

September 18, 2023

Georgia Public Service Commission
Sallie Tanner, Executive Secretary
244 Washington Street S.W.
Atlanta, GA 30334-5701

RE: Application for Certificate of Authority to Resell Interexchange Telecommunications Services filed on behalf of Cloud Computing Concepts LLC

Dear Secretary,

Attached please find for filing the application for Certificate of Authority to Resell Interexchange Telecommunications Services filed on behalf of Cloud Computing Concepts LLC.

If you have any questions, please do not hesitate to contact me at 407-794-3488 or regulatory@csilongwood.com.

Respectfully submitted,

/s/ Mark Lammert

Mark Lammert, CPA
Cloud Computing Concepts LLC

Georgia Public Service Commission
244 WASHINGTON STREET, SW
ATLANTA GEORGIA 30334-5701

APPLICATION FOR CERTIFICATE OF AUTHORITY
TO RESELL INTEREXCHANGE TELECOMMUNICATIONS SERVICES

I. APPLICANT ADDRESS

NAME OF COMPANY Cloud Computing Concepts, LLC

ADDRESS: STREET 110 E Atlantic Avenue, Suite 420

CITY Delray Beach STATE FL ZIP CODE 33444

TEL. NO. (561) 939-4015 FAX NO. (561) 327-2847

EMPLOYEE DESIGNATED TO RECEIVE AND RESPOND TO COMMISSION REQUESTS:

NAME Janet Leigh TEL. NO. (561) 939-4015

TITLE Vice President FAX NO. (561) 327-2847

E- MAIL jleigh@c3complete.com

EMPLOYEE ADDRESS (*IF DIFFERENT FROM ABOVE*):

STREET

CITY STATE ZIP CODE

NOTE: FAILURE TO NOTIFY THE COMMISSION, IN WRITING, WHEN THERE IS A CHANGE IN THE CONTACT PERSON OR ADDRESS(ES) LISTED IN THIS APPLICATION WILL RESULT IN CANCELLATION OF THE APPLICATION OR SUBSEQUENT CERTIFICATE.

II. ATTORNEY OR AGENT ADDRESS

IF APPLICANT IS NOT A GEORGIA CORPORATION, GIVE NAME AND ADDRESS OF AN ATTORNEY OR AGENT IN THE STATE OF GEORGIA UPON WHOM PROCESS MAY BE SERVED IN ANY SUIT AGAINST APPLICANT.

NAME

NAME OF FIRM Corporation Service Company

ADDRESS: STREET 2 Sun Court, Suite 400

CITY Peachtree Corners STATE GA ZIP CODE 30092

TEL. NO. (800) 927-9800 FAX NO. ( )

III. ORGANIZATION

1. TYPE OF ORGANIZATION: (CHECK ONE)

   [X] LLC

   [ ] INDIVIDUAL

   [ ] PARTNERSHIP

   [ ] CORPORATION

   [ ] MUTUAL OR COOPERATIVE (INC./UNINC.)

   [ ] OTHER (SPECIFY): _____

2. IF APPLICANT IS A CORPORATION OR LIMITED PARTNERSHIP, INSERT THE SEVEN-DIGIT CONTROL NUMBER FROM "CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS" ISSUED BY THE SECRETARY OF STATE OF THE STATE OF **GEORGIA.**

   CONTROL NUMBER: 23172453

   ATTACH A COPY OF GEORGIA SECRETARY OF STATE CERTIFICATE, MARKED EXHIBIT A.

3. IF APPLICANT IS A CORPORATION, ATTACH COPY OF CHARTER, MARKED EXHIBIT ___. ALSO ATTACH A LIST OF ALL DIRECTORS AND PRINCIPAL STOCKHOLDERS WITH THE NUMBER OF SHARES HELD BY EACH, MARKED EXHIBIT ___, AND GIVE NAME AND ADDRESSES OF THE FOLLOWING OFFICERS:

   PRESIDENT _____ ADDRESS _____

   V. PRESIDENT _____ ADDRESS _____

   TREASURER _____ ADDRESS _____

   SECRETARY _____ ADDRESS _____

   STATE AND DATE OF INCORPORATION: STATE _____ DATE _____

4. IF APPLICANT IS A PARTNERSHIP OR COOPERATIVE, PROVIDE AN ATTACHMENT, MARKED EXHIBIT ___, WITH NAMES AND ADDRESSES OF PARTNERS, OFFICERS OR MEMBERS.

5. IF APPLICANT IS A SUBSIDIARY, PARENT, OR AFFILIATE OF ANY OTHER COMPANY, REGARDLESS OF TYPE OR INDUSTRY, PROVIDE A CHART, MARKED EXHIBIT ___, SHOWING THE RELATIONSHIPS BETWEEN THE APPLICANT AND ALL AFFILIATED COMPANIES.

IV. EXISTING AUTHORITY

1. DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE AN EXISTING CERTIFICATE(S) OF AUTHORITY ISSUED BY THE GEORGIA PUBLIC SERVICE COMMISSION?

[X] NO

[ ] YES

IF YES, CHECK CERTIFICATE TYPE(S) AND INSERT CERTIFICATE NUMBERS:

[ ] COMPETITIVE LOCAL EXCHANGE SERVICE (CLEC): L-____

[ ] INTEREXCHANGE CARRIER (IXC): X-____

[ ] ALTERNATE OPERATOR SERVICE (AOS): A-____

[ ] INSTITUTIONAL TELECOMMUNICATIONS SERVICE (ITS): P-____

[ ] PAYPHONE SERVICE PROVIDER (PSP): ____

[ ] AUTOMATIC DIALING AND ANNOUNCING DEVICE (ADAD): ____

[ ] TELEPHONE SERVICE OBSERVING EQUIPMENT (TSOE): ____

2. A) DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE CERTIFICATE AUTHORITY IN ANY OTHER STATE OR FEDERAL JURISDICTION(S)?

[ ] NO

[X] YES

IF YES, LIST STATES IN WHICH AUTHORITY HAS BEEN GRANTED: California

Cloud Computing is also operational in several other states that do not require a Certificate of Authority.

B) DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE PENDING APPLICATIONS IN ANY OTHER STATE OR FEDERAL JURISDICTION(S)?

[ ] NO

[X] YES

IF YES, LIST STATES IN WHICH APPLICATIONS ARE PENDING: Puerto Rico

C) HAS THE APPLICANT BEEN DENIED CERTIFICATION IN ANY JURISDICTION?

[X] NO

[ ] YES

IF YES, WHICH STATE(S) OR JURISDICTION(S)? _____

ATTACH A COPY OF THE ORDER(S) DENYING CERTIFICATION.

V. INTEREXCHANGE SERVICE

1. WHAT CUSTOMER CLASS(ES) DOES THE APPLICANT PROPOSE TO SERVE (CHECK ALL THAT APPLY)?

   [X] RESIDENTIAL

   [X] BUSINESS

   [ ] OTHER:_____

2. WHAT SERVICES WILL THE APPLICANT PROVIDE (CHECK ALL THAT APPLY)?

   [X] MESSAGE TELECOMMUNICATIONS SERVICE (MTS)/ DIRECT DISTANCE DIALING (DDD)

   [ ] WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

   [ ] PRIVATE LINE

   [ ] CALLING CARD

   [ ] TRAVEL CARD

   [ ] DEBIT OR PRE-PAID CARD (PROVIDE A WORKING DEBIT CARD WITH APPLICATION MATERIALS)

   [ ] TOLL LINE (GENERALLY ONLY APPLIES TO INCUMBENT LOCAL EXCHANGE CARRIERS)

   [ ] OTHER:_____

3. IF PROVIDING TOLL LINE SERVICE, ANSWER THE FOLLOWING:

   (A) EXCHANGES BETWEEN WHICH TOLL LINE OPERATES: _____

   _____

   (B) NAME OF ALL EXCHANGES WHICH RECEIVE INTEREXCHANGE SERVICE THROUGH THIS TOLL LINE:

   _____

   (C) LOCATION OF TOLL STATIONS, IF ANY: _____

   TOTAL LENGTH OF LINE INCLUDING SPURS: _____

   GENERAL ROUTE OF TOLL LINE: _____

4. TARIFFS FOR INTEREXCHANGE SERVICES ARE NO LONGER REQUIRED. DOES THE COMPANY WISH TO MAINTAIN AN INTEREXCHANGE SERVICES TARIFF WITH THE GEORGIA PUBLIC SERVICE COMMISSION?

   [X] NO

   [ ] YES

   IF YES, ATTACH AN **INTEREXCHANGE SERVICES TARIFF**, MARKED EXHIBIT ___, WHICH INCLUDES THE RATES, TERMS, AND CONDITIONS FOR ALL SERVICES.

5. AN ACCESS SERVICES TARIFF MUST BE FILED WITH THE GEORGIA PUBLIC SERVICE COMMISSION IN ORDER TO PROVIDE ACCESS SERVICES (SEE O.C.G.A. § 46-5-166(e)). DOES THE COMPANY INTEND TO PROVIDE ACCESS SERVICES?

   [X] NO

   [ ] YES

   IF YES, ATTACH AN **ACCESS SERVICES TARIFF**, MARKED EXHIBIT ___, WHICH INCLUDES THE RATES, TERMS, AND CONDITIONS FOR ALL SERVICES.

VI. TECHNICAL CAPABILITY

1. PROVIDE RESUMES AND/OR PROFILES OF THE APPLICANT'S MANAGEMENT TEAM, MARKED EXHIBIT B. DESCRIBE EACH TEAM MEMBER'S TECHNICAL QUALIFICATIONS, WHICH INCLUDE ANY RELEVANT WORK EXPERIENCE, EDUCATION, AND TRAINING.

2. DESCRIBE MECHANISM BY WHICH APPLICANT INTENDS TO BILL FOR SERVICES. APPLICANT'S NAME MUST APPEAR ON END-USER'S BILL.

   Cloud Computing Concepts will invoice customers using their current internal billing system.

3. DETAIL THE PROCESSES BY WHICH THE COMPANY PROPOSES TO HANDLE CUSTOMER SERVICE ORDERS, INQUIRIES, AND COMPLAINTS. CUSTOMER SERVICE MUST OPERATE DURING NORMAL BUSINESS HOURS (i.e., 9:00 AM - 5:00 PM, or similar) MONDAY-FRIDAY; DURING NON-BUSINESS HOURS, CUSTOMERS SHOULD BE ABLE TO LEAVE MESSAGES VIA VOICEMAIL OR A MESSAGE SERVICE. DESCRIBE HOW THE APPLICANT WILL COMPLY WITH THIS REQUIREMENT. LIST TELEPHONE NUMBERS THAT WILL BE USED FOR CUSTOMER SERVICE. APPLICANT MUST PROVIDE A TOLL-FREE NUMBER WHEREUPON INQUIRIES AND COMPLAINTS CAN BE SERVED.

   Cloud Computing Concepts handles cutomer complaints as they are received. Complaints are reviewed and responded to as soon as they are identified. The company has a toll-free number (877-247-4949).

4. PLEASE STATE WHETHER THE APPLICANT HAS EXPERIENCED CUSTOMER COMPLAINTS LODGED WITH ANY JURISDICTION'S REGULATORY AGENCY OR ATTORNEY GENERAL'S OFFICE FROM ANY NUMBER OF CUSTOMERS REPRESENTING MORE THAN 0.5% OF ALL CUSTOMERS SERVED BY THE APPLICANT WITHIN SUCH JURISDICTION.

   [X] NO

   [ ] YES

   IF YES:

   PLEASE STATE THE NAME (INCLUDING CONTACT PERSON) OF EACH REGULATORY AGENCY OR ATTORNEY GENERAL'S OFFICE, DESCRIBE THE NATURE OF THE COMPLAINTS, EXPLAIN WHETHER AND HOW SUCH COMPLAINTS HAVE BEEN RESOLVED, AND STATE YOUR PLANS TO PREVENT SUCH COMPLAINTS FROM OCCURING AGAIN.

VII. FINANCIAL CAPABILITY

1. PROVIDE THE MOST RECENT CERTIFIED REPORT ON THE EXAMINATION OF APPLICANT'S FINANCIAL STATEMENTS ALONG WITH BUSINESS PLAN ASSUMPTIONS. IF APPLICANT DOES NOT HAVE CERTIFIED FINANCIAL REPORTS PROVIDE THIS COMMISSION WITH CERTIFIED DOCUMENTATION OF FUNDS TO BE USED FOR CAPITALIZATION. Please see Exhibit "C" marked CONFIDENTIAL.

2. IS APPLICANT PRESENTLY INVOLVED IN ANY LITIGATION?

   [X] NO

   [ ] YES

   IF YES, PLEASE DESCRIBE IN DETAIL:

3. DOES THE APPLICANT AGREE TO FILE FINANCIAL REPORTS ON AN ANNUAL BASIS WITH THE COMMISSION AFTER CERTIFICATION IS GRANTED?

   [ ] NO

   [X] YES

AFFIDAVIT 1 - VERACITY OF APPLICATION AND AGREEMENT TO COMPLY WITH GEORGIA LAWS AND AGENCY RULES/ORDERS

Name: Janet Leigh

Company: Cloud Computing Concepts, LLC

Title/Position: Vice President of Operations

Address: 110 E Atlantic Avenue, Suite 420

Delray Beach, FL, 33444

Tel. No. 561-939-4020

THE INDIVIDUAL NAMED ABOVE (HEREINAFTER, "APPLICANT") PERSONALLY APPEARED BEFORE THE UNDERSIGNED, AN OFFICER DULY AUTHORIZED TO ADMINISTER OATHS. THE APPLICANT, AFTER FIRST BEING DULY SWORN, DEPOSES AND CERTIFIES THAT HE OR SHE HAS READ THE APPLICATION AND KNOWS THE CONTENTS THEREOF, AND THAT THE STATEMENTS MADE HEREIN ARE TRUE TO THE BEST OF HIS OR HER KNOWLEDGE AND BELIEF.

APPLICANT FURTHER AGREES TO ABIDE BY ALL APPLICABLE LAWS UNDER THE STATE OF GEORGIA, AS CODIFIED IN THE OFFICIAL CODE OF GEORGIA ANNOTATED; ALL APPLICABLE RULES AND REGULATIONS OF THE GEORGIA PUBLIC SERVICE COMMISSION; AND ALL FINDINGS, CONCLUSIONS, TERMS, AND CONDITIONS SET FORTH IN PERTINENT COMMISSION ORDERS.

UNDER PENALTIES OF PERJURY, APPLICANT DECLARES THAT THE STATEMENTS MADE IN THE FOREGOING APPLICATION, INCLUDING ACCOMPANYING STATEMENTS AND ATTACHMENTS ARE TRUE, COMPLETE, AND CORRECT. I UNDERSTAND THAT ANY FALSE OR MISLEADING INFORMATION IN, OR IN CONNECTION WITH, MY APPLICATION MAY BE CAUSE FOR DENIAL OR LOSS OF CERTIFICATE.

Signature of Affiant

August 22, 2023.
Date

Subscribed and sworn before me this

22 day of August, 2023.

(NOTARY PUBLIC)

(SEAL)

JENNIE PAGAN
MY COMMISSION # GG 342687
EXPIRES: October 4, 2023
Bonded Thru Notary Public Underwriters

AFFIDAVIT 2 – UNIVERSAL ACCESS FUND

The Applicant hereby acknowledges that participation and compliance with the Universal Access Fund (UAF) requirements developed by the Georgia Public Service Commission, as mandated in the Telecommunications and Competition Act of 1995 (O.C.G.A. § 46-5-160 and O.C.G.A. § 46-5-167), will be complied with.

That Applicant further acknowledges that compliance with the requirements of the UAF is necessary to receive and maintain an active Certificate of Authority to provide telecommunications service in Georgia.

The Applicant also agrees to file quarterly reports for quarters subsequent to the effective date of certification including any portion of the quarter when certificated, in conformance with the instructions attached hereto (see "Addendum – Universal Access Fund") with the full understanding that not to do so may result in revocation of this same certificate. This attested to by signature below of proper authorized company official.

Cloud Computing Concepts, LLC
(COMPANY)

(SIGNATURE)

Subscribed and sworn before me this

22 day of August, 2023.

(NOTARY PUBLIC)

(SEAL)

JENNIE PAGAN
MY COMMISSION # GG 342687
EXPIRES: October 4, 2023
Bonded Thru Notary Public Underwriters

AFFIDAVIT 3 – FAMILY VIOLENCE SHELTER CONFIDENTIALITY ACT

Personally appeared before me, an officer duly authorized to administer oaths, Janet Leigh,
who, after being duly sworn, deposes and says that he or she is Vice President of Operations
of Applicant, certified telephone service provider or directory information provider.

1.

I make this affidavit on the basis of my personal knowledge.

2.

I have read the May 13, 2005 Order and the August 30, 2005 Amendatory Order in Georgia Public Service Commission ("Commission") Docket No. 19553-U, Implementation of Senate Bill 147, the Family Violence Shelter Confidentiality Act of 2004 (O.C.G.A. § 46-5-7). I have also read the Commission Staff Memorandum dated May 1, 2007 (see "Addendum – Family Violence Shelter Confidentiality Act") that summarizes the requirements under O.C.G.A. § 46-5-7 and the Commission orders issued pursuant to that Code Section of providers of telephone service in the State of Georgia or any other entity that publishes, disseminates, or otherwise provides telephone directory information or listings of telephone subscribers in the State of Georgia.

3.

The Applicant agrees that it will satisfy the minimum requirements set forth in the Commission orders and Staff Memorandum referenced in paragraph 2 of this affidavit to protect the confidentiality of the location and address of family violence shelters in the State of Georgia.

4.

Pursuant to O.C.G.A. § 46-5-7, the Applicant submits this affidavit as its plan to protect the confidentiality of the location and address of family violence shelters in the State of Georgia.

FURTHER AFFIANT SAITH NOT.

Cloud Computing Concepts LLC
(COMPANY)

(SIGNATURE)

Subscribed and sworn before me this
22 day of August, 2023.

(NOTARY PUBLIC)

(SEAL)

JENNIE PAGAN
MY COMMISSION # GG 342857
EXPIRES: October 4, 2023
Bonded Thru Notary Public Underwriters

Cloud Computing Concepts, LLC

Exhibit A

Secretary of State Certificate

Control Number : 23172453

STATE OF GEORGIA

Secretary of State

Corporations Division
313 West Tower
2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

CERTIFICATE OF AUTHORITY

I, **Brad Raffensperger**, the Secretary of State and the Corporation Commissioner of the State of Georgia, hereby certify under the seal of my office that

Cloud Computing Concepts LLC
a Foreign Limited Liability Company

has been duly formed under the laws of **Delaware** and has filed an application meeting the requirements of Georgia law to transact business as a **Foreign Limited Liability Company** in this state.

WHEREFORE, by the authority vested in me as Secretary of State, the above **Foreign Limited Liability Company** is hereby granted, on **08/10/2023**, a certificate of authority to transact business in the State of Georgia as provided by Title 14 of the Official Code of Georgia Annotated. Attached hereto is a true and correct copy of said application.

WITNESS my hand and official seal in the City of Atlanta and the State of Georgia on **08/14/2023**.

Brad Raffensperger

Brad Raffensperger
Secretary of State

Cloud Computing Concepts, LLC

Exhibit B

Copy of Charter

Delaware

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "CLOUD COMPUTING CONCEPTS LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE SEVENTEENTH DAY OF DECEMBER, A.D. 2009.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE NOT BEEN ASSESSED TO DATE.



Jeffrey W. Bullock, Secretary of State

4749501 8300

091109621

AUTHENTICATION: 7705702

DATE: 12-17-09

You may verify this certificate online at corp.delaware.gov/authver.shtml

Department of State: Division of Corporations

Allowable Characters

HOME

Entity Details

THIS IS NOT A STATEMENT OF GOOD STANDING

File Number:	4749501	Incorporation Date / Formation Date:	11/4/2009 (mm/dd/yyyy)
Entity Name:	CLOUD COMPUTING CONCEPTS LLC		
Entity Kind:	Limited Liability Company	Entity Type:	General
Residency:	Domestic	State:	DELAWARE

REGISTERED AGENT INFORMATION

Name:	CORPORATION SERVICE COMPANY		
Address:	251 LITTLE FALLS DRIVE		
City:	WILMINGTON	County:	New Castle
State:	DE	Postal Code:	19808
Phone:	302-636-5401		

Additional Information is available for a fee. You can retrieve Status for a fee of $10.00 or more detailed information including current franchise tax assessment, current filing history and more for a fee of $20.00.
Would you like ○ Status ○ Status,Tax & History Information

Submit

View Search Results New Entity Search

For help on a particular field click on the Field Tag to take you to the help area.

Cloud Computing Concepts, LLC

Exhibit C

Directors and Principal Stockholders

President – Richard Mancinelli

Address: 110 E. Atlantic Avenue, Suite 420, Delray Beach, FL. 33444

Phone: 561-939-4015

Fax: 561-327-2847

Shareholders:	**% Owned**
Richard Mancinelli	100%

Cloud Computing Concepts, LLC

Exhibit D

Resumes

Rick Mancinelli, President

Summary:

Seasoned technology and telecommunications expert with nearly 30 years of experience in all phases of architecture, engineering, implementation, and management. Father to two awesome boys, avid boater, sim racer, and motorsports fan. A frequent public speaker and panelist that is driven by a desire to help others in any way possible.

Experience:

Cloud Computing Concepts LLC (Delray Beach, FL)
Founder & CEO (January 2010 to Present)

BISG, Inc.
President & CEO (February 2000-July 2011)

Heritage Data Systems, Inc.
Vice President of Technology (November 1995-February 2000)

Digital Technologies/Polar Communications
Director of Information Technology (May 1993-November 1995)

Glendenning Mortgage Corporation
IS Manager (February 1991-May 1993)

Education:

Monmouth University (1990-1993)
Computer Science

Cloud Computing Concepts, LLC

Exhibit E

CONFIDENTIAL FINANCIALS

Cloud Computing Concepts, Inc
Balance Sheet
For the Year Ended December 31, 2022
PUBLIC VERSION

Current Assets		
Cash & Cash Equivalents	$	[redacted]
Accounts Receivable	$	[redacted]
Other Current Assets	$	[redacted]
Total Current Assets	$	[redacted]
Property, Plant & Equipment	$	[redacted]
Other non-current Assets	$	-
Total Assets	$	[redacted]
Current Liabilities		
Accounts Payable	$	[redacted]
Accrued Liabilities	$	[redacted]
Total Current Liabilities	$	[redacted]
Other non-current Liabilities	$	[redacted]
Equity		
Capital	$	[redacted]
Retained Earnings	$	[redacted]
Total Equity	$	[redacted]
Total Liabilities and Equity	$	[redacted]

Cloud Computing Concepts, Inc
Income Statement
For the Year Ended December 31, 2022
PUBLIC VERSION

Revenues	$ [redacted]
Cost of Sales	$ [redacted]
Gross Margin	$ [redacted]
Sales, General & Adminstrative Expenses	$ [redacted]
Marketing Expenses	$
Other Expenses	$
Earnings Before Income Taxes	$ [redacted]

Cloud Computing Concepts, Inc
Statement of Cash Flows
For the Year Ended December 31, 2022
PUBLIC VERSION

Cash & Cash Equivalents - 12/31/2021	$ [redacted]
Cash & Cash Equivalents - 12/31/2022	$ [redacted]
Increase (Decrease) in Cash Flows	$ [redacted]
Cash Flow Changes from Operating Activities	$ [redacted]
Cash Flow Changes from Investing Activities	$ [redacted]
Cash Flow Changes from Financing Activities	$ [redacted]
Increase (Decrease) in Cash Flows	$ [redacted]