



Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

July 20, 2023

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

**RE: Order Establishing A Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for June 2023**

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Report, reflecting data for June 2023. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Monthly Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

The Commission required single hard copy will be provided at a later date once the Alternative Electronic Filing Procedure policy has been discontinued.

If you have any questions, please call Cheryl Johnson at 404-506-6837.

Sincerely,

/s/ Kelley M. Balkcom

Kelley M. Balkcom
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

**GEORGIA POWER COMPANY
DOCKET NO. 42516**

PSC Monthly Bad Debt Report

**BASIS FOR THE ASSERTION THAT THE
INFORMATION SUBMITTED IS TRADE SECRET**

As part of Georgia Power Company's 2019 Rate Case filed in Docket No. 42516, Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for April, May, and June 2023. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PUBLIC DISCLOSURE

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	Definition	2020	2020
		APR	MAY
Number of customers	Number of Customers - All Classes	2,603,894	2,609,476
Dollar amount billed	Revenue - Total Electric Service	\$ 534,166,504	\$ 546,449,772
Total receipts	Sum of Payments	\$ 618,076,819	\$ 620,714,909
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts	1,597	1,816
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	\$ 764,642	\$ 751,775
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise	9,915	10,364
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	\$ 1,473,385	\$ 1,428,682
Total number of accounts past due	Number of Accounts 30+ days in Arrears	485,341	452,738
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears	482,495	448,843
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears	152,201	164,851
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears	29,442	72,952
120+ days past due	Number of Accounts in 120+ Days Arrears	4,636	18,461
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears	\$ 77,657,240	\$ 64,989,060
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears	\$ 19,621,261	\$ 22,160,595
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears	\$ 3,039,687	\$ 8,955,213
120+ days past due	Dollars of Accounts in 120+ Days Arrears	\$ 1,539,164	\$ 3,066,318
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears	\$ 101,857,351	\$ 99,171,183
Number of customers charged a late payment fee	Number of Accounts billed late payment charge	-	-
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge	\$ -	\$ -
Number of disconnection notices issued	Disconnect messages issued on bill	441,524	371,711
Number of installment payment plans (A) established	Installment payment plans established	-	-
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established	-	-
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as sheltering in place	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers who self-identified as shelter	\$ -	\$ -
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt	-	-
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment	-	-
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment	-	-
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	9,199	8,038
Net dollar value of accounts written off as uncollectible	Net Charge Off	\$ 943,300	\$ 669,781
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay	250	258
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay	119	83

PUBLIC DISCLOSURE

2020	2020	2020	2020	2020	2020	2020	2021	2021	2021	2021	2021	2021
JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
2,613,933	2,616,668	2,620,192	2,624,760	2,629,842	2,632,262	2,635,402	2,639,760	2,642,999	2,647,099	2,651,534	2,655,359	2,658,003
\$ 660,476,216	\$ 777,186,872	\$ 809,239,741	\$ 772,862,524	\$ 599,803,112	\$ 556,550,801	\$ 604,370,234	\$ 638,668,758	\$ 610,583,476	\$ 583,732,918	\$ 545,186,814	\$ 551,944,931	\$ 694,858,754
\$ 658,237,393	\$ 715,600,602	\$ 854,564,450	\$ 897,365,337	\$ 738,772,517	\$ 643,583,179	\$ 642,525,659	\$ 735,453,276	\$ 702,803,727	\$ 716,661,954	\$ 645,819,034	\$ 647,315,217	\$ 694,642,624
1,640	1,926	2,050	1,900	2,020	1,893	1,674	1,933	1,714	1,984	2,107	2,073	2,266
\$ 612,815	\$ 746,196	\$ 1,020,347	\$ 1,132,333	\$ 987,462	\$ 979,959	\$ 1,172,230	\$ 1,020,430	\$ 1,160,680	\$ 814,640	\$ 876,368	\$ 1,231,158	\$ 1,373,429
10,536	7,745	8,038	8,033	8,188	6,932	2,776	2,165	2,347	2,834	2,515	2,122	2,503
\$ 1,202,473	\$ 1,192,726	\$ 868,859	\$ 860,620	\$ 1,052,141	\$ 877,778	\$ 574,605	\$ 453,642	\$ 490,955	\$ 593,244	\$ 527,376	\$ 442,324	\$ 523,203
433,925	372,173	367,082	401,148	406,629	485,361	504,536	491,449	407,173	407,694	427,213	392,483	370,601
429,328	368,827	365,112	400,051	405,171	481,640	502,564	489,087	388,371	402,966	425,272	380,799	363,317
171,448	95,257	40,708	39,463	42,860	60,092	81,182	76,216	78,130	55,998	58,763	53,659	48,915
91,061	52,974	11,915	5,312	6,899	10,219	14,955	20,672	22,003	19,841	18,130	17,447	14,216
43,375	30,930	8,116	1,962	1,800	2,875	5,216	6,938	11,079	11,663	11,042	9,273	8,137
\$ 60,691,953	\$ 58,509,902	\$ 68,957,334	\$ 76,539,892	\$ 71,035,897	\$ 64,323,498	\$ 65,132,288	\$ 70,742,946	\$ 56,607,877	\$ 57,264,283	\$ 59,996,814	\$ 54,423,072	\$ 48,822,981
\$ 20,586,753	\$ 11,284,821	\$ 5,390,060	\$ 5,115,119	\$ 5,494,386	\$ 7,059,995	\$ 7,834,299	\$ 7,656,268	\$ 8,407,564	\$ 5,675,507	\$ 5,996,862	\$ 5,331,877	\$ 5,693,240
\$ 11,530,631	\$ 6,170,155	\$ 2,006,827	\$ 1,069,664	\$ 1,035,598	\$ 1,393,188	\$ 1,942,832	\$ 2,218,104	\$ 2,300,183	\$ 2,364,565	\$ 2,500,231	\$ 3,091,189	\$ 2,600,253
\$ 7,607,774	\$ 7,470,511	\$ 3,565,776	\$ 1,462,203	\$ 1,029,419	\$ 992,564	\$ 1,631,965	\$ 2,273,365	\$ 3,106,975	\$ 3,758,493	\$ 4,163,327	\$ 4,050,907	\$ 4,266,857
\$ 100,417,113	\$ 83,435,389	\$ 79,919,995	\$ 84,186,879	\$ 78,595,301	\$ 73,769,245	\$ 76,541,383	\$ 82,890,684	\$ 70,422,599	\$ 69,062,847	\$ 72,657,234	\$ 66,897,045	\$ 61,383,332
-	-	-	14,762	357,967	313,633	311,065	322,914	355,035	313,297	306,451	298,463	289,726
\$ -	\$ -	\$ -	\$ 53,994	\$ 1,519,041	\$ 1,187,544	\$ 1,168,073	\$ 1,247,064	\$ 1,471,746	\$ 1,268,950	\$ 1,211,966	\$ 1,244,455	\$ 1,187,226
419,657	343,721	345,303	389,268	393,772	398,517	393,480	383,729	407,460	370,498	352,129	355,316	345,822
27,689	56,371	29,646	21,781	-	-	-	-	-	-	-	-	-
\$ 16,190,126	\$ 31,134,157	\$ 16,030,123	\$ 10,556,536	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
-	-	-	-	-	-	-	-	-	-	3,100	3,634	1,431
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,464,322	\$ 1,720,813	\$ 1,072,505
-	111	1,126	4,707	3,332	2,546	2,153	1,097	2,046	107,064	10,954	-	-
-	1	40	364	1,375	1,445	2,297	1,193	1,458	1,273	912	812	629
-	15,223	24,929	18,633	20,313	17,215	18,062	17,308	18,790	19,979	17,099	18,387	20,838
-	9,816	19,458	14,806	16,727	13,569	13,077	11,488	13,350	15,101	13,240	14,796	15,481
4,631	4,960	5,601	9,505	11,173	8,816	8,045	8,446	7,415	8,505	8,359	7,396	6,754
\$ 31,896	\$ 91,020	\$ 545,532	\$ 2,384,465	\$ 3,040,820	\$ 1,222,478	\$ 2,059,537	\$ 1,763,256	\$ 700,810	\$ 957,583	\$ 1,354,911	\$ 1,448,371	\$ 446,377
426	2,523	4,287	501	168	157	291	423	255	548	279	143	354
101	778	751	1,624	1,686	1,790	1,855	1,307	1,552	1,306	961	721	587

PUBLIC DISCLOSURE

2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022	2022
JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY
2,659,883	2,663,750	2,665,348	2,667,865	2,670,816	2,672,926	2,676,745	2,678,540	2,682,477	2,685,547	2,687,272	2,691,260	2,693,769
\$ 779,522,095	\$ 875,306,935	\$ 816,211,094	\$ 649,815,539	\$ 606,122,421	\$ 630,272,457	\$ 663,591,955	\$ 684,878,236	\$ 614,523,769	\$ 607,831,653	\$ 673,415,639	\$ 934,877,210	\$ 1,071,532,870
\$ 797,823,999	\$ 889,016,100	\$ 919,357,513	\$ 835,254,511	\$ 747,339,578	\$ 688,310,972	\$ 724,508,341	\$ 769,599,088	\$ 743,040,622	\$ 724,526,636	\$ 717,503,855	\$ 825,872,201	\$ 1,120,880,822
2,603	2,590	2,245	2,306	2,577	2,179	2,156	2,113	2,055	2,116	2,246	2,159	2,184
\$ 1,173,116	\$ 1,253,619	\$ 1,106,860	\$ 1,006,353	\$ 1,121,963	\$ 1,351,403	\$ 873,990	\$ 879,207	\$ 803,652	\$ 1,002,832	\$ 970,819	\$ 975,354	\$ 1,138,631
2,304	2,276	1,927	1,886	1,932	1,574	1,534	1,609	2,095	1,823	1,847	1,961	1,777
\$ 494,928	\$ 488,791	\$ 412,272	\$ 409,655	\$ 441,150	\$ 330,157	\$ 333,763	\$ 337,048	\$ 420,835	\$ 381,730	\$ 379,604	\$ 405,137	\$ 354,401
389,794	411,197	431,430	453,115	427,778	421,928	429,078	428,458	405,675	399,565	381,586	398,093	430,465
386,956	409,494	429,853	451,135	426,330	419,699	426,767	425,804	404,218	398,083	380,092	396,534	428,478
43,980	46,356	50,069	57,571	55,885	61,988	61,745	59,757	48,614	54,091	53,469	65,659	61,161
8,104	6,801	7,145	8,049	8,883	10,520	12,346	12,376	10,105	9,637	10,118	12,167	13,254
4,180	2,349	2,330	2,444	2,574	3,165	4,079	4,813	4,205	4,062	3,601	4,010	4,672
\$ 61,172,748	\$ 72,986,034	\$ 82,511,792	\$ 83,278,565	\$ 65,380,967	\$ 58,683,591	\$ 69,299,269	\$ 66,414,341	\$ 66,767,359	\$ 60,665,911	\$ 54,925,953	\$ 62,151,311	\$ 84,661,369
\$ 3,814,528	\$ 4,186,483	\$ 5,585,883	\$ 6,278,163	\$ 6,297,011	\$ 5,841,149	\$ 5,845,742	\$ 5,497,110	\$ 4,650,800	\$ 5,982,194	\$ 5,444,631	\$ 7,049,264	\$ 6,594,669
\$ 1,240,738	\$ 685,693	\$ 799,392	\$ 847,006	\$ 1,192,887	\$ 1,241,355	\$ 1,340,176	\$ 1,141,707	\$ 969,156	\$ 1,230,328	\$ 1,204,302	\$ 1,405,004	\$ 2,002,089
\$ 2,073,126	\$ 870,614	\$ 768,303	\$ 558,846	\$ 600,430	\$ 716,982	\$ 1,033,968	\$ 1,063,693	\$ 976,625	\$ 922,664	\$ 917,555	\$ 1,113,776	\$ 1,244,917
\$ 68,301,141	\$ 78,728,824	\$ 89,665,371	\$ 90,962,581	\$ 73,471,295	\$ 66,483,077	\$ 77,519,156	\$ 74,116,851	\$ 73,363,941	\$ 68,801,096	\$ 62,492,441	\$ 71,719,353	\$ 94,503,044
337,961	365,448	394,569	410,739	363,644	343,016	360,803	380,821	355,621	338,854	309,239	336,359	388,991
\$ 1,389,258	\$ 1,505,937	\$ 1,769,981	\$ 1,879,837	\$ 1,434,776	\$ 1,282,933	\$ 1,420,221	\$ 1,482,269	\$ 1,449,650	\$ 1,386,109	\$ 1,172,732	\$ 1,356,722	\$ 1,770,405
365,703	379,666	399,056	418,048	405,666	395,114	395,088	403,361	379,850	380,385	373,458	380,814	421,496
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249	-	-	-	-	-	-	-	-	-	-	-	-
\$ 286,477	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
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352	545											
21,393	22,838	25,755	27,595	24,973	26,561	11,266	24,124	18,869	20,601	18,902	20,168	20,594
15,484	16,338	18,166	20,150	18,568	19,340	8,605	17,945	14,264	15,757	14,776	15,838	15,926
6,601	8,992	9,354	9,535	9,789	9,943	9,096	8,460	9,340	9,866	9,075	8,400	7,647
\$ 802,300	\$ 1,974,915	\$ 2,348,585	\$ 1,664,249	\$ 1,858,673	\$ 1,903,667	\$ 1,436,410	\$ 926,720	\$ 1,075,562	\$ 1,564,498	\$ 1,482,307	\$ 1,178,248	\$ 1,100,484
435	415	390	197	187	222	551	690	644	357	311	655	741
1,720	2,481	3,040	3,189	2,608	1,919	1,417	2,026	1,566	1,676	1,225	1,181	1,582

PUBLIC DISCLOSURE

2022	2022	2022	2022	2022	2023	2023	2023	2023	2023	2023
AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
2,697,837	2,700,953	2,704,609	2,708,441	2,712,780	2,716,089	2,719,185	2,723,390	2,726,952	2,729,946	2,733,431
\$ 1,011,517,765	\$ 945,429,949	\$ 705,494,361	\$ 624,952,565	\$ 685,265,335	\$ 759,090,217	\$ 657,530,511	\$ 613,217,812	REDACTED	REDACTED	REDACTED
\$ 1,097,074,546	\$ 1,044,785,473	\$ 935,528,684	\$ 740,389,913	\$ 726,800,945	\$ 838,716,699	\$ 790,682,631	\$ 713,035,090	REDACTED	REDACTED	REDACTED
2,146	2,025	2,101	1,903	1,736	1,947	1,745	1,994	1,729	1,617	1,830
\$ 1,197,735	\$ 801,072	\$ 1,079,426	\$ 832,168	\$ 840,390	\$ 720,118	\$ 843,886	\$ 805,639	\$ 706,725	\$ 953,246	\$ 986,839
2,183	1,746	1,816	1,795	1,593	1,797	1,782	2,116	1,778	2,002	2,038
\$ 455,137	\$ 351,225	\$ 366,694	\$ 356,324	\$ 306,382	\$ 369,334	\$ 340,257	\$ 425,502	\$ 346,880	\$ 397,164	\$ 389,221
449,574	455,303	435,535	339,279	429,243	398,821	398,328	354,728	374,952	383,279	388,408
447,479	453,530	430,025	322,807	427,317	396,950	395,688	353,139	373,090	381,239	386,691
64,758	67,393	68,408	70,331	71,383	65,204	59,276	43,065	53,845	53,068	59,735
13,282	12,572	12,479	15,072	17,131	17,636	14,424	10,718	10,300	12,413	13,505
5,290	4,901	4,636	4,929	6,276	7,545	6,733	4,688	4,344	4,272	4,901
\$ 95,851,667	\$ 89,118,869	\$ 84,430,507	\$ 51,919,816	\$ 68,176,292	\$ 67,699,183	\$ 70,445,569	\$ 53,389,237	\$ 55,461,248	\$ 57,572,780	\$ 59,066,930
\$ 7,582,656	\$ 9,381,115	\$ 8,611,255	\$ 9,494,013	\$ 8,293,810	\$ 7,906,695	\$ 6,690,960	\$ 5,721,712	\$ 6,832,288	\$ 5,920,143	\$ 6,084,400
\$ 1,625,252	\$ 1,775,403	\$ 1,738,066	\$ 2,105,244	\$ 2,760,178	\$ 2,571,176	\$ 1,826,387	\$ 1,211,772	\$ 1,414,259	\$ 1,720,056	\$ 1,654,211
\$ 1,397,777	\$ 1,283,429	\$ 1,394,766	\$ 1,426,161	\$ 2,127,349	\$ 2,520,456	\$ 2,364,253	\$ 1,491,374	\$ 1,400,455	\$ 1,524,348	\$ 1,832,948
\$ 106,457,351	\$ 101,558,815	\$ 96,174,593	\$ 64,945,234	\$ 81,357,629	\$ 80,697,510	\$ 81,327,170	\$ 61,814,095	\$ 65,108,251	\$ 66,737,328	\$ 68,638,489
420,530	418,085	382,574	196,852	179,325	90,240	310,264	318,820	297,744	321,594	322,560
\$ 1,985,965	\$ 1,972,148	\$ 1,770,280	\$ 850,571	\$ 779,177	\$ 483,159	\$ 1,414,369	\$ 1,403,719	\$ 1,242,272	\$ 1,318,293	\$ 1,287,556
444,294	445,858	441,418	437,517	398,385	350,259	389,560	356,218	371,969	389,155	397,443
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-	-	-	-	-	-	-	-	-	-	-
27,604	29,648	26,488	26,756	19,154	16,537	19,871	18,976	14,368	17,790	21,567
20,570	22,464	20,657	22,275	15,723	11,441	13,991	13,982	10,437	12,854	16,173
9,998	11,766	12,227	12,040	10,333	9,539	8,710	10,149	10,206	9,558	9,228
\$ 1,442,897	\$ 2,063,243	\$ 2,793,316	\$ 2,675,387	\$ 2,084,179	\$ 1,573,753	\$ 1,128,406	\$ 1,538,215	\$ 2,169,714	\$ 1,880,667	\$ 1,406,642
759	527	294	262	418	531	547	437	234	307	607
2,982	2,776	1,910	2,171	1,412	1,277	1,397	1,348	1,105	1,278	1,396

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition	2020	2020	2020	2020	2020	2020
		APR	MAY	JUNE	JULY	AUGUST	SEPTEMBER
Number of customers	Number of Residential Customers	2,267,594	2,273,185	2,277,482	2,279,582	2,282,827	2,286,941
Dollar amount billed	Residential Revenue	\$ 224,293,003	\$ 232,222,139	\$ 320,244,149	\$ 385,710,671	\$ 401,084,269	\$ 371,042,233
Total receipts	Residential Sum of Payments	\$ 262,420,341	\$ 269,081,270	\$ 286,415,108	\$ 340,383,734	\$ 394,704,288	\$ 410,546,643
Number of customers charged a security deposit	Count of security deposits charged for new accounts	1,182	1,282	1,107	1,202	1,209	1,087
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	\$ 207,312	\$ 233,730	\$ 179,035	\$ 211,482	\$ 258,582	\$ 191,587
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise	8,470	9,406	4,907	7,791	8,133	8,110
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	\$ 1,058,482	\$ 1,149,778	\$ 548,717	\$ 1,153,018	\$ 1,151,531	\$ 1,215,569
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears	449,088	417,351	402,299	344,897	344,629	378,446
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears	446,793	413,915	398,225	342,244	343,322	377,645
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears	142,798	151,368	158,146	86,358	35,698	35,716
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears	26,763	67,110	82,782	47,145	9,321	3,991
120+ days past due	Number of Residential Accounts in 120+ Days Arrears	3,601	16,375	39,319	26,861	6,185	1,266
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears	\$ 55,506,406	\$ 46,264,658	\$ 42,298,839	\$ 44,299,656	\$ 52,738,351	\$ 62,016,369
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears	\$ 16,506,946	\$ 16,768,584	\$ 15,331,624	\$ 7,592,993	\$ 2,591,350	\$ 2,964,284
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears	\$ 2,284,124	\$ 7,349,937	\$ 8,886,025	\$ 4,142,457	\$ 619,961	\$ 219,772
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears	\$ 309,147	\$ 1,658,821	\$ 5,342,839	\$ 4,674,192	\$ 1,172,817	\$ 162,370
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears	\$ 74,606,622	\$ 72,041,998	\$ 71,859,328	\$ 60,709,298	\$ 57,122,479	\$ 65,362,795
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge	-	-	-	-	0	14,148
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 45,829
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill	438,882	350,199	397,657	325,173	328,179	371,821
Number of installment payment plans (A) established	Number of Residential installment payment plans established	-	-	26,937	54,627	28,762	21,423
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established	\$ -	\$ -	\$ 13,001,978	\$ 27,899,985	\$ 13,413,590	\$ 8,774,262
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-	91	1,070	4,536
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt	-	-	-	1	38	358
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment	-	-	-	13,640	22,210	16,727
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpayment	-	-	-	8,881	17,454	13,213
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	8,831	7,684	4,473	4,923	4,433	8,642
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay	250	258	426	2,523	4,287	501
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay	119	83	101	778	751	1,624

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	2020	2020	2020	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021
	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
Number of customers	2,291,382	2,293,334	2,296,077	2,300,194	2,302,948	2,306,600	2,310,317	2,313,560	2,315,579	2,317,209	2,320,810	2,322,328	2,324,842	2,327,258
Dollar amount billed	\$ 241,878,777	\$ 226,179,453	\$ 271,249,044	\$ 303,302,172	\$ 279,461,049	\$ 253,970,569	\$ 226,593,617	\$ 224,501,258	\$ 321,746,685	\$ 363,088,187	\$ 397,837,549	\$ 370,567,763	\$ 250,185,889	\$ 234,434,553
Total receipts	\$ 325,532,543	\$ 280,224,306	\$ 291,625,863	\$ 336,829,441	\$ 319,607,916	\$ 324,572,023	\$ 279,608,724	\$ 273,749,289	\$ 301,149,374	\$ 352,303,478	\$ 391,088,178	\$ 402,890,056	\$ 343,728,355	\$ 295,053,352
Number of customers charged a security deposit	1,157	1,118	1,000	1,096	975	1,230	1,256	1,218	1,416	1,749	1,723	1,465	1,527	1,741
Dollar value of security deposits charged for a new account	\$ 197,936	\$ 202,088	\$ 186,155	\$ 226,495	\$ 174,445	\$ 241,195	\$ 202,592	\$ 227,241	\$ 262,329	\$ 303,010	\$ 272,524	\$ 263,142	\$ 259,748	\$ 277,734
Number accounts that transferred a security deposit to a new premise	8,180	7,001	2,701	2,095	2,265	2,744	2,431	2,052	2,431	2,225	2,198	1,861	1,817	1,870
Dollar value of security deposits transferred to a new premise	\$ 1,270,596	\$ 1,031,586	\$ 544,295	\$ 422,737	\$ 454,979	\$ 548,294	\$ 495,341	\$ 415,669	\$ 492,703	\$ 448,060	\$ 442,342	\$ 377,459	\$ 366,980	\$ 380,110
Total number of accounts past due	382,331	457,786	476,618	464,609	387,780	387,897	405,404	370,647	348,643	367,609	388,506	405,596	426,845	403,520
30 - 60 days past due	381,189	456,205	474,854	462,694	370,161	383,479	403,771	359,345	341,705	365,248	387,137	404,353	425,309	402,253
60 - 90 days past due	38,974	53,496	75,622	71,219	74,015	52,640	54,986	50,447	44,779	40,007	42,584	45,793	53,268	51,989
90 - 120 days past due	5,727	8,840	13,275	18,918	20,473	18,627	17,097	16,479	13,162	6,852	5,670	6,014	6,923	7,787
120+ days past due	1,267	2,325	4,529	6,207	10,314	10,980	10,565	8,935	7,773	3,764	1,943	1,871	2,046	2,186
30 - 60 days past due	\$ 57,278,640	\$ 49,458,284	\$ 49,229,306	\$ 53,917,544	\$ 47,619,232	\$ 48,328,477	\$ 46,985,796	\$ 39,757,473	\$ 36,562,903	\$ 48,370,561	\$ 57,317,886	\$ 63,770,668	\$ 65,372,848	\$ 47,999,093
60 - 90 days past due	\$ 4,076,497	\$ 5,341,116	\$ 5,937,687	\$ 5,386,875	\$ 6,373,013	\$ 4,653,639	\$ 4,693,951	\$ 4,037,274	\$ 3,046,559	\$ 2,392,856	\$ 2,930,365	\$ 3,426,152	\$ 4,359,281	\$ 4,291,695
90 - 120 days past due	\$ 531,143	\$ 978,578	\$ 1,521,239	\$ 1,761,024	\$ 1,850,813	\$ 1,982,563	\$ 2,136,579	\$ 2,576,132	\$ 1,322,547	\$ 463,904	\$ 315,870	\$ 408,132	\$ 515,807	\$ 648,677
120+ days past due	\$ 167,789	\$ 335,182	\$ 851,511	\$ 1,495,373	\$ 2,290,357	\$ 2,898,036	\$ 3,446,417	\$ 3,414,968	\$ 3,465,533	\$ 1,456,078	\$ 358,096	\$ 258,826	\$ 292,024	\$ 320,460
Total dollar value of accounts past due	\$ 62,054,068	\$ 56,113,161	\$ 57,539,743	\$ 62,560,816	\$ 58,133,414	\$ 57,862,715	\$ 57,262,743	\$ 49,785,848	\$ 44,397,543	\$ 52,683,399	\$ 60,922,217	\$ 67,863,779	\$ 70,539,961	\$ 53,259,924
Number of customers charged a late payment fee	341,223	295,347	294,087	303,423	336,971	296,632	290,469	282,210	273,023	320,918	347,522	373,729	387,163	344,407
Dollar value of late payment fees charged	\$ 1,174,786	\$ 851,776	\$ 829,135	\$ 908,367	\$ 1,097,518	\$ 950,661	\$ 956,805	\$ 892,291	\$ 839,193	\$ 1,056,527	\$ 1,197,286	\$ 1,338,666	\$ 1,371,451	\$ 1,075,830
Number of disconnection notices issued	377,588	381,279	376,649	366,525	389,465	354,206	336,070	338,995	329,606	349,135	362,751	381,216	398,312	387,429
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	3,100	3,634	1,431	249	-	-	-
Dollars associated with installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,464,322	\$ 1,720,813	\$ 1,072,505	\$ 286,477	\$ -	\$ -	\$ -
Number of installment payment plans (A) billed in full	3,248	2,453	1,157	1,065	2,035	104,250	10,839	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	1,320	1,399	2,208	1,145	1,367	1,256	1,020	781	605	345	543	-	-	-
Number of disconnections for nonpayment	18,513	15,897	16,343	15,233	16,858	17,965	15,179	16,706	19,124	19,381	20,746	23,156	25,301	22,715
Number of service reconnections after disconnection for nonpayment	15,067	12,460	11,805	10,143	11,992	13,639	11,900	13,557	14,297	14,204	14,931	16,735	18,624	17,305
Gross number of accounts written off as uncollectible	10,054	7,995	7,847	8,164	7,169	8,001	7,867	6,933	6,498	6,389	8,797	9,103	9,302	9,509
Number of accounts from PrePay to Post Pay	168	157	291	423	255	548	279	143	354	435	415	390	197	187
Number of accounts from Post Pay to PrePay	1,686	1,790	1,855	1,307	1,552	1,306	961	721	587	1,720	2,481	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022	2023
RESIDENTIAL CLASS ONLY	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY
Number of customers	2,329,283	2,333,036	2,334,252	2,337,847	2,340,488	2,341,972	2,345,570	2,347,882	2,351,695	2,354,584	2,358,486	2,362,390	2,366,818	2,370,264
Dollar amount billed	\$ 267,894,785	\$ 295,604,824	\$ 312,353,342	\$ 257,682,148	\$ 240,577,229	\$ 257,252,492	\$ 376,488,508	\$ 429,788,616	\$ 406,206,594	\$ 377,578,776	\$ 256,666,760	\$ 237,740,594	\$ 282,473,724	\$ 328,835,998
Total receipts	\$ 287,026,623	\$ 310,959,791	\$ 347,702,969	\$ 318,841,233	\$ 285,706,509	\$ 277,659,910	\$ 310,419,010	\$ 407,618,480	\$ 418,494,179	\$ 426,328,565	\$ 358,697,307	\$ 305,845,940	\$ 300,537,081	\$ 345,267,132
Number of customers charged a security deposit	1,428	1,408	1,350	1,313	1,402	1,457	1,342	1,463	1,349	1,317	1,358	1,238	1,131	1,206
Dollar value of security deposits charged for a new account	\$ 225,513	\$ 217,205	\$ 209,371	\$ 216,945	\$ 236,682	\$ 238,239	\$ 233,339	\$ 257,141	\$ 230,600	\$ 232,442	\$ 230,213	\$ 203,983	\$ 185,715	\$ 189,561
Number accounts that transferred a security deposit to a new premise	1,525	1,471	1,562	2,028	1,753	1,778	1,901	1,709	2,094	1,685	1,752	1,738	1,545	1,724
Dollar value of security deposits transferred to a new premise	\$ 305,282	\$ 299,710	\$ 314,473	\$ 398,989	\$ 349,155	\$ 351,969	\$ 378,502	\$ 323,636	\$ 411,097	\$ 322,128	\$ 336,704	\$ 328,439	\$ 288,207	\$ 330,124
Total number of accounts past due	395,102	401,781	403,195	382,574	376,464	359,590	373,510	404,974	424,477	430,909	410,736	318,389	400,550	370,212
30 - 60 days past due	393,138	399,821	401,170	381,372	375,255	358,415	372,187	403,405	422,798	429,403	405,895	303,215	398,863	368,542
60 - 90 days past due	56,924	56,466	55,134	44,777	49,592	49,084	60,877	56,394	59,922	62,563	63,420	65,332	65,676	59,025
90 - 120 days past due	9,126	10,725	10,964	8,850	8,506	8,958	10,823	11,834	11,831	11,210	10,940	13,486	15,381	15,454
120+ days past due	2,633	3,409	4,188	3,627	3,536	3,185	3,544	4,142	4,685	4,305	3,983	4,292	5,504	6,580
30 - 60 days past due	\$ 43,647,028	\$ 49,639,720	\$ 52,905,055	\$ 53,981,008	\$ 45,837,254	\$ 40,842,374	\$ 42,586,842	\$ 59,562,322	\$ 70,275,067	\$ 69,992,841	\$ 62,931,335	\$ 36,760,898	\$ 45,458,842	\$ 46,466,311
60 - 90 days past due	\$ 4,016,738	\$ 3,930,363	\$ 4,089,827	\$ 3,228,473	\$ 3,804,882	\$ 3,493,688	\$ 4,850,162	\$ 4,104,279	\$ 5,261,084	\$ 5,773,920	\$ 5,843,185	\$ 6,343,587	\$ 5,613,911	\$ 4,544,136
90 - 120 days past due	\$ 728,498	\$ 753,764	\$ 750,697	\$ 652,229	\$ 610,612	\$ 689,434	\$ 773,695	\$ 881,557	\$ 819,737	\$ 873,605	\$ 934,646	\$ 1,179,753	\$ 1,417,583	\$ 1,196,469
120+ days past due	\$ 359,111	\$ 511,721	\$ 659,925	\$ 591,864	\$ 576,561	\$ 526,901	\$ 533,563	\$ 615,181	\$ 738,747	\$ 634,761	\$ 622,147	\$ 743,969	\$ 956,508	\$ 1,155,020
Total dollar value of accounts past due	\$ 48,751,373	\$ 54,835,566	\$ 58,405,505	\$ 58,453,573	\$ 50,829,308	\$ 45,552,396	\$ 48,744,262	\$ 65,163,338	\$ 77,094,634	\$ 77,275,127	\$ 70,331,313	\$ 45,028,207	\$ 53,446,844	\$ 53,361,937
Number of customers charged a late payment fee	323,916	340,407	359,402	337,229	320,267	291,980	318,335	368,763	399,124	397,437	362,168	183,706	165,906	82,151
Dollar value of late payment fees charged	\$ 978,024	\$ 1,052,781	\$ 1,144,397	\$ 1,111,804	\$ 980,844	\$ 865,290	\$ 945,337	\$ 1,238,996	\$ 1,462,543	\$ 1,436,210	\$ 1,269,761	\$ 592,617	\$ 533,471	\$ 284,033
Number of disconnection notices issued	376,659	376,648	384,179	362,643	363,188	356,970	363,221	402,741	424,446	427,018	422,219	415,622	377,241	329,938
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Number of disconnections for nonpayment	24,684	9,445	22,284	17,201	18,967	17,375	18,335	18,518	24,891	27,173	24,274	24,581	17,662	14,832
Number of service reconnections after disconnection for nonpayment	18,279	7,247	16,470	12,910	14,491	13,591	14,428	14,287	18,434	20,498	18,865	20,488	14,549	10,208
Gross number of accounts written off as uncollectible	9,567	8,879	8,212	9,005	9,590	8,787	8,147	7,435	9,760	11,460	11,898	11,704	10,026	9,249
Number of accounts from PrePay to Post Pay	222	551	690	644	357	311	655	741	759	527	294	262	418	531
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026	1,566	1,676	1,225	1,181	1,582	2,982	2,776	1,910	2,171	1,412	1,277

PSC Monthly Bad Debt Report

	2023	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	FEBRUARY	MARCH	APRIL	MAY	JUNE
Number of customers	2,373,128	2,376,920	2,380,148	2,382,830	2,385,787
Dollar amount billed	\$ 290,264,768	\$ 259,837,816	REDACTED	REDACTED	REDACTED
Total receipts	\$ 353,553,793	\$ 310,192,413	REDACTED	REDACTED	REDACTED
Number of customers charged a security deposit	1,030	1,217	1,085	855	1,068
Dollar value of security deposits charged for a new account	\$ 166,750	\$ 208,439	\$ 186,145	\$ 147,212	\$ 173,619
Number accounts that transferred a security deposit to a new premise	1,738	2,035	1,711	1,930	1,989
Dollar value of security deposits transferred to a new premise	\$ 324,062	\$ 376,592	\$ 320,308	\$ 356,059	\$ 363,684
Total number of accounts past due	372,756	332,092	349,413	358,959	361,944
30 - 60 days past due	370,800	330,764	347,936	357,251	360,485
60 - 90 days past due	53,687	38,901	48,899	48,333	54,256
90 - 120 days past due	12,596	9,324	9,211	11,159	12,065
120+ days past due	5,875	4,055	3,794	3,849	4,407
30 - 60 days past due	\$ 53,238,225	\$ 39,904,209	\$ 39,458,973	\$ 42,654,498	\$ 41,569,290
60 - 90 days past due	\$ 4,255,892	\$ 3,676,108	\$ 3,987,621	\$ 3,491,084	\$ 4,000,837
90 - 120 days past due	\$ 890,809	\$ 697,423	\$ 765,173	\$ 824,084	\$ 848,323
120+ days past due	\$ 1,088,537	\$ 692,797	\$ 607,245	\$ 619,459	\$ 673,750
Total dollar value of accounts past due	\$ 59,473,462	\$ 44,970,537	\$ 44,819,013	\$ 47,589,124	\$ 47,092,198
Number of customers charged a late payment fee	290,683	297,700	276,970	300,442	301,116
Dollar value of late payment fees charged	\$ 978,355	\$ 949,545	\$ 837,405	\$ 905,623	\$ 903,293
Number of disconnection notices issued	369,350	338,016	352,464	369,293	377,572
Number of installment payment plans (A) established					
Dollars associated with installment payment plans (A) established					
Number of installment payment plans (B) established					
Dollars associated with installment payment plans (B) established					
Number of installment payment plans (A) billed in full					
Number of failed installment payment plans (A)					
Number of disconnections for nonpayment	17,803	17,051	12,925	15,741	19,533
Number of service reconnections after disconnection for nonpayment	12,420	12,487	9,390	11,261	14,543
Gross number of accounts written off as uncollectible	8,473	9,857	9,884	9,192	8,946
Number of accounts from PrePay to Post Pay	547	437	234	307	607
Number of accounts from Post Pay to PrePay	1,397	1,348	1,105	1,278	1,396