaw.com

Stephen S. Melnikoff, Esquire
General Attorney – Regulatory Law Office
U. S. Army Legal Services Agency
Department of the Army
901 N. Stuart Street, Suite 700
Arlington, VA 22203-1837
stephen.melnikoff@hqda.army.mil

Charles F. Palmer, Esquire
Troutman Sanders LLP
5200 NationsBank Plaza
600 Peachtree Street, N.E.
Atlanta, Ga 30308-2216
charles.palmer@troutmansanders.com

D. Anthony Mastando, Esquire
ITC^DeltaCom
7037 Old Mansion Pike, Suite 400
Huntsville, AL 35806
tony.mastando@itcdeltacom.com

Natasha Bergen

NATASHA BERGEN
Assistant
AT&T Services, Inc.
816 Congress Ave., Suite 1100
Austin, TX 78701
(512) 457-2323